

MO HEALTHNET OVERSIGHT COMMITTEE

MEETING MINUTES

May 16, 2017
221 Metro Drive
Jefferson City, MO 65102

ATTENDANCE

Committee Members:

Bridget McCandless
Celesta Hartgraves
Gerard Grimaldi
Jennifer Tidball
Jay Ludlam
Donna Siebeneck for Mark Stringer
Margaret Benz, Co-Chair
Sen. Rob Schaaf present on phn
Tim McBride, Chair
Joe Pierle
Celesta Williams for Dr. Randal Williams

Members Absent:

Cora Faith Walker
Rep. Jeanne Kirkton
Carmen Parker-Bradshaw
Ingrid Taylor
Mark Sanford
Rep. Keith Frederick

DSS Staff:

Valerie Huhn, MHD
Megan Goldthrite, MHD
Darin Hackmann, MHD
Debbie Meller, MHD
Heather Dolce, DO
Jay Ludlam, MHD
Helen Jaco, MHD

DSS Staff Cont.

Pat Luebbering, FSD
Becky Woelful, DSS
Tony Brite, MHD
Samar Muzaffar, MHD
Caitlin Whaley, DSS

Guests:

Megan Elledge, Law firm
Celesta Hartgraves, DHSS
Kimberly Brandt, Berry Dunn
Michael Lafond, Abbvie
Elisa Pellham, Integrity Home Care
Melissa Boyd, Cerner
Ashis Kumar, Wipro
Jessica Petrie, Pennman-Winton
Katiee Purdon, Legal Aid of Western MO
Anna Deatherage, HDIS
Suzan Zalenski, G and G
Shantel Smith, F and M
Andrew Shaughnessy, MFH
Karen Gridley, The whole Person
Evan Rushing, Alkermes
Dorn Schuffman, DMH

Handouts from the meeting may be found on the web at:
<http://dss.mo.gov/mhd/oversight/meeting.htm>

AGENDA

Welcome/Introduction/Minutes

- Dr. Tim McBride, Chair, called the meeting to order at approximately 12:05 p.m. Minutes of the March 6, 2017, meeting were reviewed and approved.

Chairs Report

- Introductions were made including announcing a new member Senator Jill Schupp.
- Dr. Tim McBride asked for the status of action items. Action items and responses are listed below:
 - Is it possible to get a cost estimate of not going forward with Managed Care? Jennifer Tidball stated that they were unable to provide a cost estimate.
 - What is the status of the tobacco funding? Valerie Huhn advised that the MO HealthNet Division received \$55 million in tobacco funding.
 - Caitlin Whaley will provide a summary of House Bill 684 to Bridget McCandless. Caitlin stated the bill did not pass.
 - Senator Schaaf wanted to know who made the decision to change the cut-off on market share from 60%-55% and to only have three plans. Jay Ludlam advised the people that made that decisions are no longer with the division and that he does not know the answer.
 - Bridget McCandless suggested there be a standing item on technology and infrastructure. Jay Ludlam stated he agreed that a continual update should be given. A more global conversation is needed to determine what kind of things the committee would like to see so MO HealthNet can formulate and put together materials. Bridgett McCandless would like the State to invest in a robust set of analytics and the State should be resourced appropriately. There was a lengthy discussion on data analytics. It was decided that this will be a standing item and will continue to be discussed in the future.
- Dr. Tim McBride provided a letter from the Attorney General's Office regarding a request for opinion on proceeding with Managed Care expansion.

Director's Update

- Jay Ludlam advised there was no new director at this time.
- Jay Ludlam advised the Managed Care rollout went smoothly, and minimal complaints were received.
- Jay Ludlam provided information on the access rule.
- **Comment, Dr. Tim McBride:** What is the status of the State's Women's Health Program?
 - **Response, Jennifer Tidball:** The edit was turned on March 6th, 2017. This program has been transferred into the Department of Health and Senior Services 2018 budget.
- **Comment, Bridget McCandless:** Is there a way to see a geographic representation of where we have lost services from providers who have had to pull out or are no longer getting paid.
 - **Action Item:** Jay Ludlam will provide information on this.

CCBHC Update

- Dorn Schuffman presented The CCBHC Prospective Payment System Demonstration Project. **The PowerPoint is available online.**

Managed Care Update

- Helen Jaco, Director of Managed Care, presented the Managed Care update. **The PowerPoint is available online.**
 - **Comment, Senator Schaaf:** Are you renegotiating the contracts with the three managed care companies yet, or are you going to renegotiate them?
 - **Response, Jennifer Tidball:** We are not negotiating at this point. We are looking at our budget to see if our estimated cost could come in on budget based on the appropriation that was provided to us using FY18 budget. I am not saying that we will not make an amendment change; that has not been decided.
- Gerard Grimaldi provided two letters regarding Managed Care expansion. **The letters are available online.**
- **Comment, Representative Frederick:** What are the incentives in place now to cause these plans to document the adequacy of their networks are there any deadlines or penalties? Would it be possible for this committee to see areas where the remaining networks haven't demonstrated adequacy in the network, and where they have failed? Is it possible to see in real time? It is my opinion that we should notify participants if they are in a plan that is not meeting network adequacy, it may cause the plan to more aggressively pursue network adequacy.
 - **Response, Jay Ludlam:** We will discuss the results of the adequacy review next meeting. The review is done through the Department of Insurance and they are working on the review and we would have to work with them on that. There are market incentives, if there is a PCP or system not in network, people will not be interested in signing up with that health plan. There is a sanction or liquidated damage for an inadequate network. I think participants should have as much information as possible to make informed decisions on what health plans they should sign up with, and one of the decision makers is the network of providers they have. I think this would be a best practice for us to do.

Public Comment

- Megan Elledge raised concerns regarding the time that is taking to process Medicaid applications for Aged, Blind, Disabled (ABD), and the difficulties with getting the applicants in for their medical review. She stated that it would be better if the Family Support Division could contact the advocate when the appointments need to be rescheduled as some of their clients do not have addresses and the advocate may be able to get in touch with them. Timely notice would be helpful when notifying the applicant of a scheduled or rescheduled appointment. She asked why Division of Legal Services will not take CD's or thumb drives for exhibits at hearings. She said that working with the ABD population is getting harder, and the budget cuts impact the State's ability to help this population.

- **Response, Patrick Luebbering:** There have been a large number of applications and the medical reviews are limited on the doctor's availability to schedule the appointment. Open enrollment is also causing a delay. Clients are notified when their exams are scheduled. The applicants advocate can be contacted if they are listed as an authorized representative on the case.
- **Action item, Jennifer Tidball:** Jennifer Tidball will speak to general council to find out why CD's and thumb drives cannot be accepted for exhibits at hearings.
- **Response, Jennifer Tidball:** Issues should be escalated to Patrick Luebbering or me so we are aware of the issues and can monitor them.

Budget Update

- Valerie Huhn, MO HealthNet Acting Deputy Director of Finance, presented the budget update. ***The PowerPoint is available online.***

Legislative Update

- Caitlin Whaley, Legislative Liaison for the Department of Social Services, advised most things that she went over last meeting did not pass, with the exception of 501 and 139 which passed both the House and Senate.

Family Support Division Update

- Patrick Luebbering, Acting Director of the Family Support Division (FSD), presented the Division update. ***Handouts are available online.***
- Medicaid Case load has remained steady, even throughout the open enrollment process.
- Pended Medicaid applications are down from where they were in the last few months.
- Electronic Content Management is reducing filing time and paper, and allowing staff more time for case work.
- FSD is working on reorganization and the movement of processing centers, as well as better communication between offices.
- FSD is streamlining the process of filtering applications that just need a denial from Medicaid, as well as filtering applications that need to go to the Medical Review Team.

NEXT MEETING

August 15, 2017

MO Coalition for Community Behavioral Healthcare

221 Metro Drive

Jefferson City, MO