

Information contained in this letter and enclosed mailing packet is not intended to include all proper manners or methods of treatment or care, and is not intended as a statement of the standard of care or to substitute for the professional judgment of the treating clinician.



May 3, 2018

TO: MO HealthNet Prescribers

RE: MO HealthNet Opioid Prescription Intervention™ (OPI) Program

----- FOLLOW-UP IMPORTANT -----

In March 2018 it was announced that the Department of Social Services – MO HealthNet Division (MHD) began working collaboratively with the Department of Mental Health and the Department of Health and Senior Services to enhance our interactions with providers and accelerate the goals of the OPI Program based on best practices, including the CDC 2016 Guideline for Prescribing Opioids for Chronic Pain.

The OPI mailing packet of March 9, 2018 provided detailed information to providers regarding their prescribing activity for the three month period ending January 2018. Although some prescribers provided information to MMAC in response to the mailing packet, this was optional and those responses have been received and documented.

1. WHY YOU ARE BEING CONTACTED

You are being contacted to advise you that the OPI mailing packet of May 3, 2018, requests follow-up response/action regarding your opioid prescribing activity for MO HealthNet participants flagging on the Quality Indicators™ (QIs) relating to **High Dose of Opioids**.

Providers who respond within **20 business days** from the date of this letter may avoid a referral for prescribing outside of Quality Indicators (QIs) if they provide a satisfactory explanation for their prescribing activity.

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A feedback form is included with this OPI mailing packet and may be used to facilitate provider responses, including comments and suggestions. Please send all provider responses to:

Missouri Medicaid Audit and Compliance (MMAC) Unit
PO Box 6500
Jefferson City, MO 65102-6500
Fax: (573) 526-4375
Phone: (573) 751-3399
E-Mail: MMAC.OPICompliance@dss.mo.gov

As a reminder, secure (encrypted) communication must be utilized for any documentation containing PHI.

Please note that failure to provide a written response may result in referral to the Bureau of Narcotics and Dangerous Drugs.

2. CLINICAL REVIEW/PEER-TO-PEER CONSULTATION AVAILABLE

Providers may request a peer-to-peer consultation in response to clinical issues identified from the OPI mailing packet. The feedback form provided in the OPI mailing packet may be used to request a peer-to-peer consultation with an expert clinician. In addition, MHD may initiate a clinical review through its established review and audit process of any documentation and will engage prescribers as appropriate. Providers are encouraged to contact MMAC for assistance, questions, or concerns.

Additional Resources

MHD is working to provide additional tools for clinicians in the management of chronic pain. In the near future, MHD anticipates having coverage for alternative therapies for chronic pain for specific conditions. More information will be provided as it becomes available.

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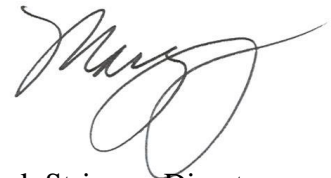
MO HealthNet will be diligent in our interactions with prescribers. Please contact us at (573) 751-3399 if you have any questions or concerns. Thank you for the care you provide to our MO HealthNet participants.



Dr. Steve Corsi, Director
Department of Social Services



Dr. Randall W. Williams, Director
Department of Health and Senior



Mark Stringer, Director
Department of Mental Health

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