

## Managed Care Program Guiding Principles

MO HealthNet Managed Care health plans help coordinate care for those who are eligible for the Managed Care Program. The MO HealthNet Division has developed guiding principles to help health plans provide the appropriate care, which will help Managed Care participants stay healthy.

### Managed Care health plans should:

- Make sure all members are linked with a Primary Care Provider of their choice
- Pay attention to wellness of the individual (such as education) and prevention of disease
- Offer chronic care management
- Provide basic care management (resources focused towards people receiving the services they need, not necessarily because the service is available)
- Utilize the appropriate setting at the right cost
- Place emphasis on the individual person
- Use evidenced based guidelines for improved quality of care and use of resources
- Encourage responsibility and investment on the part of the member to ensure wellness
- Participate in the Medicaid Reform and Transformation Program, which includes:
  - Personal responsibility (member incentives)
  - Local Community Care Coordination Program (LCCCP) initiative
  - State provider incentive program
  - Requirements for increased accountability and transparency

