

Public Notice Regarding Quality Improvement Strategies for the Managed Care Program

May 17, 2021

Pursuant to 42 Code of Federal Regulations (CFR) 438.334, which mandates that proposed alternative Medicaid managed care quality rating system or modification be published and made available for review and comment, this is to advise that:

1. The Missouri Department of Social Services provides notice of the following:

The MO HealthNet Division (MHD) will implement Quality Improvement Strategies (QIS) for the Managed Care Program. The 2021 QIS, Evaluation of the 2018 State of Missouri MHD Quality Improvement Strategy, and Quality Strategy 2021 Goals, Objectives, and Measures documents are attached to this Public Notice.

2. Comments may be sent by regular mail, express or overnight mail, in person or by courier within thirty days after publication of this notice and must be sent or delivered to the following address:

MO HealthNet Division
615 Howerton Ct., 2nd Floor
Jefferson City, MO 65109
Attention: Kelly Connell

Comments may also be emailed to Ask.MHD@dss.mo.gov. Please use "Public Comment for Quality Improvement Strategy for the Managed Care Program" in the subject line. Comments must be received by June 15, 2021.

3. A copy of the Quality Improvement Strategy is available for public review by contacting the Department of Social Services, MO HealthNet Division at Ask.MHD@dss.mo.gov. These documents may be viewed online at <https://dss.mo.gov/mhd/alerts~public-notices.htm>.
4. No public hearing will be held.

Interpretive services are available by calling the Participant Services Unit at 1-800-392-2161.
Prevodilačke usluge su dostupne pozivom odjela koji učestvuje u ovom servisu na broj 1-800-392-2161.
Servicios Interpretativos están disponibles llamando a la unidad de servicios de los participantes al 1-800-392-2161.

AUXILIARY AIDS AND SERVICES ARE AVAILABLE UPON REQUEST TO INDIVIDUALS WITH DISABILITIES

TDD / TTY: 800-735-2966

RELAY MISSOURI: 711