2019 MO HealthNet Training Workshops

The MO HealthNet Division (MHD) Provider Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Ambulance, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by email at mhd.provtrain@dss.mo.gov or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- Provider Name/Facility
- NPI
- Name, Date, and Time of Session
- List of Attendees (Participant Names)
- Telephone Number
- Email

Your registration confirmation will be sent via email. If you have specific questions that you would like to have addressed during your training, please include them with your registration.

General Workshop Training Course Material

*Training subjects are specific to the program provisions. The list includes the topics trained, if applicable to the program.*

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on [emomed.com](http://emomed.com) and MHD Webpages
- Electronic Claim Filing on the MHD portal at [emomed.com](http://emomed.com)
  - Claim form(s) applicable to the program
  - Third Party Liability
  - Crossover Claims
  - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education / Clinical Services Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov
Call: 573-751-6683
<table>
<thead>
<tr>
<th>DATE</th>
<th>PRESENTATION TITLE</th>
<th>TIME</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wednesday April 3, 2019</td>
<td>New Billers’ Dental</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday April 18, 2019</td>
<td>Applied Behavior Analysis (ABA)</td>
<td>1:00 PM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday April 25, 2019</td>
<td>Behavioral Health Services</td>
<td>10:30 AM - 4:30 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday May 16, 2019</td>
<td>Established/Advanced Billers’ Dental</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday June 6, 2019</td>
<td>Ambulance</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday June 27, 2019</td>
<td>Behavioral Health Services</td>
<td>10:30 AM - 4:30 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday July 18, 2019</td>
<td>New Billers’ Physician/Clinics</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday July 25, 2019</td>
<td>Durable Medical Equipment (DME)</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
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<tr>
<td>Tuesday August 20, 2019</td>
<td>NEW ! Optical Workshop</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
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<tr>
<td>Thursday September 12, 2019</td>
<td>New Billers’ Dental</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Wednesday October 9, 2019</td>
<td>Established/Advanced Billers’ Dental</td>
<td>9:00 AM - 4:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
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<tr>
<td>Thursday November 14, 2019</td>
<td>Established Billers’ Physicians/Cl.</td>
<td>10:00 AM – 2:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
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**NOTE:**
- Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.
- Behavioral Health and ABA workshop will offer option to join by Webinar or in person.
- Workshops held at the Howerton Building are located at:
  - 615 Howerton Court, Conference Room 202 Jefferson City, MO 65109

*Directions are provided with the confirmation.*