

2019 MO HealthNet Training Workshops

The MO HealthNet Division (MHD) Provider Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Ambulance, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by email at mhd.provtrain@dss.mo.gov or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation will be sent via email. If you have specific questions that you would like to have addressed during your training, please include them with your registration.

General Workshop Training Course Material

Training subjects are specific to the program provisions. The list includes the topics trained, if applicable to the program.

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on emomed.com and MHD Webpages
- Electronic Claim Filing on the MHD portal at emomed.com
 - Claim form(s) applicable to the program
 - Third Party Liability
 - Crossover Claims
 - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education / Clinical Services Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov

Call: 573-751-6683

<u>DATE</u>	<u>PRESENTATION TITLE</u>	<u>TIME</u>	<u>Location</u>
Wednesday April 3, 2019	New Billers' Dental	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday April 18, 2019	Applied Behavior Analysis (ABA)	1:00 PM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday April 25, 2019	Behavioral Health Services	10:30 AM- 4:30 PM	Howerton Building 2 nd Floor Room 202
Thursday May 16, 2019	Established/Advanced Billers' Dental	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday June 6, 2019	CANCELLED -Ambulance	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday June 27, 2019	Behavioral Health Services	10:30 AM- 4:30 PM	Howerton Building 2 nd Floor Room 202
Thursday July 18, 2019	New Billers' Physician/Clinics	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday July 25, 2019	Durable Medical Equipment (DME)	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Tuesday August 20, 2019	NEW ! Optical Workshop	9:00 AM- 4:00 PM	MPCA 3325 Emerald Ln Jefferson City
Thursday September 12, 2019	CANCELLED New Billers' Dental	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Wednesday October 9, 2019	Established/Advanced Billers' Dental	9:00 AM- 4:00 PM	Howerton Building 2 nd Floor Room 202
Thursday November 14, 2019	Established Billers' Physicians/Clinics	10:00 AM – 2:00 PM	Howerton Building 2 nd Floor Room 202

NOTE:

- Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.
- Behavioral Health and ABA workshop will offer option to join by Webinar or in person.

Workshops held at the Howerton Building are located at:

- 615 Howerton Court, Conference Room 202 Jefferson City, MO 65109

Workshop held at the Missouri Primary Care Association (MPCA) are located at:

- 3325 Emerald Ln, Jefferson City MO 65109

Directions are provided with the confirmation.