



Choose the Right Health Plan for You & Your Family

Everyone's health status and needs are unique.

When picking a Managed Care health plan, you need to consider your health care needs. Although all health plans are required to provide the same benefits, not all health care providers (doctors) work with all of the health plans.

If you have a doctor, you should:

- Make a list of the doctors, clinics, hospitals, and other health care providers you use now
- Choose which health care provider you would like to be your Primary Care Provider
- Find out if that health care provider works with a Managed Care health plan. You can do this by:
 - Asking them directly
 - Searching online through the [health plan you are interested in](#)
 - Calling the MO HealthNet Managed Care Enrollment Helpline at 1-800-348-6627
- If your health care provider works with more than one health plan, change to the health plan that you like best
- If your health care provider does not work with a health plan, you can ask them to (they will need to work with the health plan to begin)
- If the Primary Care Provider you would like to use does not work with the health plan you were assigned to, you can change your health plan within 90 days of assignment

If you do not have a doctor, you should:

- If you're not sure which plan to choose, consider reviewing [each health plan's member handbook](#) to see if there's one that offers a special service or program that best fits your health care needs
- [Search for a Primary Care Provider](#) through the health plan you
- If you choose a health plan but don't know which doctor to go with, your health plan can help you find one

Remember:

- Every eligible member of your family does not have to be in the same plan
- Change to a health plan that best fits each individual family member's needs
- You must be enrolled in a health plan to get your care

Need Help?

Contact the MO HealthNet Managed Care Enrollment Helpline:

1-800-348-6627

TTY: 771

Hours:

Monday – Friday from 7 a.m. to 6 p.m.

Closed Holidays

Translation services are available at no cost.