

DENTAL ADVISORY COMMITTEE (DAC) MEETING MINUTES
November 10, 2022

DAC Members Present:

Vicki Wilbers, Missouri Dental Association
Robert Waxler, DMD, State Orthodontist Consultant
Alan Stoll, DDS
Matthew Tinnel, DDS
Aaron Bumann, DDS

MO HealthNet Division (MHD) Staff Present:

Jamie Purnell, Clinical Services Director
Julie Phillips, Program Coordinator
Karen Pendleton, Program Specialist
Karen Tappel, Benefit Program Senior Specialist
Jayna Knipp, Lead Administrative Support Assistant
Kelly Connell, Quality Oversight Manager
Jenny Lockhart, Registered Nurse Specialist

Missouri Medicaid Audit and Compliance (MMAC) Staff Present:

Shelly Smith, Registered Nurse

Guests Present:

Dr. DePorter, National Dental Director, Envolve Health Plan
Eric Rholes, Envolve Health Plan
David Thielemier, DentaQuest
Aaron Washburn, DentaQuest
Kathleen Goecker, United HealthCare
Olivia Wilson, Missouri Dental Association
Rachael Bell, United HealthCare
Dana Linville, University of Missouri-Kansas City
Hallie Payne, Missouri Dental Association
Julie Boeckman, Office of Dental Health, DHSS

WELCOME/INTRODUCTIONS

Karen Pendleton opened the meeting. MHD announced the attendees.

REVIEW OF MEETING MINUTES

Vicki Wilbers made a motion to approve minutes from the May 12, 2022 meeting. Alan Stoll second the motion. All members approved.

NEW BUSINESS

DENTAL RATE INCREASE

MHD advised the committee that the dental rate increase has been implemented and a bulletin was sent out to providers. There will be a mass adjustment for claims filed for dates of service from July 1, 2022 through October 27, 2022 for fee-for-service claims.

MANAGED CARE DENTAL RATE INCREASE

Katie Goecker reported United HealthCare has the new rates and will do a bulk reprocessing.

Dr. DePorter reported Home State has the new rates loaded in their system, reprocessing claims, and will take a few weeks.

David Thielemier reported Healthy Blue will reprocess claims as well.

COVERAGE RESTRICTION ON FULL COVERAGE CROWNS FOR MANAGED CARE PLANS

Dr. DePorter reported Home State has a restriction on the 2700 series crown for children under 15 years of age.

Jenny Lockhart reported she reviewed appeals and found no appeals or grievances for that code series for 2022.

BULLETINS

MHD advised the committee the following bulletins were released since the last meeting:

- Dental Bulletin – Cone Beam Codes dated November 2, 2022
- Dental Bulletin – Rate Update for Dental Services dated July 29, 2022

ROUND TABLE

Karen Pendleton led the round table discussions from health plans, managed care, and associations for any updates.

Vicki Wilbers - Missouri Dental Association (MDA). Vicki reported she is working with DSS to assist with dental provider enrollment. She also reported MDA is hiring a new position to help with enrollment and claim processes.

Julie Boeckman - Office of Dental Health (ODH). Julie announced the new State Dental Director, Dr. Jacqueline Miller, as of August 1, 2022. Dr. Miller replaced Dr. Guy Deyton who has retired. She also reported ODH is working on a grant to train dental assistants to go into Nursing Homes (NH). Julie reported that of 253 NH residents, forty percent (40%) have untreated decay. Julie also added that they plan to monitor how the new rates will affect dental enrollment.

Meeting adjourned.