

**DENTAL ADVISORY COMMITTEE (DAC) MEETING**  
**February 13, 2020**

**DAC Members Present via Conference Call:**

Nick Pfannenstiel, DDS, Jordan Valley, Springfield, MO (Chairman)  
Alan Stoll, DDS, Oral Surgeon, Hannibal, MO  
Nicole White, DDS, Magical Smiles, Jefferson City, MO  
Vicki Wilbers, Missouri Dental Association  
Linda Wells, DDS, UMKC School of Dentistry  
Robert Waxler, DMD, Manchester, MO  
Allissa Vergo for Matthew Tinnel, DDS, Truman Medical Center

**MO HealthNet Division (MHD) Staff Present:**

Julie Phillips, Program Coordinator  
Karen Pendleton, Program Specialist  
John Dane, DDS, State Dental Director (via conference call)  
Justin Clutter, Managed Care Unit (via conference call)

**Missouri Medicaid Audit and Compliance (MMAC) Staff Present:**

Brittany Plassmeyer  
Shelly Smith  
Chelsea Smith

**Guests Present via Conference Call:**

Dr. DePorter, National Dental Director, Envolve Health Plan  
Kaitlyn O'Neal, United HealthCare  
Katy Goecker, United HealthCare  
Mark Couch, Liberty Dental

**WELCOME/INTRODUCTIONS**

Dr. Pfannenstiel welcomed all to the meeting and introductions were made.

**REVIEW OF MEETING MINUTES**

Linda Wells advised that her name was not listed in the minutes as an attendee of the November meeting and she did attend. MHD advised the minutes would be corrected to reflect this. A motion was made to approve the minutes of the November 14, 2019 meeting with the stated correction noted. The motion received a second and was approved by all members.

**OLD BUSINESS**

**Envolve Sedation Evaluation Tool**

Dr. Pfannenstiel advised this tool was modified and no longer required. Dr. DePorter advised there was a policy implemented for the sedation tool to be an optional form completed by the providers if they choose to utilize it.

**Provider Credentialing Update**

Dr. Pfannenstiel stated that it would be nice to have a uniform process set up for the credentialing process. Julie Phillips advised the credentialing process is an on-going internal discussion with the MHD Director and the Managed Care Unit. Dr. Dane reported that he was advised that MMAC hires temporary staff during the busiest credentialing months to assist with any backlog of processing provider applications.

## **NEW BUSINESS**

### **Liberty Dental to DentaQuest**

Dr. Dane advised that DentaQuest should have a prior authorization portal up and running by March 11, 2020 when the switch from Liberty to DentaQuest takes place. Mark Couch advised that Liberty has been sending files to DentaQuest already. Dr. Dane advised he inquired about a new provider manual from DentaQuest and received no response. Therefore advised committee to use the old manual. Dr. Dane advised to check on credentialing to make sure that providers were still credentialed with DentaQuest. Dr. Stoll advised that DentaQuest is honoring orthodontic cases for 90 days that have already been prior authorized.

### **Quarterly Dental Collaboration**

Dr. Dane advised that the Dental Task Force Group is restarting. This group works with the managed care organizations and the Dental Alliance. Dr. Dane advised that he would get meeting minutes to update the DAC.

### **D9920 – Behavior Guidance Criteria**

Dr. Dane advised in order to place CDT code D9920 on MHD's fee schedule, there would be limitations and coverage would not include adults. Dr. Pfannenstiel advised that coverage for any age would be beneficial. Dr. Dane advised that he did not think this would be an overly-utilized code. Julie advised that before considering implementation of D9920, MHD is monitoring the utilization of CDT code D9997, a code that was implemented at the beginning of 2020, to help determine the potential utilization of D9920. Julie also stated there will need to be a fiscal impact study performed. The DAC was advised there is a bulletin coming out soon with the CDT codes that were added for 2020. Dr. DePorter advised that the ADA 2019 claim form allows for diagnosis codes to be reported in Section 34A. Dr. White inquired if there would be a list of approved diagnosis codes for use of D9920. Dr. Dane said there would be a list provided if MHD decides to implement the D9920 code. Note: MHD will be changing to the 2019 ADA claim form effective November 1, 2020.

### **Silver Diamine Fluoride Reimbursement/Expansion**

Dr. Dane advised providers are not using this code due to the low reimbursement. The reimbursement is more than 50% less than other states. He would like to see the reimbursement increased to \$10 to \$12. He inquired with other states about utilization of this service with nursing home patients and did not receive any feedback.

Meeting adjourned.