



Dear Personal Care Services (PCS) Provider,

On November 8, 2021, the MO DSS Electronic Visit Verification (EVV) Aggregator Solution (EAS) is slated to launch. **All PCS providers that currently have Medicaid participants authorized to receive services should have registered each EVV vendor they use.** If you have not completed the registration, you must register immediately at <https://dss.mo.gov/mhd/providers/pdf/pcs-provider-req.pdf>.

It is required that a member of your agency complete EAS Training prior to the release of your credentials. Both PCS providers and EVV vendors will not receive production credentials until the PCS provider completes EAS training. If Training has not yet been completed, please click the following link to register for EAS Training: <https://www.sandatalearn.com/?KeyName=MOEASaltev>

PCS providers who fail to submit requested information to Sandata and complete the EAS training will be subject to having one or more administrative sanctions listed in 13 CSR 70-3.030(4) imposed by the Missouri Medicaid Audit & Compliance (MMAC) Unit, up to and including termination from the Missouri Medicaid program.

Once you have completed training, please send an email along with your certificate of completion to MOaltev@sandata.com. At that time, Sandata will release your credentials which will not be active for use until November 8, 2021.

At this time, EVV vendors are in the process of completing their testing, submitting their completed testing checklists to Sandata, and awaiting production credentials in order to submit production data to EAS. The steps necessary for successful integration with EAS can be found in the [Missouri EAS Vendor Interface Process - Quick Reference Guide](#).

Upon successful completion of your EVV vendor's testing, PCS providers will receive the following:

- Notification of successful testing.
- Log in information to see production PCS data in EAS.

We encourage you to refer to the MO DSS EVV website often to keep updated on [implementation of EAS](#).

You can contact Sandata Customer Support for questions, concerns, or assistance with the EAS implementation and system at:

Sandata Customer Support
MOAlteVV@sandata.com
1-833-350-5844

Thank you,
Sandata Technologies