

MO HealthNet Organization Chart

Administration (FTE: 13)

Establishes and manages division goals & policies;
coordinates budget and CMS State Plans & Waivers.

Finance operations and third party liability recovery (FTE: 49)

Manages cost avoidance and cost recovery, including Medicare buy-in; receives and deposits payments; administers payments related to CHIP premium and Spend Down

Managed Care Oversight (FTE: 36)

Administer Managed Care contract, policies and compliance; enrollment operations; provider & participant services; coordinates complaints, grievances and state fair hearings for Fee for Service and Managed Care

Evidence-Based Decision Support (FTE: 15)

Establishes clinical quality policy; provides quality of care oversight of clinical and managed care programs; coordinates administration of health home program; oversees clinical exceptions unit.

Information Services (FTE: 21)

Manages MMIS and clinical management services system vendors; administers technical programming requests; coordinates CMS requirements and department priorities.

Budget, Analysis and Rate Development (FTE: 12)

Develops capitation rates (NEMT and Managed Care); develops & tracks division budget; prepares reports required by CMS; fiscal notes and legislative bill reviews

Clinical Services and Policy (FTE: 17.5)

Establishes clinical policies for MHD benefit program (fee for service and managed care); educates providers & resolves payment issues.

Institutional Reimbursement (FTE: 20)

Calculates hospital & nursing home rates and FQHC/RHC reimbursement; administers hospital, nursing facility and ICF/ID provider taxes

Pharmacy (FTE: 26)

Oversees outpatient prescription drug reimbursement & pharmacy program vendors; collects pharmacy rebates; oversight of MORx program

Program Operations and Waivers (FTE: 14.5)

Develops monitors and evaluates federal waiver programs; oversees NEMT vendor; coordinates SDAC administration.