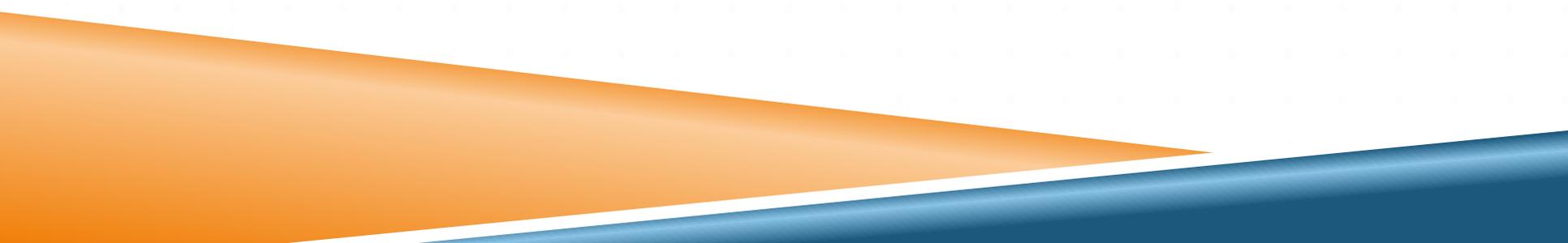


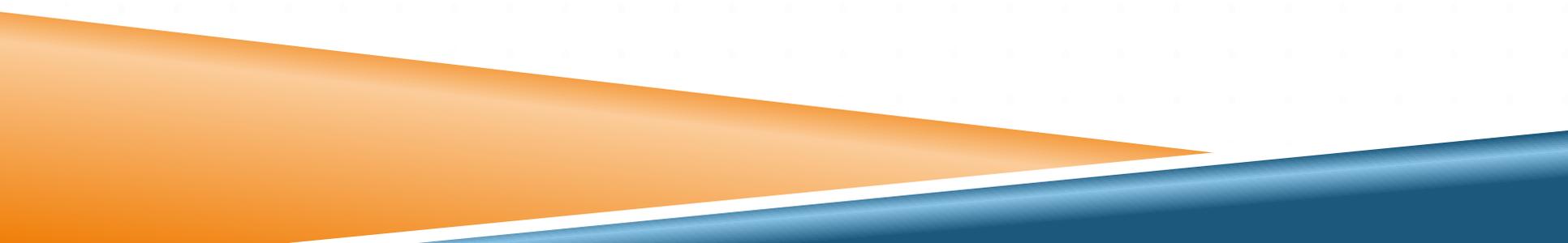
# **ELECTRONIC VISIT VERIFICATION**

**MO Department of Social Services**  
**MO HealthNet Division**  
**August 20, 2019**

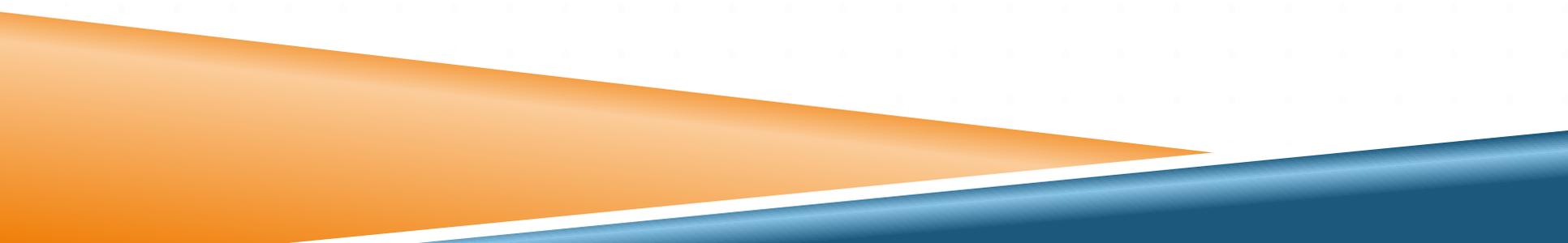
# 21ST CENTURY CURES ACT PROVISIONS UNDER SECTION 12006

- ❖ Requires states to implement EVV systems by January 1, 2020 for personal care services and by January 1, 2023 for home health care services
    - Advanced Personal Care
    - Chore Services
    - Consumer Directed Personal Care
    - Homemaker Services
    - In-Home Respite
    - Personal Care
    - Any of the services above reimbursed by a managed care organization
  
  - ❖ States that fail to comply are subject to FMAP reductions
- 

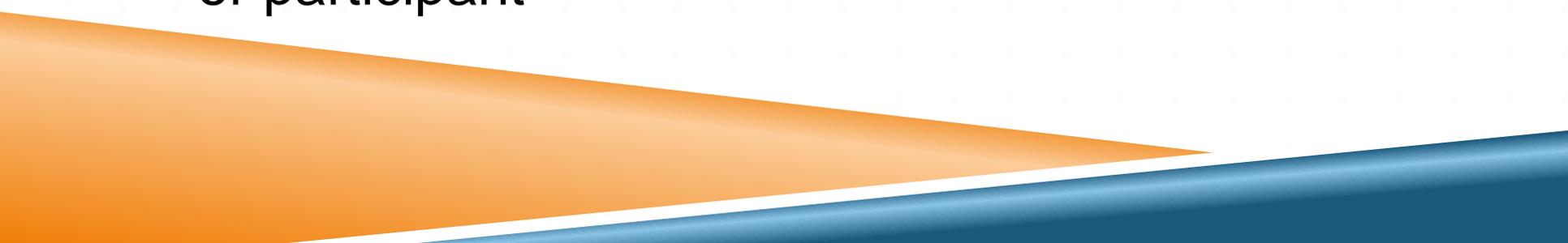
# BENEFITS OF EVV

- ❖ Increased quality of services
  - ❖ Reduction in delivery of unauthorized services, fraud, waste and abuse
  - ❖ Increased efficiency through elimination of paper timesheets
- 

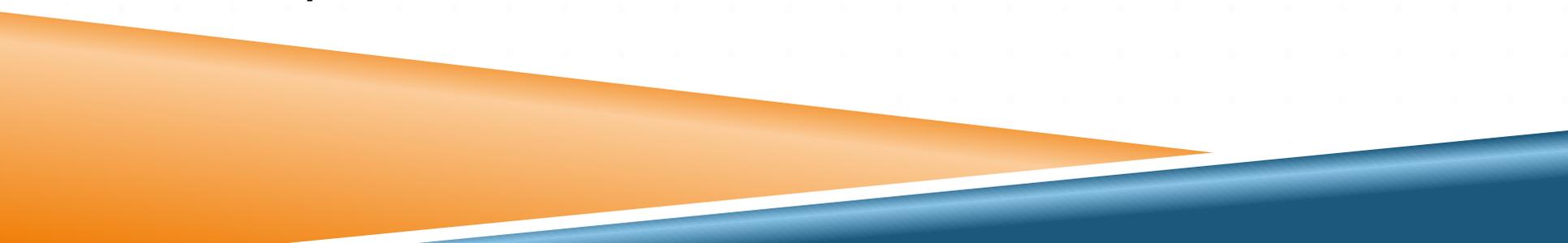
# CURRENT STATUS OF EVV IN MISSOURI

- ❖ Provider Choice Model – providers select and fund the EVV system of their choice
  - ❖ State will acquire an aggregator solution to collect and consolidate data from all EVV systems
- 

# TECHNOLOGICAL CAPABILITIES

- ❖ Telephony: acceptable only if consistently available and utilized
  - ❖ Mobile applications: appropriate to access through mobile phones, tablets, etc.
  - ❖ GPS technology: system should verify location of delivery through location technology
  - ❖ Fixed devices: can be used as long as the EVV system alerts if moved outside residence
  - ❖ Biometric recognition: for verification of caregiver or participant
- 

# THE AGGREGATOR SOLUTION

- ❖ Request for proposal is in the review process with an anticipated release date of January 2020.
  - ❖ Aggregator vendor will work individually with each EVV vendor to ensure successful interface
  - ❖ Will provide ongoing training and support
  - ❖ Will have dashboards for state staff, EVV vendors and providers based on roles
- 

# WHAT SHOULD PCS PROVIDERS BE DOING?

- ❖ Ensure the EVV systems you use collect all information required by CURES Act
  - Type of service performed & any tasks or notes related to service
  - Individual receiving the service
  - Individual providing the service
  - Date the service was provided
  - Location where service delivery begins & ends
  - Time the service begins & ends
- ❖ Monitor all aides/attendants to verify consistent use of EVV for all personal care services
  - There will no longer be the opportunity to opt out

**IF YOU DON'T HAVE AN EVV VENDOR**

**IT'S TIME TO GET ONE!**

## **Additional Information**

**<https://dss.mo.gov/mhd/providers/electronic-visit-verification.htm>**

## **Contact Information**

**[Ask.EVV@dss.mo.gov](mailto:Ask.EVV@dss.mo.gov)**