

MO HealthNet Training Workshops

Due to COVID-19, 2021 workshops will be held via Web-Ex

The MO HealthNet Division (MHD) Constituent Education staff has planned training workshops for Physicians/Clinics, Behavioral Health, Applied Behavioral Analysis, Dental, Optical and Durable Medical Equipment claim filing.

Providers may register by email at mhd.provtrain@dss.mo.gov or by selecting the session date you wish to attend.

You are required to provide the following information to complete your registration:

- **Provider Name/Facility**
- **NPI**
- **Name, Date, and Time of Session**
- **List of Attendees (Participant Names)**
- **Telephone Number**
- **Email**

Your registration confirmation/webex information will be sent via email

Training subjects are specific to the program provisions.

- MO HealthNet Program Updates
- Resources Available to Providers
- MHD Resources on emomed.com and MHD Webpages
- Electronic Claim Filing on the MHD portal at emomed.com
 - Claim form(s) applicable to the program
 - Third Party Liability
 - Crossover Claims
 - Pharmacy Claims
- Program Benefits and Limitations
- Documentation Requirements
- CyberAccess (Web-based Tool)
- Precertification Process
- Common Billing Errors
- Verifying Eligibility
- Adjustment Process for Paid and Denied Claims
- Missouri Medicaid Audit & Compliance (MMAC) Presentation
- Policy Consultant Presentation

If you have scheduled a training session and are unable to participate, please contact the Provider Education Unit to cancel your registration:

Email: mhd.provtrain@dss.mo.gov

Call: 573-751-6683

DATE	PRESENTATION TITLE	TIME	LOCATION
Wednesday April 21, 2021	Applied Behavior Analysis (ABA)	1:00 PM – 4:00 PM	WEBEX Register HERE
Tuesday June 1, 2021	Behavioral Health Services	1:00 PM – 4:00 PM	WEBEX Register HERE
Wednesday June 16, 2021	Dental-Policy and Program Updates	9:00 AM- 10:30 AM	WEBEX Register HERE
Thursday August 19, 2021	Dental- Resources, Policy, and Billing Workshop/Webinar	9:00 AM- 11:00 AM	WEBEX Register HERE
Tuesday September 7, 2021	DME- Resource, Policy, and Billing Workshop/Webinar	9:00 AM- 11:00 AM	WEBEX Register HERE
Thursday October 14, 2021	Behavioral Health Services	9:00 AM- 12:00 PM	WEBEX Register HERE