

REVISED –WEBEX INFORMATION FOR APRIL/MAY 2020

MO HealthNet Training Workshops

Due to COVID-19, April and May 2020 workshops will be held via Web-Ex only.

The MO HealthNet Division (MHD) Constituent Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by email at mhd.provtrain@dss.mo.gov or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation/webex information will be sent via email

Training subjects are specific to the program provisions.

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on emomed.com and MHD Webpages
- Electronic Claim Filing on the MHD portal at emomed.com
 - Claim form(s) applicable to the program
 - Third Party Liability
 - Crossover Claims
 - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov

Call: 573-751-6683

<u>DATE</u>	<u>PRESENTATION TITLE</u>	<u>TIME</u>	<u>LOCATION</u>
Thursday April 16, 2020	REVISED to Webinar Applied Behavior Analysis (ABA)	1:00 PM- 4:00 PM	WEBEX Register HERE
Wednesday April 22, 2020	REVISED to Webinar Physicians/Clinics New Billers	8:30 AM- 12:30 PM	WEBEX Register HERE
Thursday May 7, 2020	REVISED To Webinar Durable Medical Equipment	9:00 AM-12:30 PM	WEBEX Register HERE
Tuesday May 12, 2020	REVISED to Webinar Behavioral Health Services	10:00 AM- 4:00 PM	WEBEX Register HERE
Thursday July 30, 2020	Dental New Billers	10:00 AM – 3:00 PM	Howerton Building 2 nd Floor Room 202
Thursday August 20, 2020	Optical	10:00 AM – 3:00 PM	Howerton Building 2 nd Floor Room 202
Thursday September 17, 2020	Dental Established/Advanced Billers	10:00 AM – 3:00 PM	Howerton Building 2 nd Floor Room 202
Thursday September 24, 2020	Behavioral Health Services	10:00 AM- 4:00 PM	Missouri Primary Care Association 3325 Emerald Lane
Thursday October 22, 2020	Physicians/Clinics Established Billers	10:00 AM – 2:00 PM	Howerton Building 2 nd Floor Room 202

NOTE:

- Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.
- Behavioral Health and ABA workshop will offer option to join by Web-ex or in person.

Workshops held at the Howerton Building are located at:

- 615 Howerton Court, Conference Room 202 2nd Floor, Jefferson City, MO 65109

Workshops held at the Missouri Primary Care Association are located at:

- 3325 Emerald Lane, Jefferson City, MO 65109

Directions will be provided with the confirmation.