

MO HealthNet and COVID-19 Information

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What is Telehealth in Missouri?

You may view the Missouri Telehealth law here:

<https://revisor.mo.gov/main/OneChapter.aspx?chapter=191191.1145,191.1146,208.670,208.677>

RsMo defines telehealth or telemedicine as “the delivery of health care services by means of information and communication technologies which facilitate the assessment, diagnosis, consultation, treatment, education, care management, and self-management of a patient’s health care while such patient is at the originating site and the health care provider is at the distant site.”

Lab Testing Codes

The MO HealthNet claims processing system will accept these codes on April 1, 2020 for dates of service on or after February 4, 2020.

CPT Code	Description	Allowed Amount
U0001	CDC testing laboratory test for SARS-CoV-2.	\$36.00
U0002	non-CDC laboratory tests for SARS-CoV-2.	\$51.00

Please refer to the March 16, 2020 Laboratory HOT TIP for more information:

<https://dss.mo.gov/mhd/providers/education/>

Telehealth Billing Guidance

- ❖ The appropriate CPT code should be used along with place of service 02 for services provided via telehealth, including via telephone. If the provider is located at a school (i.e., distant site), then place of service 03 should be used along with the GT modifier.
- ❖ Refer to the Telehealth Power Point found on the Constituent Education/Training page.

Telehealth and Behavioral Health

- ***Providers may temporarily deliver MO HealthNet behavioral health clinic services via telephone or telehealth rather than in person in order to help reduce the spread of the COVID-19 virus.***

***This is consistent with Missouri Revised Statutes concerning telehealth as referenced in Provider Bulletin
Volume 41, 20***

<https://dss.mo.gov/mhd/providers/pdf/bulletin41-20-2018.pdf>

COVID-19 & Telehealth/Behavioral Health

During this event, the MHD is waiving the requirement that physicians must have an established relationship with the patient before providing services via telehealth. Telehealth services may be provided to a MHD participant, while at home, using their telephone.

Temporary Pharmacy Provisions

- Coverage and no prior authorization/quantity limits for symptom treatment of COVID-19 infection.
- MHD will allow early refill to allow for participants to receive up to a 30 day supply of medication *after* using up 15 days' worth of medicine.
- Previous restrictions required participants to use up 85% of on-hand medication prior to refill.
- Please refer to the March 13, 2020 Pharmacy Early Refill bulletin: <https://dss.mo.gov/mhd/providers/pdf/bulletin42-30.pdf>

Temporary Pharmacy Provisions

No Prior Authorization Restrictions:

ProAir HFA and Proventil HFA (albuterol inhalers) for difficult in breathing

Albuterol nebulizer solution for difficult breathing

Antihistamines (and combinations with decongestants (ex. pseudoephedrine) for runny nose and nasal congestion

Acetaminophen and ibuprofen to reduce fever and muscle aches are covered up to the maximum recommended dose

Ondansetron for nausea is covered with no PA restrictions

Where to find more information on Telehealth covered through MO HealthNet

Physician Manual Section 13.69 & Behavioral Health Manual Section 13.22

http://manuals.momed.com/collections/collection_phy/print.pdf

Telehealth Bulletin: <https://dss.mo.gov/mhd/providers/pdf/bulletin41-20-2018.pdf>.

Telehealth Statute: [191.1145](#), [191.1146](#), [208.670](#), and [208.677](#).

Telehealth Billing Power Point:

<https://dss.mo.gov/mhd/providers/education/>

Resources & Contacts

Dana Bernier

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Mhd.provtrain@dss.mo.gov (Attn: Dana/COVID-19)

573-751-6683

MO HealthNet Constituent Education webpage:

<https://dss.mo.gov/mhd/providers/fee-for-service-providers.htm>

Provider Communications *MHD COVID-19 Provider Concerns email

573-751-2896

MHD.COVID-19@dss.mo.gov

Managed Care Communications

Email: mhd.mccommunications@dss.mo.gov

Department of Health & Senior Services COVID web info.

<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/>

MO HealthNet Collaboration

- ❖ For the most current and comprehensive information access the DHSS link:
<https://health.mo.gov/living/healthcondiseases/communicable/novel-coronavirus/>
- ❖ MO HealthNet's continued collaboration between Department of Mental Health (DMH) & DHSS.
- ❖ Sharing best practices with other states

Managed Care Partners

Home State Health 1-855-694-4663

www.homestatehealth.com/

Missouri Care 1-800-322-6027

www.wellcare.com/missouri/

United Healthcare 1-866-292-0359

www.uhc.com

Questions?

COMMUNICATE!

- Don't suffer, tell us!
- Keep the ideas flowing to us!

STAY HEALTHY!

- Model the behavior for patients & Staff
- Take care of your families

Input, Question,
Concerns...

Email:

MHD.COVID-19@dss.mo.gov

MHD Appreciates You!