

PROVIDER BULLETIN

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PHYSICIAN AND DME PROVIDER BULLETIN

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UROLOGICAL SUPPLIES

Effective for dates of service on or after March 4, 2010, the urological supply procedure codes listed below will require pre-certification. To be approved, participants must be under the age of 21 and must meet the MO HealthNet Division (MHD) medical criteria. Medical criteria documents may be found at:

<http://www.dss.mo.gov/mhd/cs/dmeprecert/pages/dmeprecert.htm> .

A4310EPNU	Insertion tray without drainage bag; and without catheter
A4311EPNU	Insertion tray without drainage bag; with indwelling catheter, foley type, two-way latex with coating
A4312EPNU	Insertion tray without drainage bag: with indwelling catheter, foley type, two-way, all silicone
A4313EPNU	Insertion tray without drainage bag; with indwelling catheter, foley type, three-way, for continuous irrigation
A4314EPNU	Insertion tray with drainage bag; with indwelling catheter, foley type, two-way latex with coating
A4315EPNU	Insertion tray without drainage bag; with indwelling catheter, foley type, two-way, all silicone
A4316EPNU	Insertion tray without drainage bag; with indwelling catheter, foley type, three-way for continuous irrigation
A4320EPNU	Irrigation tray with bulb or piston syringe, any purpose
A4322EPNU	Irrigation syringe, bulb or piston, each
A4326EPNU	Male external catheter specialty type with integral collection chamber, any type, each

A4327EPNU	Female external urinary collection device; meatal cup, each
A4328EPNU	Female external urinary collection device; pouch, each
A4331EPNU	Extension drainage tubing, any type, any length, with connector/adaptor, for use with urinary leg bag or urostomy pouch, each
A4332EPNU	Lubricant, individual sterile packet, each
A4333EPNU	Urinary catheter anchoring device, adhesive skin attachment, each
A4334EPNU	Urinary catheter anchoring device, leg strap, each
A4335EPNU	Incontinence supply; miscellaneous
A4338EPNU	Indwelling catheter; foley type, two-way latex with coating, each
A4340EPNU	Indwelling catheter; specialty type, each
A4344EPNU	Indwelling catheter, foley type; two-way all silicone, each
A4346EPNU	Indwelling catheter, foley type; three-way for continuous irrigation, each
A4349EPNU	Male external catheter, with or without adhesive, disposable, each
A4351EPNU	Intermittent urinary catheter; straight tip, with or without coating, each
A4352EPNU	Intermittent urinary catheter; coude tip, with or without coating, each
A4353EPNU	Intermittent urinary catheter with insertion supplies
A4354EPNU	Insertion tray with drainage bag, but without catheter
A4355EPNU	Irrigation tubing set for continuous bladder irrigation through a three-way indwelling foley catheter, each
A4356EPNU	External urethral clamp or compression device, each
A4357EPNU	Bedside drainage bag, day or night with or without anti-reflux device, with or without tube, each
A4358EPNU	Urinary drainage bag, leg or abdomen, vinyl, with or without tube, with straps, each
A4402EPNU	Lubricant, per ounce
A5102EPNU	Bedside drainage bottle with or without tubing, rigid or expandable, each
A5105EPNU	Urinary suspensory with leg bag, with or without tube, each
A5112EPNU	Urinary leg bag; latex
A5200EPNU	Percutaneous catheter/tube anchoring device, adhesive skin attachment

CODES REQUIRING HELP DESK CONTACT

The following procedure codes are considered specialty items or items that are rarely used or only used in unusual situations: A4313, A4316, A4320, A4322, A4326, A4331, A4335, A4340, A4346, A4352, A4355, A4356, A5102, A5105, and A5200. Pre-certification of these

items will require the physician (or physician office) contact the help desk through submission of a CyberAccessSM help ticket or by calling 800-392-8030.

MAXIMUM ALLOWABLE QUANTITY

Pre-certified urological supplies will be subject to quantity limits as indicated in the medical criteria document. The medical criteria document is available at <http://www.dss.mo.gov/mhd/cs/dmeprecert/pages/dmeprecert.htm>. If the pre-certification includes a non-specific quantity code, represented by a "999" in the authorized units' field, the "999" non-specified quantity code does not authorize a specific number of units. It is merely a 'dump' code. Claims for items with an authorized quantity of "999" are still subject to the quantity limitations indicated in the medical criteria document. When medically necessary, the authorized prescriber may request quantities in excess of the allowed amount indicated in the medical criteria document by completing a pre-certification request for "Urological Supplies in Excess of the Quantity Limit" and submitting a CyberAccessSM help ticket, or by contacting the MO HealthNet call center at 1-800-392-8030.

Supplies approved for quantities in excess of the allowed amount will be authorized utilizing the appropriate HCPCS procedure code (listed above) and NU modifier. Supplies approved for quantities in excess of the allowed amount for procedure codes A4331, A4357, A4402, and A5102 be authorized utilizing the NU and AU modifiers.

INITIATING PRE-CERTIFICATION REQUESTS FOR DME

Pre-certification of DME is a two-step process. Requests for pre-certification must be initiated by an authorized DME prescriber who writes prescriptions for items covered under the DME Program. Authorized DME prescribers include physicians and nurse practitioners who have a collaborative practice agreement with a physician that allows for prescription of such items. The enrolled DME provider will access the pre-certification initiated by the prescriber to complete the second step of the pre-certification process. All requests must be approved by the MHD. Providers are encouraged to sign up for the MO HealthNet Web tool – CyberAccessSM – which automates the pre-certification process. To become a CyberAccessSM user, contact the ACS-Heritage help desk toll free at 1-888-581-9797 or 573-632-9797 or send an e-mail to CyberAccessHelpdesk@acs-inc.com. The CyberAccessSM tool allows each pre-certification to automatically reference the individual participant's claim history, including ICD-9 diagnosis codes, CPT and HCPCS procedure codes. Requests for pre-certification will also be taken by the MO HealthNet call center at 1-800-392-8030. In order to be approved, requests for pre-certification must meet medical criteria established by the MHD. Prior to implementation, medical criteria are published in [provider bulletins](#) and posted on the [MHD Web-site](#). If a pre-certification request submitted through CyberAccessSM is denied, providers may click on the box to have a MO HealthNet call center representative contact them. The call center is available Monday through Friday, from 8:00 am to 5:00 pm, excluding state holidays.

PLEASE NOTE: An approved pre-certification request does not guarantee payment. The provider must verify participant eligibility on the date of service using the Interactive Voice Response (IVR) System at 573-635-8908 or by logging onto the MO HealthNet Internet Web portal at www.emomed.com .

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**

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