January 13, 2017

Dear Aetna Better Health of Missouri Member:

Beginning May 1, 2017, Aetna Better Health of Missouri, formerly known as Health Care USA, will no longer participate in the MO HealthNet Managed Care program.

Our records show that you or a member of your household are currently enrolled with Aetna Better Health of Missouri.

You or a member of your household will not lose your benefits as a result of this change. Your health care benefits will stay the same.

Beginning May 1, 2017, the MO HealthNet Managed Care program will operate statewide through the Missouri Department of Social Services, MO HealthNet Division (MHD), and the following three Managed Care health plans:

**Home State Health Plan**
16090 Swingley Ridge Road
Suite 500
Chesterfield, MO 63017
1-855-694-HOME (4663)

**Missouri Care**
133 S. 11th Street
Suite 200
St. Louis, MO 63102
1-800-322-6027

**United Healthcare**
13655 Riverport Drive
Maryland Heights, MO 63043
1-866-292-0359

You will have a choice of MO HealthNet Managed Care health plans during an open enrollment period beginning January 20 through April 3, 2017. An enrollment packet will be mailed to you before the beginning of open enrollment; you may have already received your packet. The packets will have a list of benefits, information about the three MO HealthNet Managed Care health plans available, and information on how to choose a health plan and primary care provider (PCP or doctor).

You can call our toll-free, MO HealthNet Managed Care Enrollment Helpline at 1-800-348-6627 for assistance in choosing a Managed Care health plan or with questions about the enrollment process. Managed Care choice counselors are available from 7:00 A.M. to 6:00 P.M., Monday through Friday (except holidays).
Additional information about statewide Managed Care may be found on the MO HealthNet Division’s website at [http://dss.mo.gov/mhd/mc/](http://dss.mo.gov/mhd/mc/).

If you wish to stay with Aetna Better Health of Missouri through April 30, 2017 you may do so. However, you will have to choose a new health plan during the open enrollment period. Services with your new health plan will begin on May 1, 2017.

If you have any questions about your enrollment or choice of health plan, please call the MO HealthNet Managed Care Enrollment Helpline at 1-800-348-6627.

Sincerely,

[Signature]

Jay Ludlam
Acting Director

JP/hj