



**MO HEALTHNET MANAGED CARE
QUALITY ASSESSMENT & IMPROVEMENT ADVISORY GROUP
November 2, 2020
Conference Call**

MO HealthNet Division

Bobbi Jo Garber
Dr. Paul Stuve
Dr. Eric Martin
Rebecca Logan
Justin Clutter
Amanda Clutter
Natascha Medley
Molly Kempker
Michelle Kohrmann
Teresa Johnson
Jessica Dresner
Dr. John Dane
Kim Morgan
Barbara Cremer
Dr. Timothy Kling
Renee Riley
Danielle Gesch
Amber McCadney-McKenzie
Lori Bushner
Jennifer Hunter

Home State Health Plan

Nathan Landsbaum
Bob Lampe

Sara Katz
Patrick Mullins
Kelley Peters
Lucian Nevatt
Susan Nay
Corina Bohrer
Anna Dmuchovsky
Jeffrey Sedlacek

Missouri Care

Mark Kapp
Jeff Davis
Robyn Grier
Lou Gianquinto
Dr. Rhonda Brown
Dr. Sharon Deans
Tanesha Simmons
Ron Lacey
Leslie Chiles

United Health Care

Jamie Bruce
Carey Merzlicker
Katherine Whitaker

Melanie Rains-Davie
Ralph Wuebker
Colleen Giebe

Behavioral Health

Aline Harahan

Primaris

Anshu Misra
Ilalyn Irwin

Children's Mercy Integrated Care

Solutions
Matthew Combes

Legal Services of Eastern Missouri

Lucas Caldwell-McMillan

Legal Services of Western Missouri

Kaitee Brown

Involve Health

Ryan Day

Missouri Coalition for Community Behavioral Healthcare

Rachelle Glavin

Missouri Health Plus

Sam Joseph

Missouri Hospital Association

Amy Schwartz
Brian Kinkade
Sarah Willson

Department of Mental Health

Jennifer Johnson
Jenifer Bax

Division of Health and Senior Services

Paula Darr
Wayne Schramm

Other Department

Tracey Behnam

Agenda Items

Discussion

Actions

Welcome Introduction Minutes	Bobbi Jo Garber, Managed Care Director, MO HealthNet, opened the meeting at 9:00 am. Mark Kapp, Missouri Care, MO HealthNet Managed Care Quality Assessment & Improvement Advisory (QA&I) Group Chair requested a motion to approve the minutes from the September meeting. A motion was made and seconded, and the minutes were approved.	
Director's Update Jessie Dresner Bobbi Jo Garber	<p>Jessie provided a COVID updates and what MO Health has done and will continue to do on COVID. Identified the Show Me Strong Recovery Plan website, data that they have received and tracked, disparities among different demographic groups, and the public health dashboard on the website. Utilization on telehealth, COVID page was put on Mo HealthNet website, Transformation information, Transformation Rapid Response Review on Mo Healthnet Website, and update on Medicaid Expansion.</p> <p>Bobbi Jo gave update on project that Manage Care is undergoing. Manage Care plan contract will expire and will be out for rebid for the July 1, 2022 contract; RFP for beneficiary support system to update current enrollment requirements; Electronic Visit Verification; Cerner Project; and 1115 Waiver</p> <p>Introduction of Barbara Cremer</p> <p>Eric Martin provided updates on EPSDT and a new webpage will be added to MO HealthNet's Website soon.</p>	<p>https://showmestrong.mo.gov/ https://dss.mo.gov/mhd/</p> <p>Timeframe for rebidding for MC Contract and Issuing the RFP: RFP will be issued Next Summer (June-August) and Award Contract by late Fall.</p>
Performance Withhold Update Justin Clutter	<p>Justin gave an overview of the Performance Withhold; Analysis of SFY 2020 program is close to being complete; HEDIS measures were up in 2019; and how COVID effected the measures. New COVID HEDIS measure may continue until 2021.</p> <p>Question: When you talked about disparate difference categories whether there's any consideration of looking at foster care population? Data on plans that are doing better than the other? Answer: On the performance Withhold we have not targeted foster care, but some initiatives being taken place with foster care. Discussion are still being talked about what context of what measures we will want to include for a single health plan.</p> <p>Question: Will the results of the performance improvement projects be posted online or distributed? Answer: Not sure that we have discussed publishing them, but we are waiting on CMS to see if they can be included in on the score card or rating system that they have talked about. But at this time we do not.</p>	Letters for the SFY2020 withholds should be going out this week.
Legal Aid Katiee Brown	Katiee provided that the Manage Care cases are down due to COVID; gave an update on what they do; and are continuing member outreach & education. Suggestions of revision on notices regards to denied benefits.	Katiee will send suggestions to Bobbi Jo Garber.

Public Comment/Questions There were no comments or questions, and the meeting was adjourned.

Bobbi Jo Garber

Adjourned Next meeting TBD.
