


# MO HealthNet Managed Care Member ID Cards

Home State



**Name:**  
**MO HealthNet ID #:**  
**PCP Name:**  
**PCP Address:**

**PCP Phone #:**

If you have an emergency, call 911 or go to the nearest emergency room. (E) You do not have to contact Home State for an okay before you get emergency services. If you are not sure whether you need to go to the ER, call your PCP or NurseWise at 1-855-694-4663 (TDD/TTY 1-877-250-6113, Relay 711).

HSHPI6134 | Approved: March 26, 2015

**IMPORTANT TELEPHONE NUMBERS**

**Members:**  
Member Services: 1-855-694-4663  
Dental: 1-855-694-4663  
Behavioral Health: 1-855-694-4663  
Family Care: 1-800-392-2161  
24 Hour NurseWise: 1-855-694-4663  
Financial Assistance: 1-855-694-4663  
Provider Services: 1-855-694-4663  
IVR Eligibility Inquiry - Provider: 1-855-694-4663  
**Medical Claims:** 1-855-694-4663


TDD/TTY: 1-877-250-6113  
**Home State Address:**  
16090 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

ED/EF/ERA please visit  
Provider Resources at  
[www.homestatehealth.com](http://www.homestatehealth.com)

PO box 4050  
Farmington, MO 63640-3829

Provider/claims information via the web: [www.HomeStateHealth.com](http://www.HomeStateHealth.com).

Aetna Better



**AETNA BETTER HEALTH® OF MISSOURI**

**Member Name** Lastname, Firstname MI  
**MO HealthNet ID#** 000000  
**PCP** Lastname, Firstname  
**PCP Phone** 000-000-0000

**Date of Birth** 00/00/00  
**Effective Date** 00/00/00

**Ends April 30, 2017**

In case of emergency, go to the nearest emergency room or call 911. Notify Aetna Better Health within 24 hours or as soon as medically possible.

PLEASE CARRY THIS MEMBER ID CARD AT ALL TIMES.

AET15004-05/14/15

**Important Numbers for Members**

**Member Services** 1-800-566-6444  
**Dental & Vision Services** 1-800-566-6444  
**Transportation** 1-800-688-3752  
**TDD/TTY Relay 711 or** 1-800-735-7966

**24 Hour Nurse Line** 1-800-475-1142  
**Behavioral Health** 1-800-566-6444  
**Pharmacy** 1-800-392-2161  
[www.aetnabetterhealth.com/mo](http://www.aetnabetterhealth.com/mo)



**Information for Providers**  
Eligibility 1-800-566-6444  
Authorization 1-800-566-6444  
Behavioral Health Claims 1-800-566-6444

**Emdeon Member ID** 128MO  
P.O. Box 355, Phoenix, AZ 85082-5855

**Dental** 1-800-392-2161  
DentaQuest of Missouri, 12121 N Corporate Pkwy., Mequon, WI 53092

**March Vision Care** 1-888-493-4070  
6701 Center Drive West, Ste. 790, Los Angeles, CA 90045

Missouri Care

**DCN #:** <MO\_DCN\_NO\* >  
**Member ID #:** <SUBSCRIBER\_ID\* >  
**Member:** <FIRST\_NAME\* > <MIDDLE\_INITIAL\* > <LAST\_NAME\* >  
**PCP:** <PHY\_FIRST\_NAME\* > <PHY\_LAST\_NAME\* >  
**PCP Phone:** <PHY\_PHONE\* >  
**Effective Date:** <EFFECTIVE\_DATE\* >

[www.missouricare.com](http://www.missouricare.com)


THIS ID CARD IS NOT A GUARANTEE OF ELIGIBILITY, ENROLLMENT OR PAYMENT.

**MEMBERS:** In an emergency, call 911 or go to the nearest hospital. For non-emergency care, always call your PCP. Benefits may be limited based on your eligibility group. Si no habla ingles llame al 1-800-322-6027 para ayuda.

**Member Services, Language Line:** 1-800-322-6027 (TTY/TDD 1-800-735-2966 or 711)  
**Behavioral Health, Dental, Transportation, Vision:** 1-800-322-6027  
**24-Hour Nurse Advice Line:** 1-855-670-2642  
**Behavioral Health Crisis Line:** 1-800-322-6027  
**Pharmacy Services:** 1-800-392-2161 or 1-573-751-6527  
**Care Management:** 1-800-322-6027  
**Report Fraud and Abuse Issues:** 1-866-678-8355

**PROVIDERS:** For prior authorization, call 1-800-322-6027. Details: [www.missouricare.com](http://www.missouricare.com) or 7-347-9367. All other prior authorization, call 1-800-322-6027. Details: [www.missouricare.com](http://www.missouricare.com) or <Prior authorization, call 1-800-322-6027. Details: www.missouricare.com>  
**SEND MEDICAL CLAIMS TO:** Missouri Care, P.O. Box 31224, Tampa, FL 33631-3224  
MOC14036 Approved 11252013

United Healthcare



**Health Plan (80840)** 911-87726-04  
**Member ID:** 999999999  
**Member:** SUBSCRIBER M BROWN  
**PCP Name:** PROVIDER BROWN  
**PCP Phone:** (999) 999-9999


**Starts May 1, 2017**

**OptumRx**  
Rx BIN: 99999  
Rx Grp: ACUXX  
Rx PCN: 9999

Office/Spec/ER/UrgentCare \$0/\$0/\$0  
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UnitedHealthcare Community Plan for XXX  
Administered by UnitedHealthcare of STATE NAME, Inc.

In case of emergency call 911 or go to nearest emergency room. Printed: 01/01/01




Card does not guarantee benefits or to find a provider, visit the website: [www.uhcommunityplan.com](http://www.uhcommunityplan.com)

**For Members:**  
Customer Service: 999-999-9999 TTY  
Behavioral Health: 999-999-9999 TTY  
Dental: 999-999-9999 TTY  
NurseLine: 800-999-9999 TTY

**For Providers:** [uhcommunityplan.com](http://uhcommunityplan.com) 999-999-9999  
**Claims:** PO Box 31348, Salt Lake City, UT, 84131

**Pharmacy Claims:** OptumRx, PO Box 29044, Hot Springs, AR 71903  
**For Pharmacist:** 1-877-305-8952

MO HealthNet



**MO HealthNet**  
Department of Social Services

**Date of Birth** MO  
**HealthNet ID Number**

- You must present this card each time you get medical services.
- You must tell the provider of services if you have other insurance.
- Some services may not be covered by MO HealthNet and you may have to pay for services that are not covered. Form more information, go to <http://www.dss.mo.gov/mhdparticipants/index.htm>

**Participant Inquiries** 1-800-392-2161 OR 1-573-751-6527  
**Waste, Fraud, and Abuse** 1-800-286-3932 OR  
[ASK.MHD@DSS.MO.GOV](mailto:ASK.MHD@DSS.MO.GOV)

**Possession of this card does not certify eligibility or guarantee benefits.**