

07/01/2021

PARTICIPANT NAME
3101 CHOUTEAU AVE
ST. LOUIS MO 63103

DCN: XXXXXXXX

Update for you

We found below member does not qualify for MO HealthNet coverage.

- PARTICIPANT NAME XXXXXXXX

How we made the decision

- Based on your household size of 1 and your countable income of 3,000.00, your household income is above our monthly limit of XXXX.00 for coverage under the MO HealthNet Adult Expansion Group. Therefore, PARTICIPANT does not qualify for MO HealthNet Adult Expansion Group. 42 CFR 435.603(d), 42 CFR 435.119(b)
- PARTICIPANT does not qualify for MO HealthNet for Families coverage because he or she does not have a child in the home who qualifies. RSMo 208.210, RSMo 208.147 and RSMo 208.040; RSMo 208.151.1.

We have sent your information to the Federally Facilitated Marketplace to determine if you can enroll in a qualified health plan and get premium assistance. The Federally Facilitated Marketplace will let you know of their decision.

If you think we are wrong

Call the Family Support Division (FSD) at 1-855-FSD-INFO (1-855-373-4636) and ask to speak to an eligibility specialist or supervisor to review your case.

Or

You can request a hearing on any decision the FSD makes about your health benefit.

To ask for a hearing, call the FSD toll free at 1-855-FSD-INFO (1-855-373-4636), visit any FSD office, or mail a written request to any FSD office. You can also request a hearing through your secure on-line account. Remember you have 90 days from the date on this letter to ask for a hearing.

A *hearing* is a meeting with you, someone from the Family Support Division, and a hearing officer. At the hearing, you can explain why you think a mistake was made.

To get ready for your hearing:

- You can bring someone with you to the hearing if you want. That person can be a friend, relative, or lawyer. For free legal services, contact: LEGAL AID at 1-800-444-4863.
- You can also bring documents or information to support why you think a mistake was made.

If you have questions, please call the FSD toll free at 1-855-FSD-INFO (1-855-373-4636). You can call Monday through Friday, starting at 7:30 am to speak to a Customer Service Representative. We may be able to fix the issue over the phone.

If you are a former Foster Care youth who was in Missouri Children's Division custody at least thirty days prior to your 18th birthday and have not yet reached the age of 26, you may be eligible for medical coverage through the Children's Division. Please contact the Children's Division at <http://dss.mo.gov/cd/> or call 1-573-522-8024, only if you meet this criteria.

PARTICIPANT NAME
XXXXXXXX

Your Secure User Account

mydss.mo.gov keeps all important information about your applications and benefits. To create an account, go to mydss.mo.gov and click "Apply for Health Care".

Sincerely,

Missouri Family Support Division

Please Note: We will keep your information secure and private.

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