

**DENTAL ADVISORY COMMITTEE (DAC) MEETING MINUTES**  
**February 11, 2021**

**DAC Members Present:**

Nick Pfannenstiel, DDS, Jordan Valley, Springfield, MO, State Dental Consultant  
Alan Stoll, DDS, Oral Surgeon, Hannibal, MO  
Vicki Wilbers, Missouri Dental Association  
Linda Wells, DDS, UMKC School of Dentistry  
Matthew Tinnel, DDS, Truman Medical Center  
Ron Wilkerson, DMD, St. James Dental Center  
Robert Waxler, DMD, Manchester, MO, State Orthodontic Consultant

**MO HealthNet Division (MHD) Staff Present:**

Julie Phillips, Program Coordinator  
Karen Pendleton, Program Specialist

**Missouri Medicaid Audit and Compliance (MMAC) Staff Present:**

Brittany Plassmeyer  
Shelly Smith

**Guests Present:**

Dr. DePorter, National Dental Director, Envolve Health Plan  
Kaitlyn O'Neal, United HealthCare  
Kathleen Goecker, United HealthCare  
Brady Boone, United HealthCare  
Aaron Washburn, DentaQuest  
Olivia Wilson, MO Dental Association (MDA)  
Janelle Shewmaker, Hero Practice Services

**WELCOME/INTRODUCTIONS**

Dr. Pfannenstiel welcomed all to the meeting and introductions were made.

**REVIEW OF MEETING MINUTES**

A motion was made to approve the minutes of the August 13, 2020 meeting. The motion received a second and was approved by all members.

**OLD BUSINESS**

Dr. Pfannenstiel opened the floor to the committee members to present any old business that needed to be addressed. There was none.

**NEW BUSINESS**

**Election of Chairperson**

Dr. Pfannenstiel resigned as chairperson of the committee due to his new role as state dental consultant with MHD. Vickie Wilbers nominated Dr. Wilkerson for his replacement, Dr. Tinnel gave a second and all members approved. Dr. Wilkerson accepted the nomination.

### **ICD-10 DIAGNOSIS CODE REQUIREMENTS**

Dr. Pfannenstiel inquired with MHD about the status of requiring diagnosis codes on the ADA claim form. Julie Phillips advised that MHD is working with system staff to lift the requirement of the diagnosis code field and make it an optional field instead. MHD will follow up with the committee when a decision has been reached.

### **HOME STATE HEALTH/ENVOLVE STAINLESS STEEL CROWN DENIALS**

Dr. Wilkerson stated that his facility continues to have issues with Home State Health/Envolve paying for stainless steel crowns. He advised they have appealed but are still not receiving reimbursement. Dr. DePorter, with Envolve, stated that he would contact Dr. Wilkerson to discuss the issue. Dr. Wilkerson will follow up with the committee at the next meeting.

### **DIAGNOSTICSITE ASSESSMENT LETTER FROM MHD**

Dr. Wilkerson inquired about a letter his office received from MHD regarding diagnostic imaging assessments. Julie advised that she was not aware of the letter but would inquire with her supervisor and report back to the committee on it.

### **OTHER BUSINESS**

Dr. Stoll stated that his office is having issues with missing timely filing deadlines with the managed care plans due to third party payers not responding in time. Dr. Pfannenstiel advised he has been having issues as well. Aaron Washburn, with Dentaquest, stated he would work with the providers on this issue. Kathleen Goecker, with United HealthCare, advised she will look at claims and get back with Dr. Stoll.

Julie advised the committee that Dr. Dane resigned as State Dental Director effective January 31, 2021.

Meeting adjourned.