

Provider Quick Reference Guide Missouri Medicaid

Authorization and Care Advocacy	866-815-5334
Websites & What's Available	<p>providerexpress.com</p> <ul style="list-style-type: none"> • Demographic Updates • Guidelines and Policies • Best Practice Guidelines • Level of Care Guidelines • Recovery & Resiliency Toolkit • Network Manual • Trainings and Webinars • Missouri Resource Page: Home Page > Our Network > Welcome to the Network > Missouri <p>uhccommunityplan.com</p> <ul style="list-style-type: none"> • A website for Health Care Professionals, Community Organizations and Members • For providers: These links direct you to important information in your state • Directs you to our secure provider site UnitedHealthcare Online[®] <p>uhcprovider.com</p> <ul style="list-style-type: none"> • Check Member Eligibility • Check Claim Status & Payments • Claims Reconsideration • Electronic Data Interchange (EDI) information • Tools & Resources • Tutorials
Claims Submission*	<p><u>Paper Claim Submission:</u> UnitedHealthcare Community Plan of Missouri PO Box 5240 Kingston, NY 12402-5240</p> <p>* Claims must be submitted no later than 90 days from the date of service</p>
EDI	<p>Payer ID: 86050 EDI Support: (800) 842-1109</p>
Electronic Payments & Statements (EPS)	<p>It's the fastest way to be paid. Go to myservices.optumhealthpaymentservices.com Questions – 877-620-6194 If you are already signed up for EPS with UHC or Optum you will automatically receive electronic statements for Community Plan.</p>
Appeals	<p>UHC Community Plan Appeals and Grievances PO Box 31364 Salt Lake City, UT 84131-0364</p>