

PROVIDER BULLETIN

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December 10, 2014

Adult Behavioral Health Services Precertification Close Date

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- **2014 Behavioral Health Precertification Close Date**

Behavioral Health precertifications issued during 2014 will close effective December 31, 2014, regardless of any remaining unused units left on the precertification.

Should a patient currently in treatment need ongoing services, a new precertification period will begin on January 1, 2015. Providers may begin requesting a new precertification immediately under the guidelines outlined in Section 13.10.A of the Behavioral Health Services provider manual. The Behavioral Health Services provider manual may be accessed online at http://manuals.momed.com/collections/collection_psy/print.pdf.

Effective December 19, 2014, MO HealthNet will implement an electronic precertification process for providers. In addition to accessing a patient's health record, precertification history, and diagnosis history, providers will be able to request precertification electronically through CyberAccess and will receive an immediate electronic response. Please refer to [Provider Bulletin Volume 37 Number 06 issued October 31, 2014](#) for additional information on precertification through CyberAccess.

REMINDER: Providers who have been paid for services in excess of four (4) hours for a participant in the last rolling year will not receive four (4) additional non-precertified hours for that participant.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.mo.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the MO HealthNet card or by calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**

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