

DME ADVISORY COMMITTEE MEETING

MINUTES

April 12, 2022

Members Present

Patrick Naeger, Healthcare Equipment

Amy Ogle, Hannibal Med

Christopher Cobb, Cox Health

Michael Henry, Aero Care

Mike Seidel, Numotion

Karen Atkins, Mobility First

Mike Osborn, Alliance Rehab and Medical Equipment

Members Absent

Grace Greninger, Cox Health

Consultants Present

Dr. Tim Hogan

Matt Chegwiddden

MMAC Present

Brittney Plassmeyer

Shelly Smith

MO HealthNet Division (MHD) Staff Present

Brandon Pemberton

Sarah Becker

Amanda Fahrendorf

Beth Rehagen

Jessica Veit

Fatimah Jennings

Julie Phillips

Dana Bernier

Guests-Managed Care

Kristin Boyd

Shannon White

Stephanie Thompson

Welcome/Introductions/Announcements

Pat Naeger, Chairman, called the meeting to order. Participants in the room and on the phone introduced themselves. The minutes from the October 19, 2021 meeting were approved.

Old Business

Sleep Studies

Sarah Becker advised the committee that the savings impact wasn't as significant as expected and more research will be done.

E0467 (Multi-Function Vents)

Sarah advised the committee the fiscal impact review for multi-function vents did not result in a cost savings to the state. Therefore, MHD will not be adding coverage for this service when the Public Health Emergency (PHE) ends. Requests for this service can go through the Exceptions process after the PHE expires.

Keying Errors (RFC's)

Sarah and Mike Osborn both stated that keying errors have improved.

New Business

Repairs on DME Supplies under \$500.00

Karen Atkins requested clarification on CMN (Certificate of Medical Necessity) requirements. Sarah explained a verbal approval for CMNs under \$500 is acceptable during the PHE. Matt Chegwidden added that if a doctor leaves, another doctor can sign a CMN in their place.

Requests for Change (RFCs)

Karen asked for clarification regarding whether or not RFCs can be faxed in. Sarah stated RFCs need to be mailed in, per the DME Provider Manual.

Skilled Nursing Facility (SNF) Requirements on Face-to-Face Orders

Karen asked the committee to review the 7 element order (order/form that consists of 7 necessary elements in order to write a prescription). Currently, a prescribing doctor cannot sign a 7 element order until they sign off on the Occupational Therapy/Physical

Therapy (OT/PT) evaluation. Karen and Pat inquired if MHD would consider moving to a simple script on the same day of evaluation. Matt stated it would not take the place of a face-to-face chart note. Further discussion is needed to determine if any changes will be made.

Electronic Signatures, Date Stamp Requirements, Print Date on Chart Notes

Karen stated that chart notes have a doctor's signature, date of entry (date they were seen and signature/face-to-face date) and no electronic signature. She feels providers should not be responsible for obtaining the doctor's signature and date on the form. It was determined by the committee that additional edits to chart notes should reference the date of entry and the changes that have occurred from the original chart notes. The face-to-face still has to be performed prior to evaluation and the doctor must date all submissions.

Managed Care Questions

Mike Osborn and Mike Seidel stated they are having trouble with managed care prior authorizations. The committee requested a phone number or contact for managed care plans to help get prior authorizations faster, instead of waiting 45 days. Shannon White, with Home State, provided her email for questions. Sarah advised managed care is required to cover what fee for service covers, but they may cover more and are not required to process prior authorizations the same way. Sarah will get contact information for the other managed care plans and send to the committee.

Review Action Items/Decision Points

Sarah reviewed the action items.

Pat gave the motion to adjourn.

NEXT MEETING

July 12, 2022