Due to COVID-19, April and May 2020 workshops will be held via Web-Ex only.

The MO HealthNet Division (MHD) Constituent Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by email at mhd.provtrain@dss.mo.gov or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- Provider Name/Facility
- NPI
- Name, Date, and Time of Session
- List of Attendees (Participant Names)
- Telephone Number
- Email

Your registration confirmation/webex information will be sent via email

**Training subjects are specific to the program provisions.**

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on emomed.com and MHD Webpages
- Electronic Claim Filing on the MHD portal at emomed.com
  - Claim form(s) applicable to the program
  - Third Party Liability
  - Crossover Claims
  - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov
Call: 573-751-6683
<table>
<thead>
<tr>
<th>DATE</th>
<th>PRESENTATION TITLE</th>
<th>TIME</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thursday April 16, 2020</td>
<td>REVISED to Webinar Applied Behavior Analysis (ABA)</td>
<td>1:00 PM - 4:00 PM</td>
<td>WEBEX Register <a href="#">HERE</a></td>
</tr>
<tr>
<td>Wednesday April 22, 2020</td>
<td>REVISED to Webinar Physicians/Clinics New Billers</td>
<td>8:30 AM - 12:30 PM</td>
<td>WEBEX Register <a href="#">HERE</a></td>
</tr>
<tr>
<td>Thursday May 7, 2020</td>
<td>REVISED To Webinar Durable Medical Equipment</td>
<td>9:00 AM - 12:30 PM</td>
<td>WEBEX Register <a href="#">HERE</a></td>
</tr>
<tr>
<td>Tuesday May 12, 2020</td>
<td>REVISED to Webinar Behavioral Health Services</td>
<td>10:00 AM - 4:00 PM</td>
<td>WEBEX Register <a href="#">HERE</a></td>
</tr>
<tr>
<td>Thursday July 30, 2020</td>
<td>Dental New Billers</td>
<td>10:00 AM - 3:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday August 20, 2020</td>
<td>Optical</td>
<td>10:00 AM - 3:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday September 17, 2020</td>
<td>Dental Established/Advanced Billers</td>
<td>10:00 AM - 3:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
<tr>
<td>Thursday September 24, 2020</td>
<td>Behavioral Health Services</td>
<td>10:00 AM - 4:00 PM</td>
<td>Missouri Primary Care Association 3325 Emerald Lane</td>
</tr>
<tr>
<td>Thursday October 22, 2020</td>
<td>Physicians/Clinics Established Billers</td>
<td>10:00 AM - 2:00 PM</td>
<td>Howerton Building 2nd Floor Room 202</td>
</tr>
</tbody>
</table>

**NOTE:**
- Lunch is not provided for any training session. Please sign-in for each workshop 15 minutes prior to each session.
- Behavioral Health and ABA workshop will offer option to join by Web-ex or in person.

Workshops held at the Howerton Building are located at:
- 615 Howerton Court, Conference Room 202 2nd Floor, Jefferson City, MO 65109

Workshops held at the Missouri Primary Care Association are located at:
- 3325 Emerald Lane, Jefferson City, MO 65109

*Directions will be provided with the confirmation.*