

PROVIDER BULLETIN

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MAILING ADDRESS CHANGE – INPATIENT HOSPITAL CLAIM FORMS

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- **NEW MAILING ADDRESS FOR INPATIENT HOSPITAL PAPER CLAIM FORMS**
- **OTHER ADDRESSES**

Due to the low volume of inpatient paper claim forms, the post office (P.O.) box number mailing address will be the same for both inpatient and outpatient hospital paper claim forms. Effective November 1, 2009, all hospital claims, both inpatient and outpatient must be mailed to P.O. Box 5200.

Infocrossing Healthcare Services, Inc.
P. O. Box 5200
Jefferson City, MO 65102

OTHER MAILING ADDRESS

The mailing addresses to be used for submitting paper items to the MO HealthNet fiscal agent are:

Infocrossing Healthcare Services, Inc.
P. O. Box – (select appropriate P.O. Box below)
Jefferson City, MO 65102

P. O. Box 5200	Inpatient and outpatient hospital, rural health clinics, hospice and home health claims
P. O. Box 5300	Dental claims
P. O. Box 5600	Medical, mental health, optical, durable medical equipment, therapy (speech, occupational and physical), private duty nursing, personal care, adult day care, hearing aid, homemaker/chore claims and ambulance

P. O. Box 5500	Provider Communications (for claim inquiries only)
P. O. Box 5700	Prior authorization requests
P. O. Box 5900	Attachments (Second Surgical Opinion forms, Sterilization Consent form, Acknowledgement of Hysterectomy Information form, Program Integrity 118 Lock-in Referral form, Oxygen and Respiratory Equipment Medical Justification and Certificate of Medical Necessity form (DME program only)
P. O. Box 3535	Participant Services Unit (for participant inquiries only)
P. O. Box 4800	Psychology Prior Authorization Unit
P. O. Box 4900	Drug Prior Authorization Unit

Provider Bulletins are available on the MO HealthNet Division (MHD) (Formerly the Division of Medical Services) Web site at <http://dss.mo.gov/mhd/providers/pages/bulletins.htm>. Bulletins will remain on the Provider Bulletins page only until incorporated into the [provider manuals](#) as appropriate, then moved to the Archived Bulletin page.

MO HealthNet News: Providers and other interested parties are urged to go to the MHD Web site at <http://dss.missouri.gov/mhd/global/pages/mednewssubscribe.htm> to subscribe to the electronic mailing list to receive automatic notifications of provider bulletins, provider manual updates, and other official MO HealthNet communications via E-mail.

MO HealthNet Managed Care: The information contained in this bulletin applies to coverage for:

- MO HealthNet Fee-for-Service
- Services not included in MO HealthNet Managed Care

Questions regarding MO HealthNet Managed Care benefits should be directed to the patient's MO HealthNet Managed Care health plan. Before delivering a service, please check the patient's eligibility status by swiping the red MO HealthNet card or by calling the Interactive Voice Response (IVR) System at 573-635-8908 and using Option One for the red or white card.

**Provider Communications Hotline
573-751-2896**