

MO HEALTHNET OVERSIGHT COMMITTEE

MEETING MINUTES

March 6, 2017
221 Metro Drive
Jefferson City, MO 65102

ATTENDANCE

Committee Members:

Bridget McCandless
Celesta Hartgraves
Gerard Grimaldi
Jennifer Tidball
Jay Ludlam
Donna Siebeneck for Mark Stringer
Margaret Benz, Co-Chair
Sen. Rob Schaaaf
Tim McBride, Chair
Joe Pierle
Cora Faith Walker
Dr. Randal Williams

Members Absent:

Rep. Jeanne Kirkton
Carmen Parker-Bradshaw
Ingrid Taylor
Mark Sanford
Rep. Keith Frederick

DSS Staff:

Valerie Huhn, MHD
Megan Goldthrite, MHD
Darin Hackmann, MHD
Debbie Meller, MHD
Heather Dolce, DO
Jay Ludlam, MHD
Helen Jaco, MHD

DSS Staff Cont.

Pat Luebbering, FSD
Nanci Nikodym, MHD
Tony Brite, MHD
Stephen Calloway, MHD
Glenda Kremer, MHD
Caitlin Whaley, DSS

Guests:

Elisa Pellham, Integrity Home Care
Tila Hubrecht, State Rep.
Misty Snodgrass, MCBH
Lucas Caldwell McMillan, LSEM
Anna Deatherage, HDIS
Doug Freeman
Leanne Peal, MO KP
Carol Hudspeth, MO AHC
Sarah Gentry, MO HealthCare for All
Julina Kirby, Blessing Hospital
Andrew S. Foundation for Health
Tina Bradshaw, Aetna
Becky W. Ferdinand Clinic
Jessica Monnig, DHSS/DSDS
Jim Moody, Statehouse Strategic
Connie Mihalvech, MUHC
Clesta Hartgraves, DHSS
Megan Elledge, Law firm

Handouts from the meeting may be found on the web at: <http://dss.mo.gov/mhd/oversight/meeting.htm>

AGENDA

Welcome/Introduction/Minutes

- Dr. Tim McBride, Chair, called the meeting to order at approximately 12:15 p.m. Minutes of the December 6, 2016, meeting were reviewed and approved.
- Introductions were made including two new members, Cora Faith Walker and Dr. Randall Williams.

Chairs Report

- Dr. Tim McBride provided information on enrollment numbers and marketplace numbers.

Director's Update

- Jay Ludlam provided information on administration transitions and presented an organizational chart. ***The chart is available online.***
- Jay Ludlam provided information on why Managed Care expansion did not cause MO HealthNet to reduce staff.
 - **Comment, Senator Schaaf:** Senator Schaaf asked for an estimate of the cost of not proceeding with Statewide Managed Care.
 - **ACTION:** Jennifer Tidball will ask OA to see if it is possible to come up with a cost estimate.
 - **Comment, Tim McBride:** Advised that the AGO has been sent a letter asking for an opinion on whether this committee had jurisdiction over Managed Care expansion, he will update when there is a response.
- Jay Ludlam provided information on the Access Monitoring Rule.

Legislative Update

- Caitlin Whaley, Legislative Liaison for the Department of Social Services, presented the 2017 Legislative Overview. ***The PowerPoint is available online.***
 - **Comment, Senator Schaaf:** Senator Schaaf asked how certain the tobacco funding is.
 - **ACTION:** Dr. Randall Williams will ask the Governor and his staff about the tobacco funding.
 - **ACTION:** Caitlin Whaley will provide a summary of bill 684 to Bridget McCandless.
- Girard Grimaldi provided slides: Excerpt from MHA Discussion of Block Grant/Capped Funding Models. ***The PowerPoint is available online.***
- Representative Cora Faith walker provided brief information on House Bill 769.

Managed Care Update

- Helen Jaco, Director of Managed Care, presented the Managed Care update. ***The PowerPoint is available online.***
 - **Comment, Senator Schaaf:** Schaaf wants to know who made the decision to change the cut-off from 55% to 60%, and to only have three plans. Schaaf believes changes like this should be under the advisement of the committee or done through rule.
 - **ACTION:** Provide Senator Schaaf information on who made the decision.

Public Comment

- Megan Elledge expressed concerns about the two reschedules of the meeting and stated that she would like a better form of communication to let people know that the meetings have been rescheduled. She said the rescheduling made it seem as though public discussion was being discouraged. She also expressed her thanks to Senator Schaaf for being a strong voice for rural areas, and appreciated his comments on the block grant. She did not believe there should be a work requirement on the ABD. Megan addressed Jay Ludlam and Jennifer Tidball and stated she felt the State has made vast improvements as far as efficiencies and processes, she does

not feel the State could be any leaner than what they are now. Ms. Elledge had recently been to the Springfield Medical Review Team office and said she did not think they had enough staff and technology support.

Ms. Elledge addressed Representative Walker and advised she was a breath of fresh air on the committee and thanked her for her comments on Ticket to Work. Regarding EMCA she expressed individuals are hesitant to fill out EMCA as they fear that it will go into a database and fear it could trigger a deportation.

- **Response, Jennifer Tidball:** She advised she would let staff in Springfield know their work has been noticed. She provided information on the implementation of the electronic content management that will give staff better technology to work with.
- Julina Kirby from Blessing Hospital commented that she appreciated the Family Support Division for helping them get Medicaid for their clients.
 - **Response, Dr. Randall Williams:** Advised we want to get more providers of all types in rural areas. Dr. Randall Williams provided his cell phone number of 919-413-7791.
- Sarah Gentry with Missouri Health Care for All stated she felt that the Division needs to slow down and wait of the federal government before working on the block grant.
 - **Comment, Dr. Randall Williams:** Dr. Randall Williams stated he clearly has heard the concerns about the ABD population and moving too quickly on the global waiver and will convey those concerns to the Governor tomorrow.
 - **ACTION:** Bridgett McCandless moved that on behalf of this committee that we ask that the Legislature and administration/Governor table activity around the global waiver at the present time. Margaret Benz seconded the motion. The chair called for a vote and all members were in favor. The motion passed.

Budget Update

- Valerie Huhn, MO HealthNet Acting Deputy Director of Finance, presented the budget update. ***The PowerPoint is available online.***

Family Support Division Update

- Patrick Luebbing, Acting Director of the Family Support Division (FSD), presented the Division update. ***Handouts are available online.***
- Medicaid Case load has remained steady; the largest population is in children.
- Pended Medicaid Applications have spiked over the last three months.
- MEDES project 1 will be done sometime this summer, the MAGI staff will have that functionality and capability and they will be able to help in other areas and give relieve for staff.
- Electronic Content Management is reducing filing time and paper, and getting the documents where they need to go. Phase 2 will increase functionality and will help staff free up their time for more case work.
- The applications received through the Federal exchange effects the pended applications, and with applicants choosing disabled causes a 2nd determination that needs to be made. It goes through as a MAGI application and once MAGI staff determines they need disability Medicaid it has to been sent over to other staff to make the determination if they are eligible.
- Call center numbers are improving and staff is being trained to do low level case work, where previously they had to send a ticket for someone else to do that work.
- The location of the call centers are being looked at to ensure they are in areas with the best bandwidth and that the resource centers are adequately staffed. This will help provide better customer service and improve the timeliness of processing applications.
 - **Comment, Tim McBride:** If you have agenda items please send the items to me.
 - **Response, Jay Ludlam:** Bridget suggested there be a standing item on technology and infrastructure.

NEXT MEETING

May 16, 2017

MO Coalition for Community Behavioral Healthcare

221 Metro Drive

Jefferson City, MO