

**Children's Mercy Family Health Partner's
MO HealthNet QA&I Report
Jan-March 2011**

Initiatives or Events:

Disease Management

Asthma Program Update:

- 5 provider offices active this quarter
- Completed clinic/home visits for Health Coaching-13
- 65 members currently actively participating in health coaching for asthma with an additional 217 in outreach
- Asthma program letters sent to 787 new members
- Qtr 4 YTD 2010 compared to Qtr 4 YTD 2009 Utilization:
 - Decreased ER utilization 45%
 - Decreased Inpatient utilization 59%
 - Decreased Outpatient utilization 11%.
 - Increased Spirometry Utilization 1.1%
 - Percent Asthmatic Population Increased 6.3%

Depression Program Update:

- 376 Members identified and sent to New Directions for further interventions

Diabetes Program Update:

- 4 Completed clinic/home visits for Diabetes Health Coach
- 19 Members currently actively participating in Health coaching for Diabetes with an additional 54 in outreach
- Diabetes program letters sent to 101 new members
- Community Collaborative Health Fair Meeting
(Increase diabetes screenings)

Health Improvement

- Birthday cards sent to 8,606 members
- Newborn cards sent to 491 members
- Sent EPSDT Reminder Letter to 7,971 members and 1,123 providers
- Completed Healthy Lifestyles Program 4-module didactic program in 3 provider offices, and 10 chart reviews and 10 program follow-ups
- 295 members provided Health Coaching for Obesity
- Completed 22 clinic/home visits for Obesity Health Coaching
- Provided 18 school presentations to 499 students on a variety of health topics
- Integrated tobacco cessation information into new member packets
- Lead screening reminder postcard sent to 2,313 members

PIP's

Statewide Dental Collaborative (2009, 2010, 2011)

- Quarterly Collaborative calls: HealthCare USA hosted the call on April 7. The plans agreed to submit the final quarter of data at the same time as the HEDIS rates. (July 2011)
- Last Updated PIP sent to Missouri July 2010
- Next meeting: July 14, 2011 from 2:30 to 3:30

Cervical Cancer Screening (2009, 2010, 2011)

- Overall results show a 37% improvement in cervical cancer screening in the intervention group
- The CMFHP rate for HEDIS 2010 is 70.6% which is 8.1 percentage points better than 2009, a statistically significant improvement, 4.4 percentage

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points better than the state average and 4.9 percentage points better than the national average.

Comprehensive Diabetes (2009, 2010, 2011)

- Initial data supports the intervention activities as having had a positive effect
- Final report will be available July 2011

Childhood Immunization Status (2011)

- Transitioned our focus study into the PIP format, further data has not been collected

Focus Studies

BCS 2010

- Started Year 2 for BCS incentive program
- Mailing of incentive postcard sent to 662 members

Adult Access to Care

- Starting Year 2 for Adult Access to Care incentive program
- Mailed incentive postcard to 890 new adult members

Adult Diabetes Screening

- Started Year 2 for Adult Diabetes incentive program
- Mailing of incentive postcard sent to 337 members