

## MO HEALTHNET OVERSIGHT COMMITTEE

### MEETING MINUTES

November 1, 2018  
221 Metro Drive  
Jefferson City, MO

### ATTENDANCE

#### Committee Members:

Tim McBride, Chair  
Margaret Benz, Co-Chair  
Jennifer Tidball  
Todd Richardson, MHD Director  
Representative Cora Faith Walker  
Gerard Grimaldi  
Senator Rob Schaaf  
Dr. Bridget McCandless  
Representative Keith Frederick  
Steve Corsi  
Joe Pierle  
Megan Price for Sen. Jill Schupp  
Donna Siebeneck for Mark Stringer  
Carmen Parker-Bradshaw via phone

#### Members Absent:

Dr. Ingrid Taylor  
Dr. Randall Williams  
Mark Sanford  
Mark Stringer  
Sen. Jill Schupp

#### DSS Staff:

Jessie Dresner, MHD  
Helen Jaco, DFAS  
Nate Percy, DFAS  
Caitlyn Whaley, DSS  
Gail Luecke, MHD  
Caleb Neeley, MHD  
Tony Brite, MHD  
Eric Martin, MHD  
Dale Carr, MMAC  
Amy Kelsey, MHD  
Kim Evans, FSD  
**Guests:**  
Joe Miller - MPCA  
Amanda Schwartz, MHA  
Carol Hudspeth, MAHC  
Jim Moody, HB Strategies  
Evan Rushing, Alkermes  
Audrey Ratton, Alkermes  
Marga Hoelscher, TMC  
Susan Henderson Moore, Polsinelli

Katie Reichard, MO Coalition  
Leslie Henry, Blessing Health System  
Akeesha Lee, St. Louis Univ.  
Alyssa Niles, Mo Senate Appropriations  
Lasvanthi Sudharar, SLU MHA  
Nathan Perry, SLU MHA  
Grant Rees, SLU MHA  
Michaela Reynolds, SLU MHA  
Brent McGinty, MO Coalition  
Earlene Bolton, Legal Services of Eastern MO  
Russ Oppenborn, MO Care  
Susan Zalenski, Johnson & Johnson  
Jordan McLaren, SLU MHA  
Ryenne Sirtak, SLU MHA  
Joe Buelter, SLU MHA  
Chris Moody, Husch Blackwell Strategies  
Anne Eisenbeis, MPA  
Alisa Gordon, Milliman  
Rachelle Glavin, MO Coalition  
Brian Colby, MBP

Handouts from the meeting may be found on the web at: <http://dss.mo.gov/mhd/oversight/meeting.htm>

### AGENDA

#### *Welcome/Introduction/Minutes*

- Dr. Tim McBride, Chair, called the meeting to order at approximately 12:06 p.m. Minutes of the August 21, 2018 meeting were reviewed and approved.
- Tim McBride thanked Jennifer Tidball for serving on the committee as the Acting Director of MO HealthNet (MHD) and introduced the new MHD Director Todd Richardson.
- Tim McBride gave an update on the Rural Health sub-committee that was formed per a suggestion from the last meeting. Those who have volunteered to serve on the committee to date include Tim McBride, Margaret Benz, Randall Williams, Joe Pierle, and Helen Jaco from DSS. Suggestions for possible members include Teresa Letterman, Toni Ann Richards and Bridgette McCandless. All volunteers or nominations are welcome.

Representative Frederick mentioned the Assistant Physicians as a great resource to help with the rural health needs in Missouri. Members of this workforce are abundant and would be willing to relocate to the state. Senator Schaaf concurred with this and said that Missouri is the only state where these individuals can gain the experience so they can be licensed.

- Tim McBride also recognized Senator Schaaf and Representative Frederick, who will be leaving the committee and thanked them for their years of service.

## **Director's Update**

- Jennifer Tidball, Acting Director, gave an overview of the McKinsey Group, who DSS has entered into a contract with to review the state's Medicaid program. This group will be reviewing several key areas of the program that include care, operations, provider payment, utilization, etc. A progress report will be provided in 50 days; a draft report in 100 days; and the final report in 120 days. The final report should be available by our next committee meeting in January and will be shared with the committee at that time.
- Jennifer gave an update on the hospital quarterly meetings. These meetings are being held so that we have better communications with our Missouri hospitals. There have been three meetings held so far and the next meeting is scheduled for February 19, 2019 at UMC. There is a call-in number should any committee member want to attend that way.
- Jennifer provided the committee members with the list of all the hospitals that show which managed care plan(s) they were enrolled with. The list provided was from data received in April of 2018 and will be updated quarterly and changes will be highlighted. **This handout is available online.**
- There was discussion regarding 340B Medicaid vs. 340B Medicare. Bridgett McCandless said this is something that the Federal Government is looking into. She went on to say that there are parts of 340B that are essential to preserve for the small rural hospitals and for those serving a large population of Medicaid recipients. Jennifer said that 340B is much bigger than just Medicaid. She also stated that hospitals can opt in or out of 340B Medicaid.
- Jennifer advised that with the resignation of Dr. Samar Muzaffar, the MHD is getting ready to recruit for a new Medical Director. She also said that there are four vacant positions available on the Drug Utilization Review Board as well as three vacancies on the Prior Authorization Review Board. If anyone is interested or knows of someone who might be interested, please send them to Caleb Neeley or Gail Luecke.
  - **Comment:** Bridgett McCandless asked if MHD was looking for individuals with a particular field of expertise.
  - **Action Item:** Jennifer advised she would look into this and get something back out to the committee.
  - **Comment:** Tim McBride also mentioned the vacancies on the Oversight Committee that need to be filled as well.
- Jessie Dresner, Chief Operating Officer, gave an update on the MHD's ambulance billing program and advised that the provider manuals are being reviewed and updated as necessary.

## **Budget Update**

- Tony Brite, Deputy Director of Finance, presented the budget update. **The PowerPoint presentation is available online.**
  - **Comment:** Bridgett McCandless asked if the tobacco shortfall was because we didn't close the loophole or because we actually are reducing the rate of smoking so the amount of money we need from the state is reduced.
  - **Action Item:** This portion of the budget is actually settlement money and not the tobacco tax money. We will go back to Office of Administration and find out what their estimate of what we can spend is.
  - **Comment:** Senator Schaaf commented that Managed Care received an actuarial increase every year. Tim McBride asked if this could be broken out.
  - **Action Item:** Dr. Corsi asked Tony Brite to provide the committee with a breakdown of the Managed Care Actuarial increase or decrease with a comparison over the last 7 years. Tim McBride asked if the actuarial increase could be broken out as to what components are included as well.
  - **Comment:** Representative Frederick would like to see what is paid to providers. Jennifer said that in our contract we have an 85% MLR, which is pretty typical.
  - **Comment:** Dr. McCandless asked that when we bring back the total cost of what we pay for Managed Care to also include the cost per person.
  - **Action Item:** There was a lengthy discussion around what was included in the general revenue (GR) of \$303 million vs. the total of \$795 million. Bridgett McCandless asked that at the next meeting in January to include a timeline.

**Public Comment** – There were no public comments.

## ***Mental Health Parity***

- Eric Martin, PhD, Director of Behavioral Health Services, presented the Mental Health Parity update. ***This presentation is available online.***

## ***Managed Care Value – Is it working?***

- Jennifer Tidball shared a preliminary report that was developed with input from Mercer. The MHD has historically benchmarked the managed care program against the fee-for-service (FFS) program. To help stakeholders understand the value that managed care brings to its members and the state, MHD's focus going forward will be to illustrate how managed care impacts various areas of quality, access and efficiency. MHD plans to summarize the key metrics in a dashboard format by displaying results on the managed care program as a whole and comparing them to national or regional benchmarks, where applicable.
  - **Comment:** Tim McBride questioned if we were really saving any money with managed care. What is driving the 7% increase on PMPM rate? Will the dashboard show this?
  - **Action Item:** Jennifer said we should be able to get an answer from Mercer on what drives the 7% and provide it back to the committee. We set rates based on regions; it could be higher or lower than 7%.
  - **Comment:** Tim McBride asked when the dashboard will go into effect. Jennifer advised the plan is to have something in early 2019. Jennifer encouraged the committee to provide feedback to her and/or Todd Richardson.

## ***Family Support Division Update***

- Kim Evans, Income Maintenance Deputy Director with the Family Support Division (FSD), presented the division update. ***The presentation is available on line.***
- Kim advised pending applications are down to a point where they can manage open enrollment, which started November 1, 2018. They feel they are adequately staffed to handle the applications they receive.
- Kim also talked about the Justice System Eligibility issue that was addressed at a previous meeting. FSD works closely with the Department of Corrections, Mental Health, and Children's Division to assist the incarcerated individuals prior to being released; FSD has a system in place where they can start the application process (run the eligibility checks etc.) and once they are released, in most cases, already have their benefits. We are extending this to the SNAP program. FSD is also looking at the work program as well for these individuals. There is also a system in place that if while the individual is still incarcerated and is admitted to the hospital, their medical benefits are turned back on while they are receiving care. Once they return to the facility, the benefits are turned back off.
- Caseload has decreased; however, because individuals are not responding to the annual renewals, FSD is now sending out renewals followed by a reminder. FSD has also done media blasts to let people know what these forms look like in an effort to get these forms returned.
  - **Comment:** Tim McBride voiced his concerns about the large drop in pending applications. Kim advised that process changes made in September and the additional staff seem to have helped tremendously. Average wait time has dropped. The deflection rate has dropped dramatically.
  - **Action Item:** FSD will provide data regarding the September/October deflection rate at a future meeting.

## ***Miscellaneous***

- **Action Item:** Prior to the start of the January 29 meeting, it was decided to hold a morning working session to help committee understand the Medicaid budget better.

### **NEXT MEETING**

**JANUARY 29, 2019**

MO Coalition for Community Behavioral Healthcare  
221 Metro Drive  
Jefferson City, MO