## **Questions from PDN Webinar:**

1. Does all documentation done by a LPN have to be checked and signed by RN as well?

The MO HealthNet PDN Program does not require this.

2. Medically Fragile Adult Waiver Program - when a member is approaching the age of 21, do they apply for this waiver before switching over to fee for service?

The participant/caregiver will contact the <u>Bureau of Special Health Care Needs</u> at least 90 days in advance of the participant's 21<sup>st</sup> birthday. It is not necessary for the participant to be fee-for-service prior to enrollment in the Medically Fragile Adult Waiver.

3. I thought this meeting was to help agencies somehow overcome the nursing shortage and staff more cases? Any consideration to further rate increases so cases can get staffed at a higher ration? or consideration to having lower acuity patients cared for by HHA's for lower acuity duties, to free up nurses to work on higher acuity cases?

The MO HealthNet bulletin found <u>here</u> advised the webinar is informational in nature and discussion will focus on licensed nurse family members as paid caregivers, the nurse licensure compact, nurse supervisor requirements, and unit of service accrual.

4. What is your timeframe for correcting verbal authorizations? We have issues with getting paid timely for the verbals.

Verbal authorizations are corrected and sent out as soon as staff become aware a correction is needed.

5. Is it the expectation to continue to allow family members (RN & LPN) to serve as paid caregivers with an approved agency? Or will this return to what it was prior to COVID?

This change will continue. Code of State Regulation 13 CSR 70-95.010 was amended to allow a family member who is an RN or LPN to provide PDN services.

6. Can GPN's work upon graduation?

No. Federal regulation requires private duty nursing be provided by a licensed nurse.

7. Will licensed parents as caregivers become a permanent program for our families in need?

Yes. Code of State Regulation 13 CSR 70-95.010 was amended to allow a family member who is an RN or LPN to provide PDN services.

8. Can someone do a review of how the accruals are supposed to work?

Please see Provider Bulletin Volume 42 Number 27: <a href="https://dss.mo.gov/mhd/providers/pdf/bulletin42-27.pdf">https://dss.mo.gov/mhd/providers/pdf/bulletin42-27.pdf</a> Please contact Provider Education at 573-751-6683 if you have any further questions that we can answer.

9. How do we access the education section? Please list the website.

Training Information: <a href="https://dss.mo.gov/mhd/providers/education/">https://dss.mo.gov/mhd/providers/education/</a>