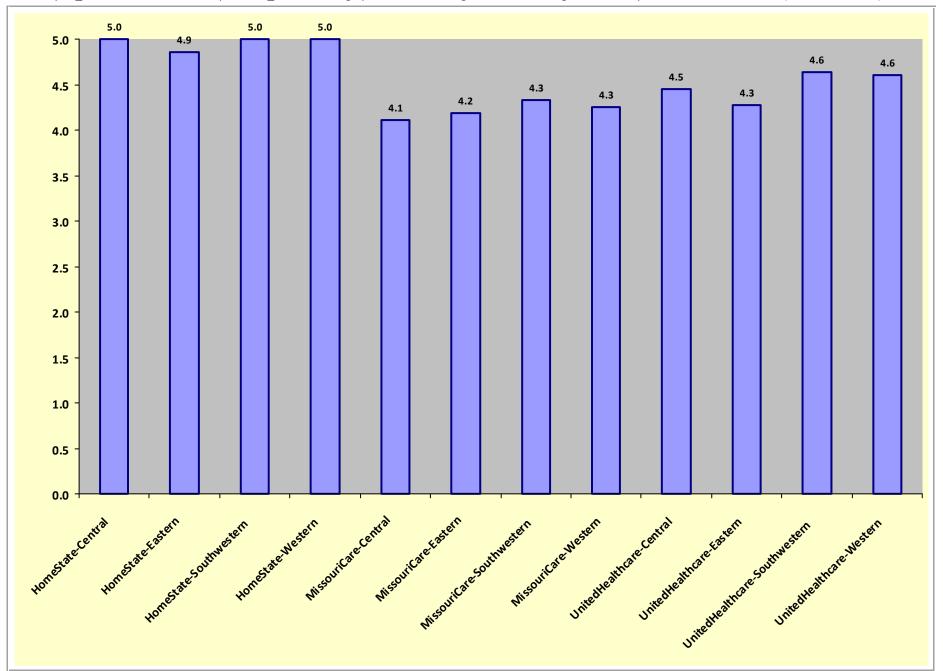
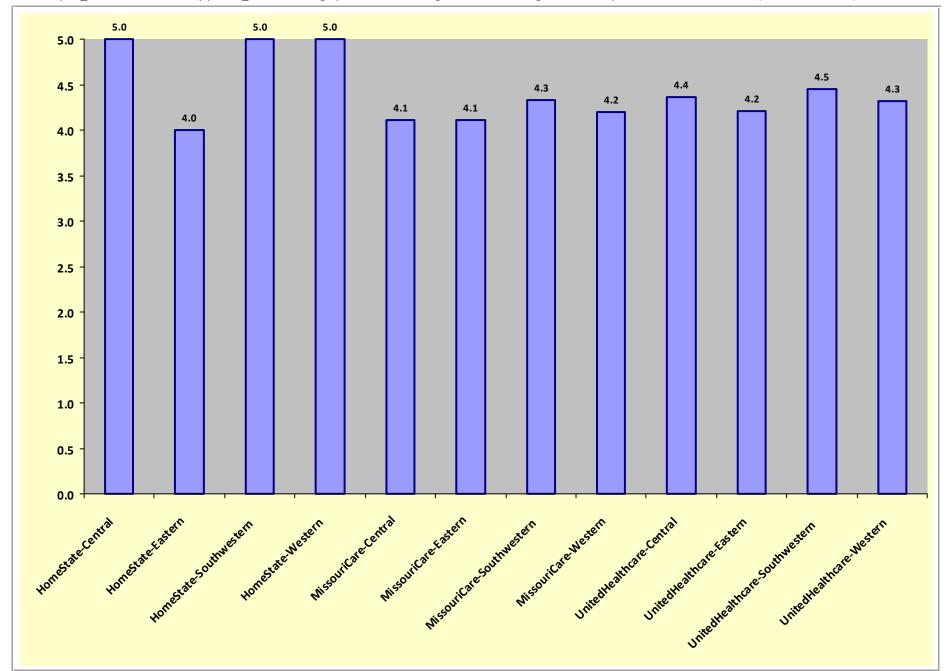
CMSurveyBH_1CM listened/answered questions_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



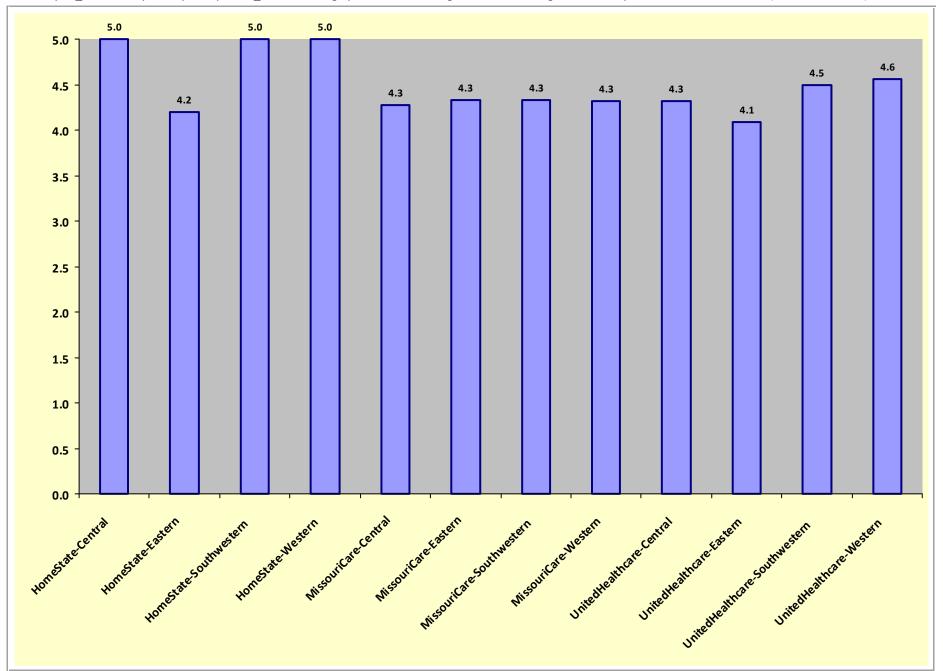
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CMSurveyBH_2Able to reach CM by phone_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



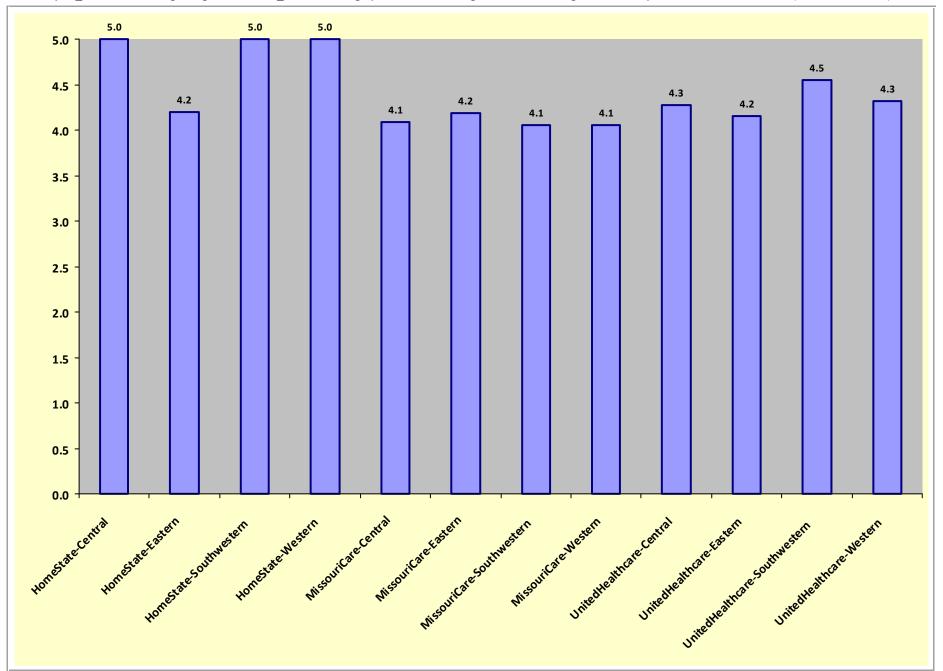
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CMSurveyBH_3CM as helpful as you expected_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



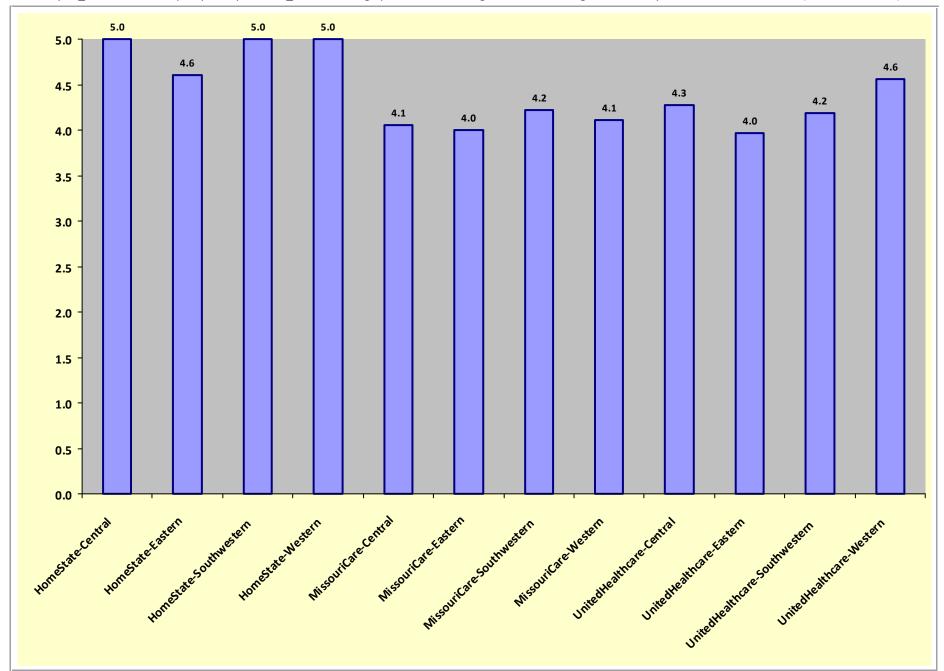
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CMSurveyBH_4CM assisted in getting MH services_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



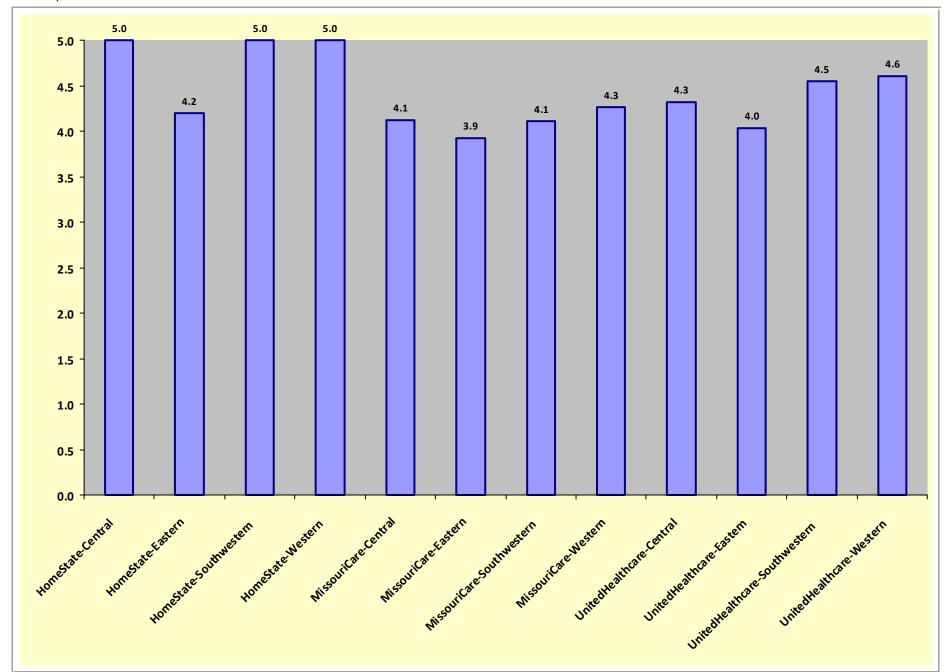
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CMSurveyBH_5CM services helped you cope better_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).

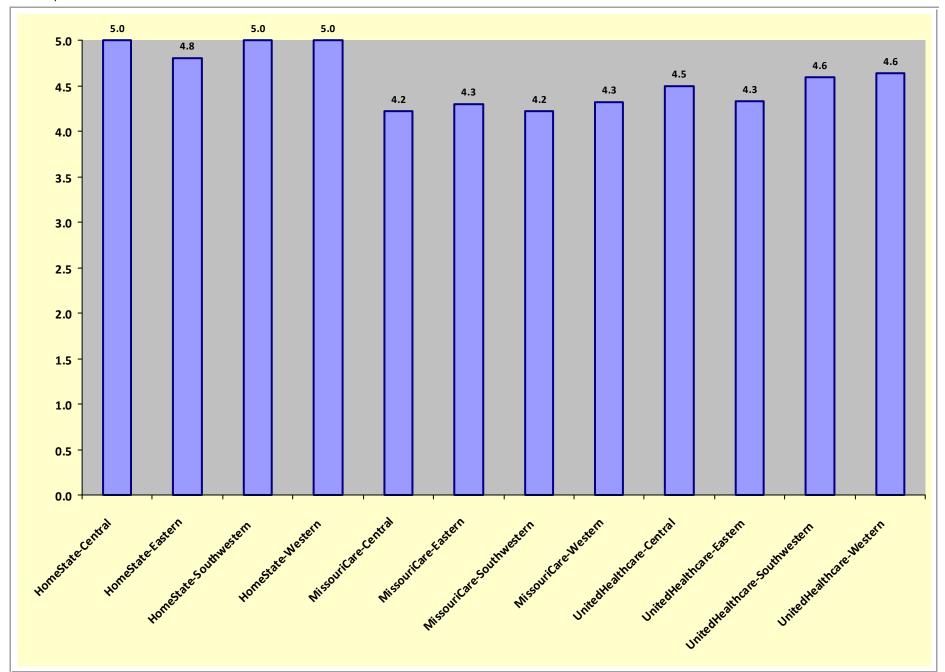


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CMSurveyBH_6CM helped you understand when to call doctor_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).

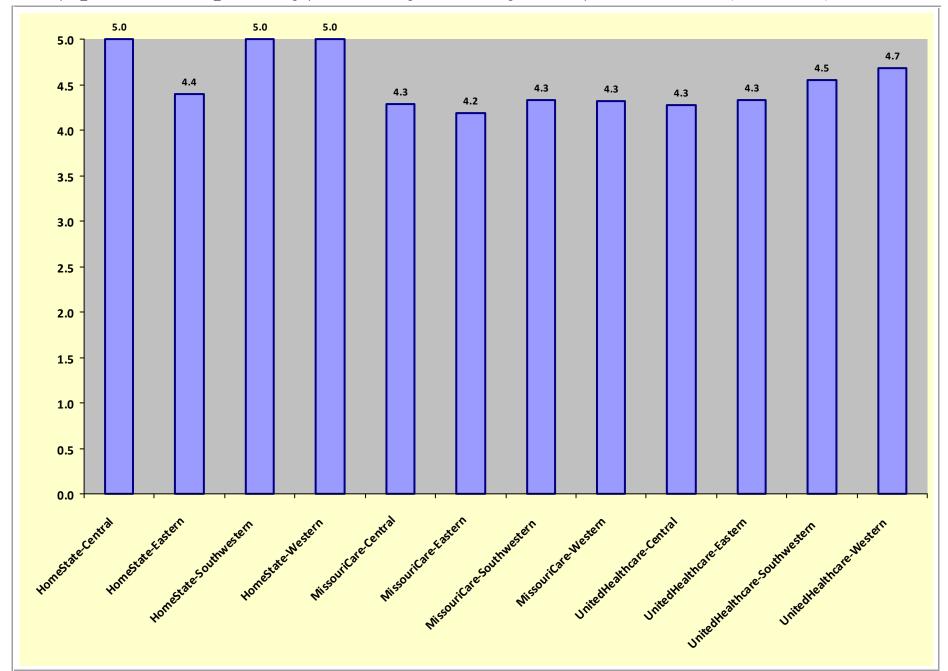


CMSurveyBH_7CM respectful of your customs/beliefs/special needs_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



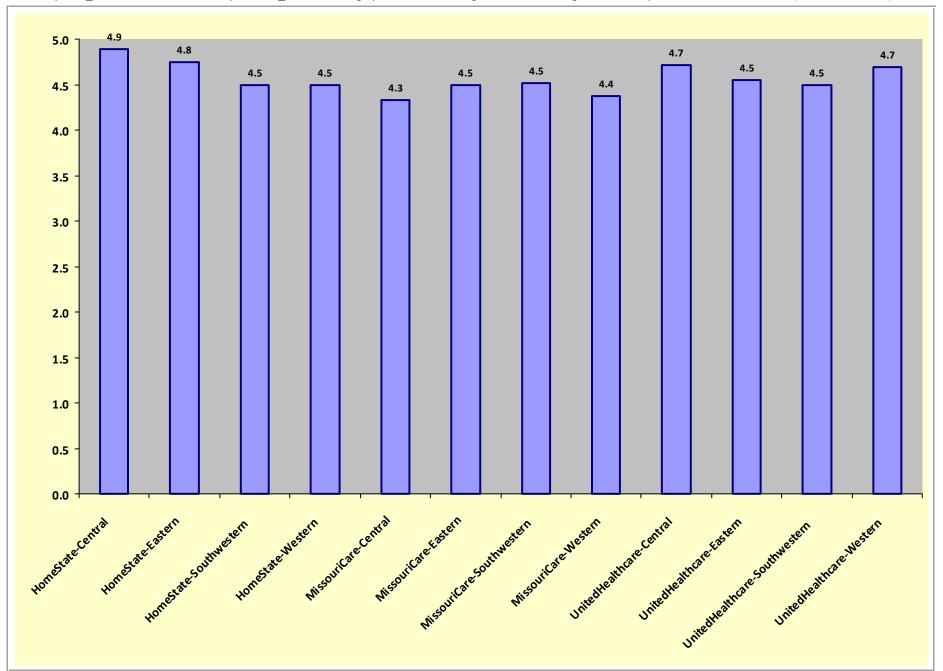
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CMSurveyBH_8CM services beneficial_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



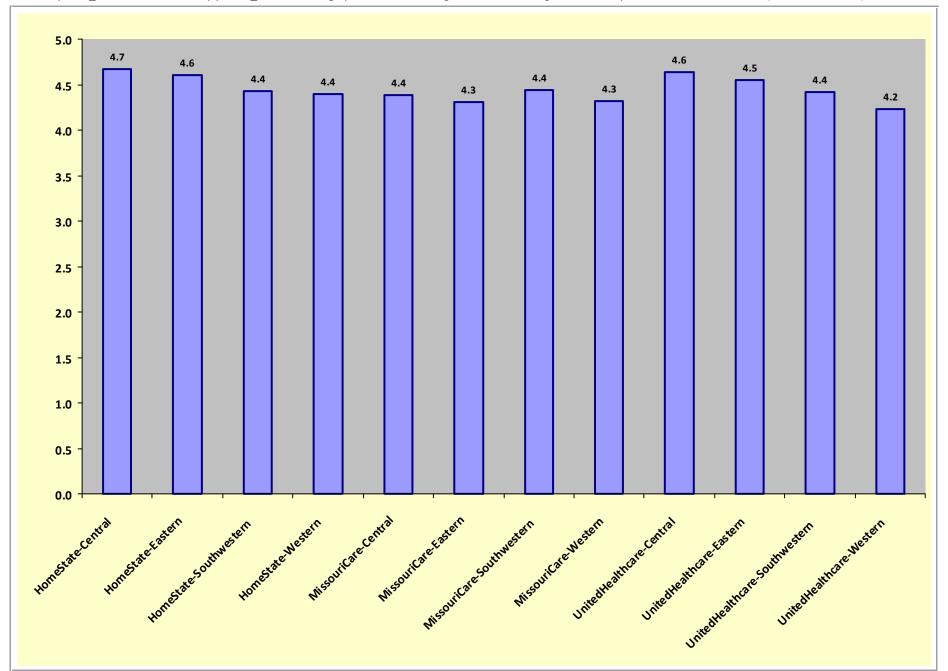
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CMSurveyMED_1CM listened/answered questions_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



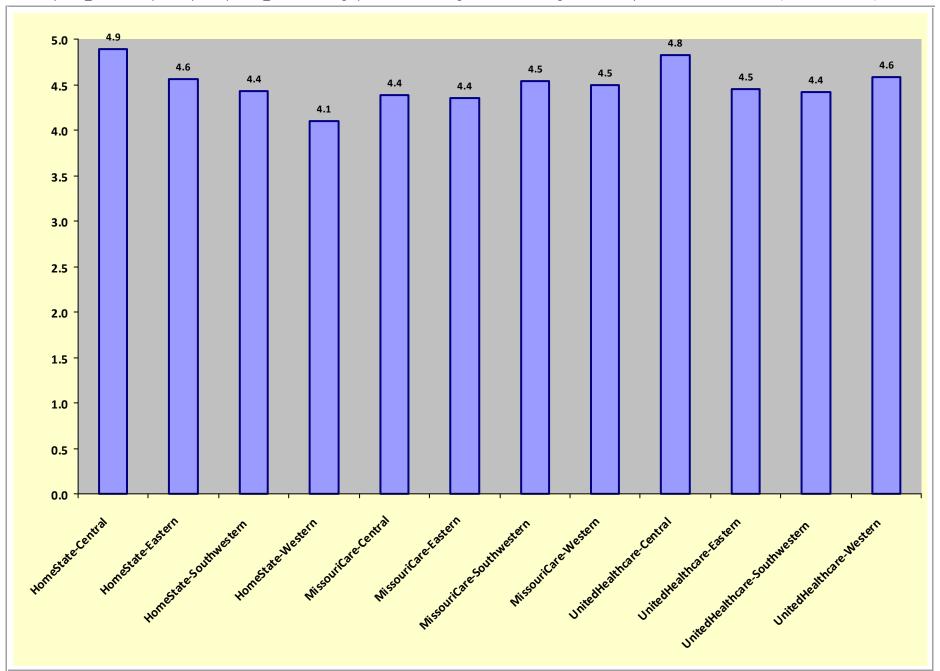
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CMSurveyMED_2Able to reach CM by phone_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



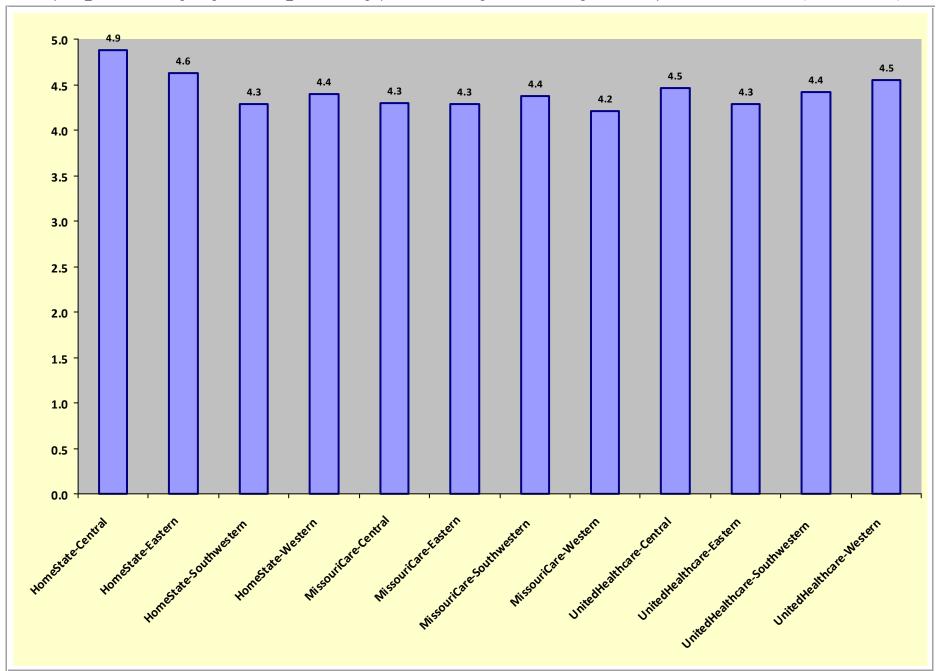
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CMSurveyMED_3CM as helpful as you expected_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



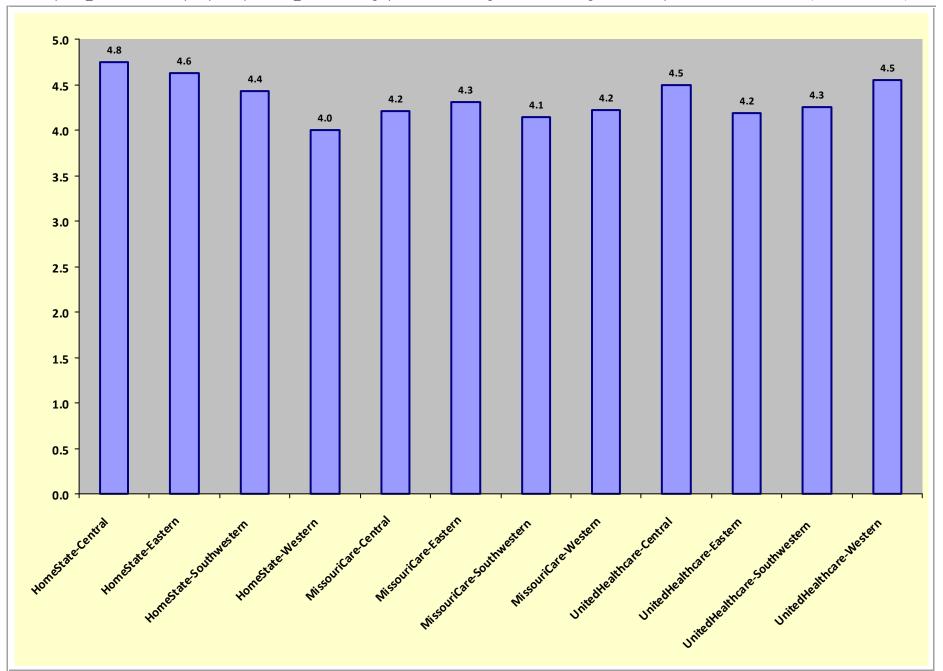
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CMSurveyMED_4CM assisted in getting MH services_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



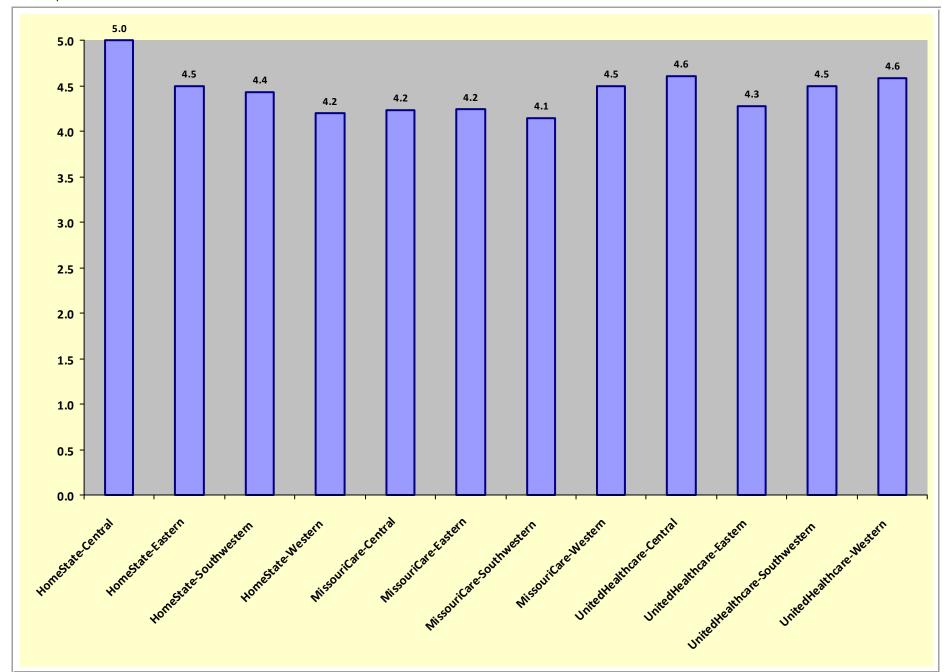
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CMSurveyMED_5CM services helped you cope better_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



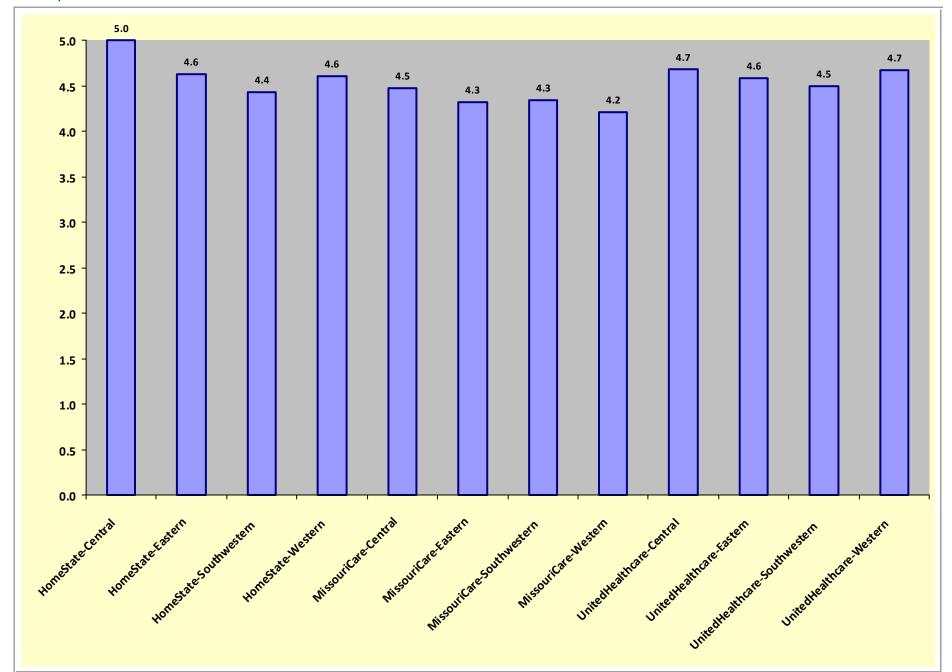
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CMSurveyMED_6CM helped you understand when to call doctor_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



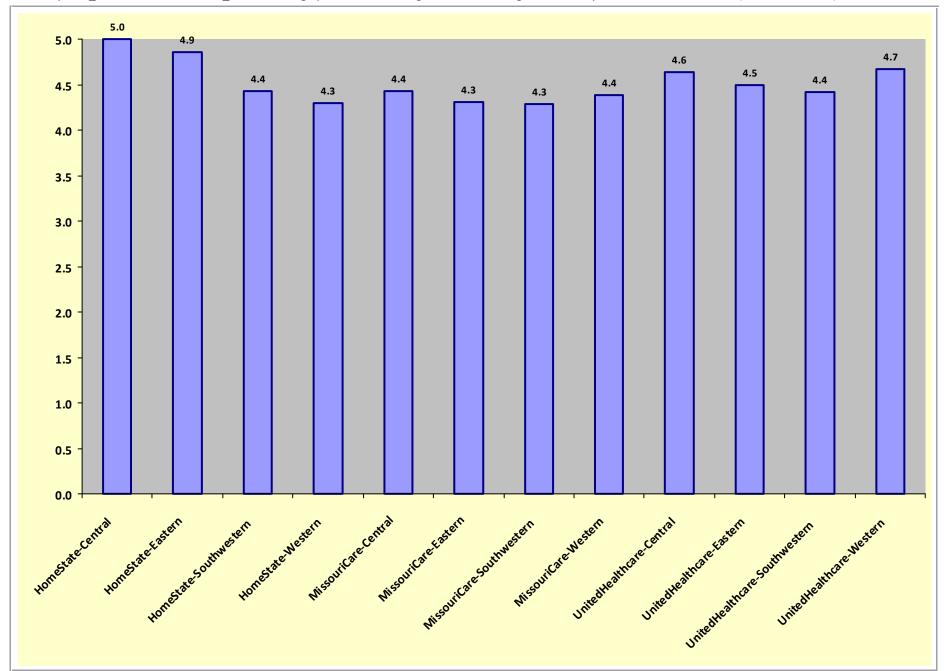
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CMSurveyMED_7CM respectful of your customs/beliefs/special needs_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



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CMSurveyMED_8CM services beneficial_Score: Average plan score for designated Case Management Survey item, on a scale from 1-5 (5=Most Satisfied).



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