

MO HealthNet Virtual Training Workshops

Due to the PHE, 2022 workshops will be held via Web-Ex

The MO HealthNet Division (MHD) Constituent Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by selecting the session date you wish to attend and completing the Webex registration.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation/Webex information will be sent via email

Training subjects are specific to the program provisions.

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on Emomed.com and MHD Webpages
- Electronic Claim Filing on the MHD portal at Emomed.com
 - Claim form(s) applicable to the program
 - Third Party Liability
 - Crossover Claims
 - Pharmacy Claims
- Program Benefits and Limitations
- Managed Care Organization Presentations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov

Call: 573-751-6683

DATE	PRESENTATION TITLE	TIME	LOCATION
Wednesday April 6, 2022	Applied Behavior Analysis (ABA)	9:00 AM – 12:00 AM	WEBEX Register HERE
Wednesday June 8, 2022	Cancelled Medical Clinics & Physicians/ Chiropractic/ LPHD / Rural Health Clinics	8:30 AM- 11:30 PM	WEBEX Register HERE
Wednesday June 15, 2022	Cancelled Dental- Resources, Policy, and Billing Workshop101/Webinar	9:00 AM- 12:00 PM	WEBEX Register HERE
Thursday, June 23, 2022	Behavioral Health Services	1:00 PM – 4:00 PM	WEBEX Register HERE
Wednesday July 13, 2022	Cancelled DME- Resource, Policy, and Billing Workshop/Webinar	9:00 AM- 12:00 PM	WEBEX Register HERE
Wednesday August 17, 2022	Cancelled Dental-Policy and Program Updates	9:00 AM- 11:00 AM	WEBEX Register HERE
Thursday September 15, 2022	Cancelled Nursing Home Workshop	9:00 AM- 12:00 PM	WEBEX Register HERE