

# 2019 MO HealthNet Training Workshops

The MO HealthNet Division (MHD) Provider Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Ambulance, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by email at [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov) or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation will be sent via email. If you have specific questions that you would like to have addressed during your training, please include them with your registration.

## General Workshop Training Course Material

***Training subjects are specific to the program provisions. The list includes the topics trained, if applicable to the program.***

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on [emomed.com](http://emomed.com) and MHD Webpages
- Electronic Claim Filing on the MHD portal at [emomed.com](http://emomed.com)
  - Claim form(s) applicable to the program
  - Third Party Liability
  - Crossover Claims
  - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education / Clinical Services Unit to cancel your registration:

Email: [mhd.provtrain@dss.mo.gov](mailto:mhd.provtrain@dss.mo.gov)

Call: 573-751-6683

<u>DATE</u>	<u>PRESENTATION TITLE</u>	<u>TIME</u>	<u>Location</u>
Wednesday <a href="#">April 3, 2019</a>	<b>New Billers'</b> Dental	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">April 18, 2019</a>	Applied Behavior Analysis (ABA)	1:00 PM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">April 25, 2019</a>	Behavioral Health Services	10:30 AM- 4:30 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">May 16, 2019</a>	<b>Established/Advanced Billers'</b> Dental	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">June 6, 2019</a>	Ambulance	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">June 27, 2019</a>	Behavioral Health Services	10:30 AM- 4:30 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">July 18, 2019</a>	<b>New Billers'</b> Physician/Clinics	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">July 25, 2019</a>	Durable Medical Equipment (DME)	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Tuesday <a href="#">August 20, 2019</a>	<b>NEW !</b> Optical Workshop	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">September 12, 2019</a>	<b>New Billers'</b> Dental	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Wednesday <a href="#">October 9, 2019</a>	<b>Established/Advanced Billers'</b> Dental	9:00 AM- 4:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202
Thursday <a href="#">November 14, 2019</a>	<b>Established Billers'</b> Physicians/Clinics	10:00 AM – 2:00 PM	Howerton Building 2 <sup>nd</sup> Floor Room 202

**NOTE:**

- Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.
- Behavioral Health and ABA workshop will offer option to join by Webinar or in person.

Workshops held at the Howerton Building are located at:

- 615 Howerton Court, Conference Room 202 Jefferson City, MO 65109

*Directions are provided with the confirmation.*