



PROVIDER BULLETIN

Volume 46 Number 07

<http://dss.mo.gov/mhd/>

July 24, 2023

Private Duty Nursing for Children

Applies to: Private Duty Nursing providers

Effective date: Immediately

- **Policies**
- **Applicability**

POLICIES

The MO HealthNet Private Duty Nursing (PDN) Program is administered jointly by the Department of Social Services, MO HealthNet Division (DSS/MHD) and the Department of Health and Senior Services, Bureau of Special Health Care Needs (DHSS/BSHCN). The PDN home visit template/instructions and policies listed below have been recently developed or revised, and are utilized and followed by BSHCN when administering the PDN Program and authorizing PDN services.

Please click on each link to view the policies and procedures.

[HCY-MFAW Home Visit Template](#)

[HCY-MFAW Home Visit Template Instructions](#)

[HCY Policy – PDN](#)

[HCY Policy – Flexibility in Utilization of Authorized PDN](#)

[HCY Policy – Two or More Participants in the Same Residence](#)

[HCY Policy – HCY Service Coordination Role and Process](#)

[HCY Policy – Good Faith Effort](#)

APPLICABILITY

The information in this bulletin applies to the MO HealthNet (MHD) fee-for-service program and may apply to the MHD managed care program, as well. MHD's fee-for-service policies set the basic coverage policies for benefits and limitations in the managed care program. The managed care health plans have additional flexibilities in operating their respective programs such as determining which services require prior authorization, and details required for claims submission. Certain services, such as pharmacy, are "carved out" of managed care and will be paid through the fee-for-service program. To ensure your understanding of this bulletin's

applicability to each managed care health plan, please contact your health plan directly, or contact MHD.MCCommunications@dss.mo.gov.

[Provider Bulletins](#) are available on the [MO HealthNet Division \(MHD\) website](#). Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletins page.

Providers and other interested parties are urged to [subscribe](#) to the electronic **MO HealthNet News** mailing list to receive automatic notifications of [provider bulletins](#), [provider hot tips](#), provider manual updates, and other official MO HealthNet communications via email.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Before delivering a service, please check the patient's eligibility status by swiping their MO HealthNet card, calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and choosing Option One or using the Participant Eligibility option in [eMOMED](#). Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan.

[MHD Education and Training](#) offers schedules for interactive web based trainings for providers and general and program specific educational resources.

Provider Communications
573-751-2896