

MO HEALTHNET OVERSIGHT COMMITTEE

MEETING MINUTES

July 12, 2016
221 Metro Drive
Jefferson City, MO 65102

ATTENDANCE

Committee Members:

Bridget McCandless
Celesta Hartgraves
Gerard Grimaldi
Jennifer Tidball for Brian Kinkade
Joe Parks
Lane Jacobs for Joe Pierle
Mark Sanford
Mark Stringer
Margaret Benz, Co-Chair
Sen. Rob Schaaf
Tim McBride, Chair

Members Absent:

Carmen Parker-Bradshaw
Ingrid Taylor
Rep. Jeanne Kirkton
Rep. Keith Frederick

DSS Staff:

Andrew Bond, MHD
Chelsea Blair, MHD
Darin Hackmann, MHD
Debbie Meller, MHD
Heather Dolce, DO
Jay Ludlam, MHD
Laura Branstetter, MHD

Guests:

Alix Phillips, LSEM
Angie Brenner, DMH
Andrew Lacky, DD Council
Ashish Kumar, Wipro
Caitlin Kerber, Patek and Associates
Carol Hudspeth, MO Alliance for Home Care
Chris Moody, Statehouse Strategies
Emily Wright, Gibbons Workman

Guests Cont.

Jamie Rodriguez, LSEM
Jessica Monnig, DHSS
Jessica Petrie, Penman & Winton
Josh Moore, Xerox
Katie Wilbers, Xerox
Leanne Peace, MO Kidney Program
Lucas Caldwell-McMillan, LSEM
M. Lafond, AbbVie
Misty Snodgrass, MCCBH
Pam Victor, Great Circle
Shantel Smith, F&M
Spencer Caldwell-McMillan, LSEM
Steve Renne, MHA
Val Huhn, DMH

Handouts from the meeting may be found on the web at: <http://dss.mo.gov/mhd/oversight/meeting.htm>

AGENDA

Welcome/Introduction/Minutes

- Dr. Tim McBride, Chair, called the meeting to order at approximately 12:05 p.m. Minutes of the May 26, 2016, meeting were reviewed and approved.

Chairs Report

- Dr. Tim McBride presented "Long-Term Care" which summarized recent trends and projections. **The presentation is available online.**

HCBS Waivers for the Elderly

- Celesta Hartgraves, Director of the Division of Senior and Disability Services for the Department of Health and Senior Services, presented on “Home and Community Based Services.” The presentation highlighted each waiver and what services included, costs, and statistics. **The presentation is available online.**
 - **Comment, Sen. Schaaf:** Senator Cunningham has a long-term care committee and Senator Sader has a Medicaid committee and both would benefit from seeing this and Dr. McBride’s presentations.
 - **Comment, Dr. McCandless:** Celesta should consider making a voiceover for her presentation for educational purposes.

Director’s Update

- Dr. Joe Parks, Director of the MO HealthNet Division (MHD), presented the director’s update.
 - The Managed Care RFP for statewide geographic expansion went out on April 29, the preproposal bid was on June 1. MHD extended the due date from July 1 to August 1; however, this will not change the contract award date of October 1. A handout was provided that lists amendments that have been added to the RFP.
 - **Comment, Sen. Schaaf:** the Oversight Committee voted for the Department to delay the Managed Care statewide geographic expansion at the January 28, 2016 meeting and the Department is continuing to go forward with it despite the recommendation of the committee.
 - **Response, Dr. Parks:** I consulted with the Department’s leadership and legal counsel and it was determined that the restriction mentioned in Section 208.950 only applies for the timeframe of 2008 to 2011. Senator Schaaf responded that as the writer of the law, that was not his intent. The Chair commented that the Committee is at a standstill due to legislation that is already in play and the recommendations of the Committee.
 - **Comment, Gerard Grimaldi:** the May 1, 2017 coverage start date was a tight timeframe for provider networks are not required to be formalized until the awards are made which could put some providers in a hard situation as some providers in certain areas of the state who have never dealt with Managed Care contacts before.
 - **Response, Dr. Parks:** The Division had questions from providers about being messaged by health plans that they had to have their contracts ready within a couple weeks, but that is not correct. Provider’s do not have to have their networks adequate until their readiness review which would be sometime in April. There is no requirement from MO HealthNet that providers sign up at any time. A letter of clarification was sent out to providers on this issue.
 - A handout was provided to the Committee on the Family Support Division’s data for participants and MEDES. **The charts are available online.**
 - The committee was presented with the “Market Share Report” across the Managed Care plans. A substantial change is seen in the Eastern region as Missouri Care (one of the plans in the region) and SSM Healthcare (one of the largest hospital associations in the region) failed to come to terms in their contract which means as of July 1, SSM is no longer a contracted provider and is not available to people covered by Missouri Care. This has caused enrollment to drop in market share from 23% to 19.4%. Dr. Parks introduced Jay Ludlam, Deputy Division Director of Administrative Services and Managed Care to elaborate on the report:
 - When MO HealthNet became aware of the possible SSM termination, the Division made an arrangement with the enrollment broker, Wipro, to track participants in the Eastern region that reported leaving Missouri Care because of the SSM termination. Around March they were around 49,008. We believe the decrease is primarily due to participants moving to different plan because SSM is no longer a provider as around 6,000 of the participants were with SSM, but about 3,200 have requested to transfer (the vast majority of which are going to Aetna). Another factor is that if a participant leaves the health plan but does not actively choose a health plan, there is an Algorithm that assigns them to a health plan. The Division is meeting with Missouri Care in a few days to go over their transition of care. **The report is available online.**
 - **Question, Dr. McCandless:** is there a discriminator between different plans on how well they are doing with case management or quality.
 - **Comment, Sen. Schaaf:** giving incentives to plans for high quality care and giving them more participants sounds like a good idea. Jay responded that in the past there were performance factors in the auto assignment.

- **Question, Dr. McBride:** is MO HealthNet is also tracking how participants transitioning to other plans will affect Missouri Care's quality of care or access to care.
 - **Response, Jay Ludlam:** MO HealthNet is tracking those factors as well.
- **Question, Dr. McCandless:** is the Division looking at health outcomes of people whose care is transitioned? Or does the data reside with the Managed Care plan?
 - **Response, Jay Ludlam:** the Division has access to the encounter claims data.
 - **Response, Dr. Parks:** the new MMIS program rollout will allow us to know who the rendered provider is in Managed Care.

Public Comment

- Leanne Peace with the Missouri Kidney Program thanked MO HealthNet for the recent changes in regards to Non-Emergency Medical Transportation (NEMT). She also asked for clarification on how to report missed trips and who to report issues to.

Budget Update

- Andrew Bond, MO HealthNet Director of Finance, presented the budget update. ***The PowerPoint is available online.***

Waivers 101

- Val Huhn, Director of the Division of the Developmentally Disabled with the Department of Mental Health, presented "Waivers 101." ***The presentation is available online.***

NEXT MEETING

December 6, 2016

MO Coalition for Community Behavioral Healthcare

LL Large Conference Room

221 Metro Drive

Jefferson City, MO 65109