

DENTAL ADVISORY COMMITTEE (DAC) MEETING
September 8, 2016

DAC Members Present via Conference Call:

John Purk, DDS, Chairman
Alan Stoll, DDS
Matthew Tinnel, DDS
Ron Wilkerson, DDS
Dennis Thousand, DDS
Vicki Wilbers, Missouri Dental Association

DAC Members Absent:

Nicole Medley, DDS
Nicole White, DDS

Consultants Present via Conference Call:

Robert Waxler, DMD

MO HealthNet Division (MHD) Staff Present:

John Dane, DDS, Missouri State Dental Director
De'Nel Holliday
Julie Phillips
Jayne Zemmer

Missouri Medicaid Audit and Compliance (MMAC) Unit Staff Present:

Toni Sneller

Guests Present via Conference Call:

Katie Reichard, Missouri Dental Association
David Thielemier, Dentaquest
Aaron Washburn, Dentaquest

WELCOME/INTRODUCTIONS

Dr. Purk took roll call and welcomed all to the meeting.

REVIEW OF MEETING MINUTES

A motion was made to approve the minutes of the May 12, 2016 meeting as written. The motion was seconded and approved by all.

OLD BUSINESS

Mobile Dental Services

After review of information provided by Dr. Dane and discussion regarding patient access to dental records after they have been treated by a mobile dental unit, Dr. Purk made a

recommendation that the DAC ask Dr. Steve Higginbotham, Chief Executive Officer of the Big Smiles mobile dental program, to recommend a way for patients to easily obtain their dental records so they can be available to dentists that provide follow-up treatment for the patients. These records should include any x-rays and treatment notes. Dr. Dane agreed that this would be an appropriate request from the committee.

Silver Diamine Fluoride

The DAC discussed what limitations MHD should require for the use of Silver Diamine Fluoride. Dr. Dane recommended the DAC establish billing requirements for this procedure to include whether providers should bill by quadrant, bill one fee for the whole mouth, how often providers should be allowed to rebill for the procedure, as well as any age limitation requirements. Dr. Dane stated the protocol in literature recommends twice in six months and once a year later if needed. Some of the DAC members expressed concern for potential abuse of this procedure.

Dr. Dane stated that he received an inquiry from Dr. Lori Henderson with the MO Academy of Pediatric Dentists, who expressed interest in MHD providing this service. Dr. Purk suggested that the DAC ask Dr. Henderson for feedback from providers currently using the product and propose what limitations and reimbursement should be. Dr. Tinnel stated he will contact Dr. Henderson and ask her to provide a written recommendation for the DAC to review at the next meeting. This topic will be put on the next meeting's agenda.

Timely Filing

In the previous DAC meeting, discussion was held regarding a letter being sent to the subcontracted dental companies advocating a change to the timely filing restrictions to match the MHD timely filing restrictions. To date, that has not been done. Therefore, Dr. Dane stated he will work with Dr. Purk to draft a letter to these companies and copy Dr. Parks, Director of MHD, on the letter.

D8660

Dr. Waxler recommended that MHD discontinue use of procedure code D8660 due to the potential abuse of this code. Dr. Waxler stated that he spoke with the American Orthodontic Society to verify the correct use of this code and he reported that Dentaquest is not using the code correctly. Dr. Waxler made a motion to eliminate D8660 for payment, Dr. Thousand seconded and all approved. Dr. Waxler suggested to the Dentaquest representatives on the call that they review their policy on the appropriate use of this code. Dentaquest stated they will pass the information along to their team to make sure they are meeting all the requirements of the code.

Orthodontic Fees

Dr. Waxler requested that the current rates for orthodontic services be considered for a rate increase. Dr. Dane stated that it would be appropriate to request the codes be reviewed as there has not been an increase in rates for orthodontists in quite some time. Dr. Waxler also stated that there are three codes that currently have different fees for them, but are basically the same and that the fee should be set the same throughout the three codes. The codes referred to are; D8020, limited treatment (transitional), D8030, limited treatment (adolescent), and D8060 interceptive

treatment (transitional). Dr. Waxler stated he will put together a white paper on the issues with the fees and provide to MHD for consideration. Dr. Waxler made a motion to move forward with this recommendation, Dr. Tinnel seconded and all approved.

D4381 Restrictions

Dr. Dane advised there have been a few providers billing over 100 locations per patient per date of service for procedure code D4381 (localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth). Dr. Dane reached out to other insurance companies and inquired what limitations they have on this code. He was advised that this service is typically limited to eight (8) locations per date of service and recommended that MHD do the same as MHD does not currently have any limitations on this code. As a result, Dr. Stoll made a motion to limit this service to eight (8) sites per date of service; one (1) site per tooth, per six (6) months, the motion was seconded by Dr. Tinnel and approved by all members. Providers will be advised of this change through a provider bulletin as well as an update to the Dental Provider Manual.

Timeliness of Prior Authorizations

Dr. Dane reported providers have been concerned about the length of time that it takes to process prior authorizations. He stated he has been tracking this and has calculated that prior authorizations have a turnaround time of approximately three to four weeks. Dr. Dane suggested that the DAC may need to consider requesting an electronic process be put in place to eliminate the need for the current mail process, which is likely slowing the process.

E/M Codes

Dr. Dane advised that only specialists in a nursing home or hospital setting should be using CPT codes 99203, 99204 and 99205. He made reference to DAC minutes from the meeting in April 2008 regarding this issue. When providing services in a dental office setting, the standard exam CDT code should be used. Dr. Dane recommended the dental provider manual be updated to clarify this as necessary.

Cigna Dental Card

Dr. Purk expressed concern that the insurance card for Cigna participants does not include information on the card regarding how and where to submit dental claims. He stated that he did come to the conclusion that the claims should go to Dentaquest but asked if this could be addressed with Cigna in order to make the claim submitting process easier for the providers that see these patients. Aaron Washburn with Dentaquest stated he will research the issue and pass the information along to Cigna.

ADDITIONAL BUSINESS

ADA Form

Dr. Purk asked to verify which ADA form that MHD fee-for-service currently accepts. Julie Phillips, with MHD, stated that MHD only accepts the 2002, 2004 form and that there is currently a request to update the system to accept the newer versions of the form, but it is not known how long it may be before that can be done. Dr. Purk reported that his office submitted a claim to MHD on the incorrect form and the claim was sent back with a letter advising the

provider to use the correct form, but did not state which form was acceptable. Dr. Purk asked if this response could be revised to advise the provider of which form to use when submitting claims to MHD. MHD will consider this request and address with the fiscal agent as appropriate.

Bone Graft Bulletin

A draft bulletin for bone graft procedure codes was presented to the committee for review. The DAC approved the bulletin as written and was advised by MHD that the bulletin will be sent out and the prior authorization restriction will be placed in the system to be effective October 31, 2016.

NEXT MEETING DATE

The next meeting is scheduled for November 10, 2016.

ADJOURNMENT

A motion was made to adjourn the meeting and all approved.