

MO HealthNet Training Workshops

The MO HealthNet Division (MHD) Provider Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Ambulance, Dental, and Durable Medical Equipment claim filing.

Providers may register by e-mail at mhd.provtrain@dss.mo.gov or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation will be sent via email. If you have specific questions that you would like to have addressed during your training, please include them with your registration.

General Workshop Training Course Material

Training subjects are specific to the program provisions. The list includes the topics trained, if applicable to the program.

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on emomed.com and MHD Webpages
- Electronic Claim Filing on the MHD portal at emomed.com
 - Claim form(s) applicable to the program
 - Third Party Liability
 - Crossover Claims
 - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education / Clinical Services Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov

Call: 573-751-6683

If you do not find a training that fits your needs, please contact the Provider Education / Clinical Services Unit.

<u>DATE</u>	<u>PRESENTATION TITLE</u>	<u>TIME</u>	<u>Location</u>
Thursday April 19, 2018	Behavioral Health Services	10:30 AM- 4:30 PM	Howerton Building 2 nd Floor Room 202
Thursday May 17, 2018	Ambulance	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Wednesday June 6, 2018	Durable Medical Equipment (DME)	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday July 12, 2018	Physician/Clinics	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday July 19, 2018	Dental	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday September 13, 2018	Applied Behavior Analysis (ABA)	1:00 PM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Tuesday Nov. 15, 2018	Physician/Clinics	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202

NOTE:

- Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.
- Behavioral Health and ABA workshop will offer option to join by Webinar or in person.

Workshops held at the Howerton Building are located at the following address:

- 615 Howerton Court, Jefferson City, MO 65101
- Room 202

Directions are provided with the confirmation.