

Provider Manual by Section

Each [Provider Manual](#) has General Sections and Program Specific Sections. The General Sections are consistent throughout all Provider Manuals. These sections are written very broadly to encompass many program types. The Program Specific Sections will include important information pertinent to the program/provider type.

Section	Description
General Section 1	Participant Conditions of Participation
General Section 2	Provider Conditions of Participation
General Section 3	Stakeholder Services
General Section 4	Timely Filing
General Section 5	Third Party Liability
General Section 6	Adjustments
General Section 7	Medical Necessity
General Section 8	Prior Authorization
General Section 9	Healthy Children and Youth Program
General Section 10	Family Planning
General Section 11	MO HealthNet Managed Care Program Delivery System
Program Specific Section 12	Reimbursement Methodology
Program Specific Section 13	Benefits and Limitations
Program Specific Section 14	Special Documentation Requirements
Program Specific Section 15	Billing Instructions
General Section 16	Medicare/Medicaid Crossover Claims
General Section 17	Claims Disposition
Program Specific Section 18	Diagnosis Codes
Program Specific Section 19	Procedure Codes (Includes: HCPC, CDT, and Revenue Codes)
General Section 20	Exception Process
General Section 21	Advance Health Care Directives
General Section 22	Non-Emergency Medical Transportation
General Section 23	Claim Attachment Submission and Processing

Questions regarding claims, participant eligibility and more:

Review the [Provider Resource Guide](#) and the [MHD Provider Information page](#) for additional provider information. For questions regarding proper claim filing, claims resolution or disposition, participant eligibility and verification, contact Provider Communications at (573) 751-2896 or send inquiries via [eMOMED](#).

To receive MHD updates:

To receive electronic notifications by email of provider bulletins, hot tips, manual updates and more, visit the [MO HealthNet Division \(MHD\) Provider Information page](#).

Educational Resources and Training:

Access provider [Educational Resources](#) and/or [contact MHD Education and Training](#) to register or schedule training.

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