



PROVIDER BULLETIN

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August 30, 2023

PERSONAL CARE SCHOOL-BASED SERVICES

Applies to: School-Based Individualized Education Plan (IEP) Direct Services Personal Care Providers

Effective date: August 30, 2023

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- **Changes to Personal Care Program**
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CHANGES TO PERSONAL CARE PROGRAM REQUIREMENTS

State Regulation [13 CSR 70-91.010](#), Personal Care Program has been amended effective August 30, 2023.

The Personal Care Program provider manual is updated to reflect changes made to the amended regulation. The proposed amendment was published in the [Missouri Register March 15, 2023, Vol. 48, No. 6](#). The Order of Rulemaking with comments was published in the [Missouri Register July 17, 2023, Vol. 48, No. 14](#).

APPLICABILITY

The information in this bulletin applies to the MO HealthNet (MHD) fee-for-service program. MHD managed care members receive IEP services through the fee-for-service program

[Provider Bulletins](#) are available on the [MO HealthNet Division \(MHD\) website](#). Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletins page.

Providers and other interested parties are urged to [subscribe](#) to the electronic **MO HealthNet News** mailing list to receive automatic notifications of [provider bulletins](#), [provider hot tips](#), provider manual updates, and other official MO HealthNet communications via email.

The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- MO HealthNet Managed Care

Before delivering a service, please check the patient's eligibility status by swiping their MO HealthNet card, calling the Provider Communications Interactive Voice Response (IVR) System at 573-751-2896 and choosing Option One or using the Participant Eligibility option in [eMOMED](#). Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan.

[MHD Education and Training](#) offers schedules for interactive web based trainings for providers and general and program specific educational resources.

Provider Communications
573-751-2896