

PROVIDER BULLETIN

Volume 31 Number 60

<http://www.dss.mo.gov/mhd>

June 16, 2009

IMPLEMENTATION OF HIPAA SOFTWARE UPGRADE

CONTENTS

- **IMPLEMENTATION OF HIPAA SOFTWARE UPGRADE**

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The information provided in this bulletin is in follow-up to the ***HIPAA Compliance Standards – Corrected Bulletin***, Volume 31, Number 57, dated April 14, 2009.

http://dss.mo.gov/mhd/providers/pdf/bulletin31-57_2009apr14.pdf

As reported in the above-referenced bulletin, MO HealthNet will enhance enforcement of HIPAA compliance standards within the automated claims payment system for X12 transactions with the implementation of a software upgrade. Staggered implementation dates have been set for the X12 transactions as follows:

- **August 24, 2009** – Inbound and Resulting Outbound Transactions (837D, 837I, 837P, 997, 270/271, 276/277 & 824)
- **August 24, 2009** - Outbound Transactions (834)
- **September 25, 2009** - Outbound Transactions (820 and 835)

Due to the enhanced compliance checking, transactions that contain compliance errors that may have been accepted and processed by MO HealthNet in the past will be rejected. To assist submitters in identifying compliance issues, the HIPAA test file system has been upgraded. It is highly recommended that the billing community send test files to verify HIPAA compliance **prior to August 24, 2009**.

For technical assistance, please contact the Infocrossing Healthcare Services Help Desk at 573/635-3559.

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin site.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Website at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via e-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**