



Telemedicine services are health care services provided through information and communication technologies which facilitate the assessment, diagnosis, consultation, treatment, education, care management and self-management of a patient’s health care while the patient is at the originating site and the health care provider is at the distant site.

The MO HealthNet Division reimburses for eligible services provided via telemedicine when the service can be performed by a MO HealthNet provider with the same standard of care as a face to face service.

Things to Know about Telemedicine Billing

Distant site	Where the health care provider is physically located while providing telemedicine services.
Originating site	Where the patient receiving telemedicine services is physically located.
Originating site fee and distant site services	Billable by same provider for the same date of service as long as the distant site provider is not located in the originating site facility.
Place of Service	Use the appropriate Current Procedural Terminology (CPT) code for the service with place of service (POS) 02 when submitting telemedicine claims for the distant site.
Q3014	CPT code for originating site reimbursement for the use of the facility where telemedicine services are rendered. This code cannot be billed when the participant is receiving services at home.
Reimbursement	Reimbursement for the distant site provider is equal to the current fee schedule allowed amount for the service provided.
Exceptions to billing POS 02	School Grounds: For distant site services provided on school grounds use POS 03 and GT modifier.
	Residential/Inpatient: Behavioral health services at POS codes 14, 21, 33, 51, 55, 56 or 61 must bill with the GT modifier and the POS where the participant is physically located.
	Rural Health Clinics (RHCs): Bill with GT modifier for distant site services billed on the UB04 claim form. PBRHC/UB04 – Rev code + CPT + GT + billed charge IRHC/UB04 – Rev code + T1015 + GT

For questions regarding MO HealthNet services, contact Provider Communications via eMOMED or (573) 751-2896

For education/training, contact MHD.Education@dss.mo.gov

Additional MO HealthNet Telemedicine Resources:

