

DENTAL ADVISORY COMMITTEE (DAC) MEETING
May 9, 2019

DAC Members Present via Conference Call:

Nick Pfannenstiel, DDS, Jordan Valley, Springfield, MO (Chairman)
Angela Fuller, RDH, Central Ozarks Dental Clinic, Richland, MO
Alan Stoll, DDS, Oral Surgeon, Hannibal, MO
Linda Wells, DDS, UMKC School of Dentistry
Nicole White, DDS, Magical Smiles, Jefferson City, MO
Vicki Wilbers, Missouri Dental Association

DAC Members Absent:

Matthew Tinnel, DDS, Truman Medical Center
Ron Wilkerson, DMD, St. James Dental Center

Consultants Absent:

Robert Waxler, DMD, Manchester, MO

MO HealthNet Division (MHD) Staff Present:

John Dane, DDS, State Dental Director
Julie Phillips

Guests Present via Conference Call:

Dr. DePorter, National Dental Director, Envolve Health Plan
Jill Scullion, Envolve Health Plan
Kaitlyn O'Neal, United HealthCare

WELCOME/INTRODUCTIONS

Dr. Pfannenstiel welcomed all to the meeting.

REVIEW OF MEETING MINUTES

Dr. White made a motion to approve the minutes of the December 6, 2018 meeting and the March 9, 2019 meeting. The motion received a second and was approved by all members.

OLD BUSINESS

Behavior Guidance (CDT code D9920)

Dr. Dane explained that this issue is currently on hold due to De'Nel Holliday resigning her position with MHD, leaving the dental program manager position vacant. Dr. Dane and De'Nel had been working on this issue together. Dr. Dane advised he will continue working on this once a new manager has been hired.

Silver Diamine Fluoride (nursing home patients)/Coding

Dr. Dane advised this is another issue that is on hold due to De'Nel leaving. He will pick up working on this issue when De'Nel's position has been filled.

Provider Credentialing

Dr. Dane advised this issue was discussed during an MDA call a couple of weeks prior. Dr. Pfannenstiel, along with some other providers, provided examples of applications that were taking an excessive amount of time to process. Dr. Dane and Bobbie Jo Garber, of MHD, researched the examples and determined there were mistakes made on both the provider side and the health plan side. Dr. Dane stated the applications have to be complete when received by MMAC. If there are unanswered questions or questions answered incorrectly the provider application does not move forward until those issues are resolved. He also added that it is not necessary for health plans to wait until providers have their MHD number to begin the credentialing process, but the applications will not be complete until the MHD number is provided. Bobbie Jo is going to reach out to the health plans to see if there is a way to work out a plan between the health plans so that applications do not take 60 days to be credentialed by MMAC and then another 60 days by the health plans. Dr. Dane stated it was discussed in the MDA meeting that MDA request to a common application to be developed so providers only have to fill out paperwork one time for all three of the health plans. He stated this request will be coming in the future. Dr. Pfannenstiel asked the question of how soon you can credential someone. His office person states that they were told by MMAC that they can't start provider credentialing until the provider is 60 days out from their actual start date. He has a provider that has been licensed but still has to complete her residency so she is more than 60 days out from her start date. Dr. Dane and Julie Phillips both stated that as long as they have a license they should be able to be enroll. Julie stated she would contact someone from MMAC and would find out. Jill Scullion, with Envolve, also advised she would check on their requirements regarding this issue. She also suggested using the ADA on line platform to be used for credentialing. Dr. Dane stated that if there is a cost associated with using this platform, MHD would not use it. Jill then stated that providers themselves do not have to pay to access the platform but the health plans do. She also stated that Envolve currently accepts this platform and that maybe we should check with all the health plans to see if they accept it and if so, that could be the standard application.

Prior Authorizations (nitrous oxide)

Dr. Dane advised this is another issue that is on hold due to De'Nel leaving. He will pick up working on this issue when De'Nel's position has been filled.

Update on Transition from Dentaquest to Liberty Dental

There was no representative from Liberty Dental present for this meeting. Dr. Dane stated he had been contacted by 3 different pediatric dentists across the state that had been approved through Dentaquest to provide services in an OR and when the transition to Liberty occurred they required that the requests be resubmitted to them. This resulted in kids that were already scheduled for procedures having to be rescheduled. Dr. Pfannenstiel stated the transition has been fairly smooth and seamless at Jordan Valley and they have started receiving checks from Liberty. Dr. White stated that pediatric dentist at Northwest Health Services (where she was formerly practicing) is no longer taking Liberty Dental insurance, but she is not sure why. She also reported an issue of not knowing where to send the Dentaquest-approved prior authorizations for sedation. Dr. Dane stated those issues could be forwarded to Bobbi Jo Garber with MHD's Managed Care unit.

NEW BUSINESS

CDT Code D9613 (Exparel)

Dr. Dane advised the committee that Exparel is not approved by MHD's pharmacy unit at this time. He stated this drug serves as an alternative to several days of opioid medication for post-operative pain. Dr. Stoll stated that 50% of oral surgeons are using this medication for third molar lower removals. He also stated this drug is not approved for use by patients under 18 years of age and is an expensive drug. Dr. Dane advised this issue will be on a definite hold until MHD's pharmacy unit approves the use.

NEXT MEETING DATE

The next meeting is scheduled for August 8, 2019.

ADJOURNMENT

A motion was made to adjourn the meeting and all approved.