

DENTAL ADVISORY COMMITTEE (DAC) MEETING
August 13, 2020

DAC Members Present via Conference Call:

Nick Pfannenstiel, DDS, Jordan Valley, Springfield, MO (Chairman)
Alan Stoll, DDS, Oral Surgeon, Hannibal, MO
Nicole White, DDS, Magical Smiles, Jefferson City, MO
Vicki Wilbers, Missouri Dental Association
Linda Wells, DDS, UMKC School of Dentistry
Matthew Tinnel, DDS, Truman Medical Center

MO HealthNet Division (MHD) Staff Present:

Julie Phillips, Program Coordinator
Karen Pendleton, Program Specialist
John Dane, DDS, State Dental Director (via conference call)
Kim Morgan, Managed Care Unit (via conference call)

Missouri Medicaid Audit and Compliance (MMAC) Staff Present:

Brittany Plassmeyer
Shelly Smith
Chelsea Smith

Guests Present via Conference Call:

Dr. DePorter, National Dental Director, Envolve Health Plan
Kaitlyn O'Neal, United HealthCare

WELCOME/INTRODUCTIONS

Dr. Pfannenstiel welcomed all to the meeting and introductions were made.

REVIEW OF MEETING MINUTES

A motion was made to approve the minutes of the February 13, 2020 meeting. The motion received a second and was approved by all members.

OLD BUSINESS

Provider Credentialing Update

Dr. Pfannenstiel advised there is a bill on the Governor's desk regarding the credentialing of dentists that will allow insurance companies to backdate enrollment of a dental provider to the date the complete application was received. Vickie Wilbers advised the bill was signed by the Governor and becomes effective August 28, 2020. She stated this bill allows dentists who are not credentialed to receive retroactive payments in an emergency/temporary situation. Dr. Pfannenstiel explained that this will also allow new dentists to provide services to Medicaid and/or managed care patients while the credentialing process is being completed.

Quarterly Dental Collaboration

Dr. Dane did not have anything to report. The next meeting is scheduled for next week.

Silver Diamine Fluoride (SDF) Reimbursement/Expansion Update

Dr. Dane advised the 2022 budget items are being gathered. He would like to get a new decision item (NDI) to provide SDF services to patients in nursing homes. He advised the state budget is very restrictive and getting a new service or fee increase will be difficult. He also stated that currently, with the exception of emergency services, dental providers are not going in to nursing homes to provide services due to COVID-19. Dr. Dane has had inquiries from social workers that are concerned about this. Dr. Dane feels that the application of SDF on nursing home patients may provide a simple intervention that may keep patients from going to the hospital for dental care. He advised he is working on getting information to administration for their consideration and if anyone has information to share with him regarding the use of SDF in a nursing home setting to let him know.

NEW BUSINESS

Prior Authorizations (PA)

Dr. Dane stated the number of prior authorizations on the fee-for-service side (MO HealthNet) has decreased, due to the reduced amount of services that require a prior authorization. He advised he still receives prior authorizations for full dentures. Dentures are covered for kids, pregnant woman, blind and nursing home patients only. Dr. Dane is working on getting word to providers that prior authorization for dentures is not required for these participants and once providers are aware of this it will reduce the amount of prior authorizations received even more.

Dr. Alan Stoll inquired about DentaQuest's prior authorization requirements for sedation procedures. He stated providers are not getting paid for the first 15 minutes of sedation, even if the procedure is prior authorized. His practice has been charging the patients for the first 15 minutes of sedation and if DentaQuest happens to reimburse for the procedure, they give the money back to the patients. He stated that he receives prior authorization to do the three units of anesthesia, but when the claim is submitted the first unit is denied. Dr. Pfannenstiel asked Dr. Stoll what codes he is referring to and he stated D9222 and D9239. Dr. Dane said he will talk with David Thielemier at DentaQuest. Dr. Stoll also inquired why fee for service (MO HealthNet) allows one year to submit claims and managed care plans only allow 90 days. Dr. Dane said they have requested the managed care plans allow 120 days but the managed care companies can set their own policy for this.

Personal Protective Equipment (PPE)

Dr. Dane stated that MHD is not reimbursing for PPE, but Department of Health and Senior Services has a Provider Relief Fund that has funds available to Medicare and Medicaid providers. He stated he would forward information on the fund.

Other Business

Dr. Pfannenstiel stated he is having issues with Envolve paying for stainless steel crowns and space maintainers that are in the same quadrant. Envolve is denying these services stating they are inclusive of each other. Dr. DePorter, with Envolve, stated he will look in to this issue. Dr. Pfannenstiel inquired if any members of the committee have been contacted by their local broadcasting network regarding the World Health Organization's recommendation that

preventative dentistry be postponed as it is not an essential service. Dr. Pfannenstiel stated he was contacted for an interview with his local network. Vickie Wilbers, with MDA, advised they are not in agreement with this statement and are working on a press release to address this.

Meeting adjourned.