**What home health care services require the use of EVV?**

* Any service delivered in the home that is paid for with Medicaid funds requires the use of EVV, including nursing, occupational therapy, physical therapy, personal care and speech therapy. A complete list of service codes and modifiers is available in Appendix 2 of the posted specifications at <https://dss.mo.gov/mhd/providers/pdf/evv-vendor-specification.pdf>.

**What do I do if the EVV vendor I am using is not available in the dropdown list on the EVV Vendor Registration form?**

* Select ‘Other’ and type in the name of your EVV vendor in the text box that displays.

**Are schedules required to be submitted for matching with visit data?**

* At this time, there is not a requirement to enter schedules for the MO program. Schedules should not be transferred as per the vendor specifications.

**Are services provided through hospice required to be documented with EVV?**

* At this time, hospice services do not require the use of EVV.

**Does social work require documentation through EVV?**

* At this time, social work services do not require the use of EVV.

**Is EVV required for individuals who have dual (Medicare/Medicaid) plans?**

* At this time, EVV is required when Medicaid is the primary payer.

**If our EVV vendor is already submitting visit data to Sandata through the personal care services program, do we still need to register the vendor?**

* Yes, each provider must register all Medicaid IDs assigned by MO Medicaid Audit and Compliance. The IDs for each program are unique.

**Is EVV required for nurse visits delivered under the in-home services program?**

* At this time, EVV is not required for Authorized Nurse Visits through in –home services.

**If an EVV vendor has already completed testing with Sandata for personal care services, do they need to test again for home health care services?**

* No, if a vendor has successfully passed testing for personal care services, they are not required to retest. The vendor does need to ensure they are incorporating home health care services.

**Does Sandata’s testing environment remain open for vendor use after the vendor has been approved? This is beneficial for testing system updates or changes in specifications.**

* Vendor testing credentials remain active after testing. If no longer working, the vendor should contact [moaltevv@sandata.com](mailto:moaltevv@sandata.com) to request review. Include testing credentials you are using and applicable examples.