

## PROVIDER BULLETIN

Volume 36 Number 13

<http://dss.mo.gov/mhd/>

December 09, 2013

### Adult Behavioral Health Services Prior Authorization Close Date

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- **2013 Behavioral Health Prior Authorization Close Date**

Behavioral Health Prior Authorizations issued during 2013 will close effective December 31, 2013, regardless of any remaining unused units left on the PA.

Should a patient currently in treatment need ongoing services, a new PA period will begin on January 1, 2014. Providers may begin requesting a new authorization immediately under the guidelines outlined in Section 13.10.A of the Behavioral Health Services provider manual. The manual may be accessed online at <http://dss.mo.gov/mhd/providers/>.

REMINDER: Providers who have been paid for services in excess of four (4) hours for a participant in the last rolling year will not receive four (4) additional non-prior authorized hours for that participant.

**Provider Bulletins** are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

**MO HealthNet News:** Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

**MO HealthNet Managed Care:** The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline**  
**573-751-2896**