

PROVIDER BULLETIN

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DURABLE MEDICAL EQUIPMENT

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PRE-CERTIFICATION OF CANES, CRUTCHES, WALKERS

Effective for dates of service on or after December 9, 2008, the following procedure codes for canes, crutches and walkers require pre-certification. In order to be approved, requests must meet the medical criteria established by MO HealthNet Division (MHD). Medical criteria documents may be found at www.dss.mo.gov/mhd.

Procedure Code	Mod	Description
E0100	NU	Cane, includes canes of all materials, adjustable or fixed, with tip
E0105	NU	Cane, quad or three prong, includes canes of all materials, adjustable or fixed, with tips
E0110	NU	Crutches, forearm, includes crutches of various materials, adjustable or fixed; pair, complete with tips and handgrip
E0111	NU	Crutches, forearm, includes crutches of various materials, adjustable or fixed; each, with tip and handgrip
E0112	NU	Crutches, underarm, wood, adjustable or fixed; pair, with pads, tips and handgrip
E0113	NU	Crutches, underarm, wood, adjustable or fixed; each, with pad, tip and handgrip
E0114	NU	Crutches, underarm, other than wood, adjustable or fixed; pair, with pads, tips and handgrips

E0116	NU	Crutch, underarm, other than wood, adjustable or fixed with pad, tip, handgrip, with or without shock absorber, each
E0130	NU	Walker, rigid (pickup), adjustable or fixed height
E0130	RR	Walker, rigid (pickup), adjustable or fixed height
E0135	NU	Walker, folding (pickup), adjustable or fixed height
E0135	RR	Walker, folding (pickup), adjustable or fixed height
E0140	NU	Walker, with trunk support, adjustable or fixed height, any type
E0140	RR	Walker, with trunk support, adjustable or fixed height, any type
E0141	NU	Walker, rigid, wheeled, adjustable or fixed height
E0141	RR	Walker, rigid, wheeled, adjustable or fixed height
E0143	NU	Walker, folding, wheeled, adjustable or fixed height
E0143	RR	Walker, folding, wheeled, adjustable or fixed height
E0147	NU	Walker, heavy duty, multiple braking system, variable wheel resistance
E0147	RR	Walker, heavy duty, multiple braking system, variable wheel resistance
E0148	NU	Walker, heavy duty, without wheels, rigid or folding, any type, each
E0148	RR	Walker, heavy duty, without wheels, rigid or folding, any type, each
E0149	NU	Walker, heavy duty, wheeled, rigid or folding, any type
E0149	RR	Walker, heavy duty, wheeled, rigid or folding, any type

WALKERS CURRENTLY BEING RENTED

MO HealthNet currently requires the DME provider to have a Certificate of Medical Necessity for a walker in the participant's file. Thus, the documents do not exist with MO HealthNet to convert current rentals for walkers to a pre-certification. For this reason, DME providers may contact the call center at 1-800-392-8030 to consider pre-certification for continuation of walker rentals. Call center staff will verify the start date of the rental with the provider and MO HealthNet claim records.

RENTAL REIMBURSEMENT OF WALKERS

Effective for dates of service on or after December 9, 2008, the monthly reimbursement for the rental of a walker is being changed to allow the purchase price to be met after ten months of rental reimbursements. Participants who require a walker for less than ten months will be approved for rental of the walker; for participants who require a walker for ten months or more a purchase will be approved.

Procedure Code	Mod	Description	Maximum Allowable
E0130	NU	Walker, rigid (pickup), adjustable or fixed height	\$50.00
E0130	RR	Walker, rigid (pickup), adjustable or fixed height	\$5.00
E0135	NU	Walker, folding (pickup), adjustable or fixed height	\$80.00
E0135	RR	Walker, folding (pickup), adjustable or fixed height	\$8.00
E0140	NU	Walker, with trunk support, adjustable or fixed height, any type	\$360.71
E0140	RR	Walker, with trunk support, adjustable or fixed height, any type	\$36.07
E0141	NU	Walker, rigid, wheeled, adjustable or fixed height	\$63.00
E0141	RR	Walker, rigid, wheeled, adjustable or fixed height	\$6.30
E0143	NU	Walker, folding, wheeled, adjustable or fixed height	\$114.00
E0143	RR	Walker, folding, wheeled, adjustable or fixed height	\$11.40
E0147	NU	Walker, heavy duty, multiple braking system, variable wheel resistance	\$574.81
E0147	RR	Walker, heavy duty, multiple braking system, variable wheel resistance	\$57.48
E0148	NU	Walker, heavy duty, without wheels, rigid or folding, any type, each	\$127.05
E0148	RR	Walker, heavy duty, without wheels, rigid or folding, any type, each	\$12.71
E0149	NU	Walker, heavy duty, wheeled, rigid or folding, any type	\$223.20
E0149	RR	Walker, heavy duty, wheeled, rigid or folding, any type	\$22.32

TERMINATION OF COVERAGE

Effective for dates of service on or after December 9, 2008, MO HealthNet will no longer cover procedure code E0144 (walker, enclosed, four-sided frame, rigid or folding, wheeled with posterior seat) or procedure code E0117 (crutch, underarm, articulating, spring assisted, each). Per Medicare's guidelines, the medical necessity of these items has not been established.

INITIATING PRE-CERTIFICATION REQUESTS FOR DME

Pre-certification of DME is a two-step process. Requests for pre-certification must be initiated by an authorized DME prescriber who writes prescriptions for items covered under the DME Program. Authorized DME prescribers include physicians, podiatrists, and nurse practitioners who have a collaborative practice agreement with a physician that allows for prescription of such items. The enrolled DME provider will access the pre-certification initiated by the prescriber to complete the second step of the pre-certification process. All requests must be approved by the MHD. Providers are encouraged to sign up for the MO HealthNet Web tool – [CyberAccessSM](#) - which automates the pre-certification process. To become a CyberAccessSM user, contact the ACS-Heritage help desk toll free at 1-888-581-9797 or 573-632-9797 or send an e-mail to MOHealthNetCyberaccess@heritage-info.com. The CyberAccessSM tool allows each pre-certification to automatically reference the individual participant's claim history, including ICD-9 diagnosis codes and CPT procedure codes. Requests for pre-certification will also be taken by the MO HealthNet call center at 800-392-8030. Requests for pre-certification must meet medical criteria established by the MHD in order to be approved. [Medical criteria](#) is published in [provider bulletins](#) and posted on the [MHD Web site](#) prior to implementation. If a pre-certification request submitted through CyberAccessSM is denied, providers may click on the box to have a MO HealthNet call center representative contact them. The call center is available Monday through Friday, from 8:00 am to 5:00 pm, excluding state holidays.

PLEASE NOTE: An approved pre-certification request does not guarantee payment. The provider must verify participant eligibility on the date of service using the Interactive Voice Response (IVR) System at (573) 635-8908 or by logging onto the MO HealthNet Internet Web portal at www.emomed.com.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

Provider Communications Hotline
573-751-2896