

# MO HealthNet Managed Care Member ID Cards

United Healthcare

**UnitedHealthcare** | Community Plan

Health Plan (80840) 911-87726-04

Member ID: 999999999 Group Number: MOHNET

Member: SUBSCRIBER M BROWN Payer ID: 877 65


DCN #: 111111111

PCP Name: PROVIDER BROWN

PCP Phone: (999) 999-9999

0000 UnitedHealthcare Community Plan of Missouri  
Administered by UnitedHealthcare of STATE NAME, Inc.

In case of emergency call 911 or go to nearest emergency room. Printed: 01/01/01



This card does not guarantee coverage. To verify benefits or to find a provider, visit the website: [www.UHC.com/CommunityPlan](http://www.UHC.com/CommunityPlan) or call.

For Member Services: 866-292-0359 TTY: 711

Behavioral Health: 866-292-0359 TTY: 711

Dental: 999-999-9999 TTY: 711

Nurseline: 866-351-6827

For Providers: [www.UHCOnline.com](http://www.UHCOnline.com) 999-999-9999

Provider and BH Claims: PO Box 5240, Kingston, NY 12402-5240

MissouriCare

**missouricare** | Children's Mercy PEDIATRIC CARE NETWORK

DCN #: <MO\_DCN\_NO^>

Member ID #: <SUBSCRIBER\_ID^> Date of Birth: <DOB^>

Member: <FIRST\_NAME^> <MIDDLE\_INITIAL^> <LAST\_NAME^>

PCP: <PHY\_FIRST\_NAME^2> <PHY\_LAST\_NAME^2>

PCP Phone: <PHY\_PHONE^3> Effective Date: <EFFECTIVE\_DATE^3>

[www.missouricare.com](http://www.missouricare.com)

THIS ID CARD IS NOT A GUARANTEE OF ELIGIBILITY, ENROLLMENT OR PAYMENT.

MEMBERS: In an emergency, call 911 or go to the nearest hospital. For non-emergency care, always call your PCP. Benefits may be limited based on your eligibility group. Si no habla ingles llame al 1-800-322-6027 para ayuda.

Member Services, Language Line: 1-800-322-6027 (TTY/TDD 1-800-735-2966 or 711)

Behavioral Health, Dental, Transitions: 1-800-322-6027

24-hour Nurse Advice Line: 1-855-670-2642

Behavioral Health Crisis Line: 1-800-322-6027

Pharmacy Services: 1-800-392-2161 or 1-573-751-6527

Care Management: 1-800-322-6027 1-888-670-7262

Report Fraud and Abuse Issues: 1-866-678-8355

PROVIDERS: <Medical prior authorization, call 1-877-347-9367. All other prior authorization, call 1-800-322-6027. Details: [www.missouricare.com](http://www.missouricare.com)> <Prior authorization, call 1-800-322-6027. Details: [www.missouricare.com](http://www.missouricare.com)>

SEND MEDICAL CLAIMS TO: Missouri Care, P.O. Box 31224, Tampa, FL 33631-3224

MOC14036 Approved 11252013

Home State Health

**home state health**

Name: \_\_\_\_\_

MO HealthNet ID #: \_\_\_\_\_

PCP Name: \_\_\_\_\_

PCP Address: \_\_\_\_\_

PCP Phone #: \_\_\_\_\_

If you have an emergency, call 911 or go to the nearest emergency room (ER). You do not have to contact Home State for an okay before you get emergency services. If you are not sure whether you need to go to the ER, call your PCP or NurseWise at 1-855-694-4663 (TDD/TTY 1-877-250-6113. Relay 711.

HSHPI5134 | Approved: March 25, 2015

**IMPORTANT TELEPHONE NUMBERS**

Members:

Member Services: 1-855-694-4663 TDD/TTY: 1-877-250-6113

Dental: 1-855-694-4663

Vision: 1-855-694-4663

Behavioral Health: 1-855-694-4663

Pharmacy: 1-800-392-2161/573-751-6527

24/7 NurseWise: 1-855-694-4663

File a Grievance: 1-855-694-4663

Providers:

Provider Services: 1-855-694-4663

IVR Eligibility Inquiry - Prior Auth: 1-855-694-4663

Medical claims: Home State Health Plan  
Attn: CLAIMS  
PO Box 4050  
Farmington, MO 63640-3829

Provider/claims information via the web: [www.HomeStateHealth.com](http://www.HomeStateHealth.com).

Home State Address:  
16999 Swingley Ridge Road, Suite 500  
Chesterfield, MO 63017

ED/ET/ERA please visit  
Provider Resources at  
[www.homestatehealth.com](http://www.homestatehealth.com)

MO HealthNet

**MO HealthNet**  
Department of Social Services

**MoHealthNet**

Date of Birth: \_\_\_\_\_ MO HealthNet Member: \_\_\_\_\_

USE BY ANYONE WHOSE NAME IS NOT PRINTED ON THIS CARD IS FRAUDULENT AND SUBJECT TO PROSECUTION UNDER THE LAW

- You must present this card each time you get medical services.
- You must tell the provider of services if you have other insurance.
- Some services may not be covered by MO HealthNet and you may have to pay for services that are not covered. For more information, go to <http://www.dss.mo.gov/mhd/participants/index.htm>

Participant Inquiries: 1-800-322-6027 OR 1-573-751-6527  
Waste, Fraud, and Abuse: 1-800-286-3932 OR [ASK.MHD@DSS.MO.GOV](mailto:ASK.MHD@DSS.MO.GOV)

**Possession of this card does not certify eligibility or guarantee benefits.**

- Restrictions may apply to some participants or for certain services.
- Services are subject to rules, regulations, and Regulations of the Family Support Division or the MO HealthNet Division.
- The holder of this card has made an assignment of rights to the Department of Social Services for payment of medical care from a third-party.