



ALBERT A. REINE, JR. RN

July 9, 2013

Mo HealthNet Oversight Committee
Interpretive Center
James C. Kirkpatrick
State Information Center
600 West Main Street
Jefferson City MO

Dear Dr. McMillen and distinguished committee members.

Logisticares' mix of trips routing malfeasance adds hours of non-productive driving time that multiplies unreasonable and even dangerous travel risk to participants. The mix of trips is so logistically insane that if a school bus district attempted this with our children, the public outcry would be furious.

I can not emphasize this warning strongly enough; soon a Medicaid eligible participant will die, and the Mo HealthNet NEMT mix of trips program will absolutely be a contributing factor. Even Logisticares' CEO knows this truth, and it can be heard in his voice as he talks with investors during Providence Service Corporations latest financial call when he said, "We're not going to be able to get paid on keeping utilization down. When access is going to be the buzz word of the day in terms of getting people to the doctor. So we're going to have to find a different way to get paid and share on the outcome payments as opposed to on a capitation basis just for transportation." In other past financial conference calls, with a sober tone, he talks about the corporate profitability, and included in the conversation are comments about cutting participants off at the knees and snookering the Medicaid population."

In the latest, NEMT RFP awarded, Logisticare was the only bid received. No other NEMT Broker in America was willing to become Mo HealthNets' contracted bully to abuse frail and defenseless Missouri citizens into not using the NEMT benefit. In fact, many Brokers did take a look at this latest RFP, and then just did not respond in any fashion, with only one exception. And that exception was Alaina Macia, CEO of Medical Transportation Management, Inc. Ms. Macia on Feb 13, 2013 wrote a scathing letter to the State of Missouri. Ms. Macia lectured the state in her "no bid" letter about the disparaging low established rate ranges, not being feasible, and totally unreasonable. The President & CEO of MTM confidently lectures the State of Missouri, that this current contract Logisticare was awarded, without any competition, can not be done, even at the upper prices established in the RFP. I have included Ms. Alaina Macia's public "no bid" letter with mine to be made part of today's record.

Missouri Medicaid ^{NEMT} program is so under funded it is without question a public safety issue and for some of our weakest citizens, puts their lives in danger.

In conclusion, I would like to express my gratitude for the volunteers of this distinguished Mo HealthNet oversight committee. And respectfully request that every possible avenue be attempted to see that the Logistical Engineering by Logisticare to degrade Missouri's NEMT Medicaid program for the purpose of lowering utilization be stopped. Missouri deserves better.

Sincerely,



Albert A. Reine, Jr. RN

