

Missouri Medicaid Audit and Compliance Unit Lock-In Overview

The Missouri Medicaid Audit and Compliance Unit (MMAC), Lock-In Section, conducts reviews of MO HealthNet participants' utilization of MO HealthNet benefits in accordance to state regulation 13 CSR 70-4.070 (located at <http://www.sos.mo.gov/adrules/csr/csr.asp>) which includes:

- The number of physicians prescribing services to a particular participant;
- The number of pharmacies used to obtain prescriptions;
- The frequency of refills or overlapping prescriptions;
- The number of emergency room visits; and
- The services received.

If a MO HealthNet participant is found to be misutilizing MO HealthNet benefits, the individual can be restricted to a physician/clinic, pharmacy, or both, and may also be referred to the appropriate authorities for healthcare fraud investigation and prosecution. If MO HealthNet participant fraud is suspected, a referral is made to the MMAC Investigation Unit.

Source: Missouri Medicaid Audit and Compliance Unit, June 2011