



Missouri Department of
SOCIAL SERVICES
Your Potential. Our Support.

MICHAEL L. PARSON, GOVERNOR • STEVE CORSI, Psy.D., DIRECTOR

MO HEALTHNET DIVISION
P.O. BOX 6500 • JEFFERSON CITY, MO 65102-6500
WWW.DSS.MO.GOV • 573-751-3425

Date

Name

Address

City, State, Zip

DCN #: [DCN #]

Dear Participant:

MO HealthNet believes that helping people lead healthier lives can help reduce illness. That is why MO HealthNet is working with health care providers to become Health Homes. To avoid confusion, we want to be sure you understand that a Health Home is NOT a place of residence and does NOT change where you live. Instead, your Health Home gives you a Care Team of qualified healthcare professionals, including a nurse care manager, to help you with your health needs and help you reach your wellness goals. Studies show that people with a Health Home get better care and healthier results.

What your Health Home can do for you:

- Help you with your health conditions, medicine, and medical treatments.
- Give you health information about smoking, healthy eating and exercise.
- Help you get any kind of special medical care you might need, including mental health and/or substance abuse treatment.

Through this agreement between MO HealthNet and health care providers, your Health Home is [*insert provider name*]. They will be contacting you in the near future (if you have not already heard from them) to discuss and answer any questions. The services you get from your Health Home are free under your current MO HealthNet plan, so there is no charge to you, and participation in this program is voluntary. You may have to pay a copay for regular MO HealthNet services (such as doctor visits with your primary care physician) received from your health home. This will not affect your current MO HealthNet benefits or other MO HealthNet covered services you may receive.

If you have questions about this letter, you can call your Health Home shown above for information. If at any time you wish to change Health Homes or stop getting Health Home services altogether, please contact your Health Home so they can assist you.

Sincerely,

Director, MO HealthNet Division

Interpretive services are available by calling the Participant Services Unit at 1-800-392-2161.
Prevodilačke usluge su dostupne pozivom odjela koji učestvuje u ovom servisu na broj 1-800-392-2161.
Servicios Intrepretative están disponibles llamando a la unidad de servicios de los participantes al 1-800-392-2161.

RELAY MISSOURI

FOR HEARING AND SPEECH IMPAIRED 1-800-735-2466 VOICE • 1-800-735-2966 TEXT PHONE

An Equal Opportunity Employer, services provided on a nondiscriminatory basis.