DENTAL ADVISORY COMMITTEE (DAC) MEETING May 10, 2018

DAC Members Present via Conference Call:

Alan Stoll, DDS, Oral Surgeon, Hannibal, MO Dennis Thousand, DDS, Springfield, MO Matthew Tinnel, DDS, Truman Medical Center Nicole White, DDS, Northwest Health Services, Chief Vicki Wilbers, Missouri Dental Association (MDA) Ron Wilkerson, DMD, St. James Dental Center

DAC Members Absent:

John Purk, DDS, Chairman, UMKC School of Dentistry

Consultants Present:

Robert Waxler, DMD, Manchester, MO

MO HealthNet Division (MHD) Staff Present:

John Dane, DDS De'Nel Holliday Amy Kelsey Julie Phillips

Guests Present via Conference Call:

Aaron Washburn, Dentaquest

MMAC Staff Present via Conference Call:

Ashley Logan

WELCOME/INTRODUCTIONS

Dr. Dane took roll call and welcomed all to the meeting as Dr. Purk was not able to attend the meeting.

REVIEW OF MEETING MINUTES

A motion was made to approve the minutes of the November 9, 2017 meeting. The motion received a second and was approved by all members.

OLD BUSINESS

Behavior Guidance (CDT code D9920)

Aaron Washburn, with Dentaquest, reported his findings regarding coverage of this code in other states. He stated the following:

Indiana – considers an alternative to sedation and cannot be billed with sedation Kansas – covers this code with op notes/reports Iowa and Michigan – not billable/payable Dr. Dane requested that the committee look at the financial impact of adding this service. No opposition by committee members was given. There was a motion, second and approval to move forward.

CPT Codes Update

De'Nel Holliday reported she is still researching this issue. The fiscal impact needs to be determined if MHD makes a change to the policy.

Mobile Dental Services Update

Dr. Dane reported that there are no new reports since the last DAC meeting.

Nitrous Oxide (D9230) Update

De'Nel stated that she ran a report to track utilization of this code. A review of the data available showed that there has not been a lot of fluctuation in the usage/denial of this service by the managed care plans. Aaron Washburn stated he could do some additional checking and can report on denials being issued. Dr. White stated she has seen an improvement in receiving denials since she contacted Dentaquest about this issue.

NEW BUSINESS

2018 CDT Codes/Teledentistry Codes

Dr. Dane reported that the teledentistry codes have started being utilized. Dr. Stoll reported managed care plans are not utilizing the new sedation codes. Aaron Washburn, with Dentaquest, stated he will check on this issue with his staff. Amy Kelsey stated she will check with the managed care plans as well to see what is going on. Dr. Stoll stated he will send examples to Dentaquest staff to assist in resolving the issues.

Dental Photographs (D0350)

With the implementation of teledentistry, dental hygienists need to take photographs of the patient to facilitate the "remote" diagnosis. MHD has not been paying for this code except for orthodontic purposes. Dr. White stated that she's not performing teledentistry; however, photos are done when patients are seen in nursing homes to document evidence in the case it is needed at a later time. Dr. Dane asked for the committee's views on the use of this code and what seems like a reasonable way to pay for these in the teledentistry field.

Silver Diamine Fluoride

Dr. Dane reported there has been a slow start to utilization of this service. He encouraged the committee members to let other dental providers know this service is available to MO HealthNet patients that meet the criteria. Dr. Dane also stated he will provide the committee with a proposal in the future that will detail criteria for nursing home patients to receive this service.

Scaling/Root Planing for Special Needs Patients

Discussion was held regarding periodontal charting for special needs patients that will not cooperate in the dentist's office in order to obtain this information to submit with the prior authorization request. The committee agreed it would be acceptable for providers to submit a prior authorization for this service after the service has been provided and the information was

gathered while the patient was having the procedure performed. Once the prior authorization has been reviewed and approved by the consultant the provider can submit a request for change (RFC) for the prior authorization to be backdated to the date of service.

Pre-Authorization of Patients in Ambulatory Surgery Centers/Hospitals

MHD has received complaints from Jordan Valley regarding several denials from the health plans when they had to treat a child in an ambulatory surgery center/outpatient setting. Aaron stated that Dentaquest visited Jordan Valley several months ago and worked with them through the process. Dr. White stated that her office received some denials but they were able to figure them out. It was determined that this problem could be a localized problem for the Jordan Valley facility.

D0120 (Periodic Oral Examination)

It was reported that providers have been receiving denials from the health plans for this service for the adult population. It was determined that fee-for-service has been paying for the service in error, so the denials from the health plans are appropriate. This service was not included when the adult benefit package was implemented in 2016. Dr. Dane asked Vickie Wilbers, with MDA if coverage of this code for adults was something that could be added to a legislative proposal for next year.

NEXT MEETING DATE

The next meeting is scheduled for September 13, 2018.

ADJOURNMENT

A motion was made to adjourn the meeting and all approved.