

THIRD PARTY LIABILITY CONTACT INFORMATION

MO HealthNet and Show Me Healthy Kids are the payers of last resort when there is a possibility of a third party resource (i.e., private insurance) for the payment of a participant's claims. Providers are responsible for checking a participant's MO HealthNet eligibility which includes verifying if the participant has TPL (an "other payer"). Providers can verify a participant's eligibility through [eMOMED](#) or by calling the Interactive Voice Response (IVR) system at (573) 751-2896. **To contact MO HealthNet Third Party Liability, call (573) 751-2005.**

Contact the specific **provider** resource below for assistance with billing/claim submission:

Resource	Phone Number	Additional Contact Information
Aetna	(800) 624-0756 Medicare medical and dental (888) 632-3862 Non-Medicare plans (800) 451-7715 Dental for non-Medicare plans	
All State Health Solutions	(866) 387-0844	
Ameriben Solutions Medical Claims & Benefit Information	(800) 786-7930	Fax: (208) 424-0595 info@ameriben.com
Ameritas Claims Customer Service	(800) 487-5553	Fax: (402) 467-7336 group@ameritas.com
Anthem Blue Cross Blue Shield Choose correct state on site	(800) 676-2583	Claim Submission Live Chat
Argus	(855) 691-8240	Fax: (441) 292-6763 Online Provider Portal
Assurant Employee Benefits	(866) 387-0484 Medical (All State Health Solutions) (800) 442-7742 Dental (now Sunlife Financial)	
Cigna	(800) 882-4462 Medical/Dental (800) 926-2273 Behavioral	Cigna Portal
COX Health Plans	(417) 269-2900 (800) 205-7665	Fax: (417) 269-2949 providers@coxhealthplans.com
CVS Caremark	(800) 929-2524	Caremark Client Care Access
Delta Dental of CA	(866) 583-2085	Secure Portal
Delta Dental of MO	(800) 392-1167	Service@DeltaDentalMO.com
Delta Dental of MN	(877) 268-3384	Contact Us
Delta Dental of NY	(800) 932-0783	Dentist Dashboard
Dental Network of America	(800) 972-7565	Fax: (312) 565-1921 General_inquiry@dnoa.com
Elixir	(800) 361-4542	Online
Express Scripts	(800) 282-2881	
EyeMed Vision	(877) 226-1115	Online EyeManage Portal
Government Employee Health Association	(816) 257-5500	Claim Information
Guardian	(888) 482-7342	Forms and Claims
HealthSCOPE Benefits	Call Number on Back of Card	Customerservice.ar@healthscopebenefits.com Provider Relations
Humana Healthcare	(800) 448-6262	Claims and Payments Contact Us
Med Pay	(800) 777-9087	

<u>Meritain Health</u>	(800) 828-6922 (800) 566-9322	<u>Provider Portal</u>
<u>Metlife Dental</u>	(877) 638-3379	<u>Dental Forms Portal</u>
<u>National Vision Administrators</u>	(888) 682-2020	<u>providers@e-nva.com</u>
<u>Optum RX</u>	(855) 505-8107	<u>Online Contact Us</u>
<u>Prime Therapeutics</u>	(800) 858-0723	<u>Contact Center</u>
<u>Sunlife Financial</u>	(800) 442-7742 Dental	
<u>United Healthcare</u>	(877) 842-3210	<u>Provider Portal</u>
<u>United Healthcare of the Midwest</u>	(314) 592-7000	<u>Provider Portal</u>
<u>United Healthcare Vision</u>	(800) 842-8000 (800) 638-3120	
<u>USAble Life</u>	(800) 370-5856	<u>membershipandbilling@useablelife.com</u>
<u>VSP – Vision Service Plan</u>	(800) 877-7195	<u>Online</u>
<u>Wellmark Blue Cross Blue Shield of Iowa</u>	(800) 362-2218	<u>Provider Portal</u>

There is an [E-Learning Course](#) that explains TPL in detail. Please take this course for assistance with Third Party Liability with MO HealthNet.

MO HealthNet Education and Training educates providers on navigating provider resources, verifying eligibility, MO HealthNet policy, and filing Fee-For-Service claims through the eMOMED provider portal. Providers can also contact Provider Communications using the Provider Communications Management direct messaging tool on [eMOMED](#) or by calling (573) 751-2896.