



## MO HEALTHNET OVERSIGHT COMMITTEE

### AGENDA

**November 5, 2019**

MO Coalition for Community Behavioral Healthcare  
221 Metro Drive  
Downstairs Large Conference Room  
Jefferson City, MO

12:00 – 12:15	Welcome/Introductions/Minutes <ul style="list-style-type: none"><li>• Introduce new member(s)</li><li>• Election of Chair and Co-Chair</li></ul>	Todd Richardson
12:15 – 1:00	Director's Update <ul style="list-style-type: none"><li>• Scorecard Update</li><li>• Awarded Contracts for Community Health Worker Pilot</li><li>• McKinsey Report - Acute Care Services</li></ul>	Todd Richardson
1:00 – 1:30	Improving the Customer Experience <ul style="list-style-type: none"><li>• Enrollment Process &amp; Other Initiatives</li></ul>	Todd Richardson & Kirk Mathews
1:30 – 2:15	School Based Services & Claims Program	Glenda Kremer
2:15 – 2:45	Budget Update/Overview	Tony Brite
2:45 – 3:00	Break	
3:00 – 3:15	Public Comments	
3:15 – 4:00	Family Support Division <ul style="list-style-type: none"><li>• Eligibility/Enrollment Update</li></ul>	Pat Luebbering

Agenda and other committee materials available at:  
<http://dss.mo.gov/mhd/oversight/meeting.htm>

Next meeting: **TBD**  
MO Coalition for Community Behavioral HealthCare  
Large Conference Room – Lower Level  
221 Metro Drive  
Jefferson City, MO